



INSTRUCTIONS FOR FILING CLAIMS FOR **HOUSEHOLD GOODS / HOLD BAGGAGE**

TO INSURE THAT YOUR CLAIM IS PROCESSED EFFICIENTLY, YOU MUST READ THIS ENTIRE PACKET CAREFULLY BEFORE COMPLETING YOUR CLAIMS PAPERWORK.

Claims are processed under the provisions of Army Regulation (AR) 27-20 and Department of the Army Pamphlet (DA Pam) 27-162. NOT ALL CLAIMS ARE PAYABLE.

It is the Claimant's responsibility to properly complete the required forms and to provide documentation substantiating his/her claim.

The Fort Carson Claims Office operates on a walk-in basis taking in claims and answering questions during the following times:

MONDAY thru FRIDAY, 0900-1200 & 1300-1600
1200-1300 Closed for Lunch
Closed on Federal & Training Holidays

If you require assistance, contact the Claims office by telephone (719) 526-1355/DSN 691-1355 or come into the office which is located at Building 6222, 1st floor, 1633 Mekong Street, Fort Carson, CO 80902. Collect calls cannot be accepted. The address to the Fort Carson Claims Office is as follows:

OFFICE OF THE STAFF JUDGE ADVOCATE
ATTN: Claims
1633 Mekong Street,
Fort Carson, Colorado 80913-4143

“Since you have an FRV (Full Replacement Value) claim, you must file your claim directly with the TSP/carrier to receive FRV. You can still file with this Military Claims Office under the following circumstances: If a) you are dissatisfied with the carrier's final offer on one or more of your items; or b) you want to waive your right to FRV and be paid the depreciated value; or c) you are outside the 9-month time limit to file with the TSP (Transportation Service Provider). If you waive your right to FRV or missed the 9-month time limit, as mentioned above, your claim will be processed under the provisions of AR 27-20 and DA Pam 27-162. These military regulations implement 31 USC §3721, the Personnel Claims Act (PCA). The PCA authorizes the payment of Soldiers' and civilian employees' claims for the fair market value of personal property lost, damaged, or destroyed incident to service. The PCA is a gratuitous payment statute. It does not provide insurance coverage, nor is payment conditioned on tort liability. Congress instead determined to lessen the hardships of military life by providing prompt and fair recompense for certain types of property losses, especially those caused by frequent moves and transient assignments to areas with limited police and fire protection.”

PART A.

DAMAGE OR MISSING HOUSEHOLD GOODS OR UNACCOMPANIED BAGGAGE SHIPPED UNDER DEPRECIATED VALUE (DV) OF SHIPMENT

1. **Proper Claimants:** In accordance with AR 27-20, a claim may be presented by members of the Active Army; members of United States Army Reserve; members of the Army National Guard engaged in Inactive Duty Training and Active Duty Training; Department of Defense civilian employees not employed by the US Navy, US Air Force or US Marine Corps; and by their authorized agents, representatives, or survivors. **To file a claim as an agent or representative of a proper claimant requires a valid Power of Attorney, and /or written approval for legal spouses.**

2. **Statute of Limitations for Filing a Claim:** In accordance with (IAW) AR 27-20, Chapter 11 and DA PAM 27-162, Chapter 2, a claim must be submitted in writing within two years from the date of delivery of the shipment. This Two Year Time Limitation is can NOT be waived -- NO Exceptions Can be Granted for Claims Filed Beyond Two Years! Please call claims office for additional information on this. A claim is considered submitted when the Claims Office receives it, not when it enters the mail. After two years, you may file directly against the carrier. See the Claims office for guidance. **PLEASE NOTE: The two year time period for filing your claim runs from the date of delivery of your shipment NOT from the date you filed your DD Form 1840R. Filing the DD Form 1840/1840R is not the same as filing your claim!**

3. Noting Damage on the DD Form 1840R/At Delivery Form 1850: Damage or missing property discovered at the time of delivery should be noted by the carrier on the DD Form 1840 (the front of the pink form). If you find further damage after the carrier leaves, write the new damage on DD Form 1840R (the back of the pink form). Before filling out the DD Form 1840R/At Delivery Form 1850, make sure to reverse the carbons.

a. To complete the DD Form 1840R or 1850, begin by writing the inventory number of the item. You must put the correct inventory number as it appears on your inventory sheet. Failure to provide the correct inventory numbers or to list the specific damages will result in a reduction in the amount that you will be paid for your claim.

b. Then identify the item as it appears on the inventory sheet in block b.

c. Finally, describe the damage to the item in detail in block c. Any damage or missing items discovered after the carriers have left must be noted on the DD Form 1840R (the back side) ONLY. Do not write anything further on the front side of the DD Form 1840. If you discover any items missing later, request a tracer action from the carrier as soon as you discover the loss.

4. Initial Filing of DD Form 1840R or After Delivery Form 1851: You must turn in the DD Form 1840/1840R or At Delivery Form 1850/After Delivery Form 1851 directly to the TSP (Transportation Service Provider)/carrier within 75 days on DPS (Defense Personal Property System) line or by fax. Failure to submit this notice of loss to the TSP within 75 days can result in denial of your claim by the TSP or by the Military Claims Office.”

5. Filing Your Claim: To properly file a claim, you must follow these procedures and provide the ORIGINALS of the documents listed below. A blank has been provided next to each item so that you can check off the item as you complete it. You should make copies of your completed packet prior to bringing the claim to the Claims Office. We CANNOT make copies for you, and you might need copies to refer to at a later date.

a. DD Form 1842 (see Enclosure 1 for an example.):

(1) Complete blocks 1 through 18.

(2) The address listed in block 5 is the address where any correspondence and or payment for your claim will be mailed. The address listed should be a place where you will continue to be for at least three months after you turn in your claim. PAYMENT CHECKS WILL NOT BE FORWARDED.

(3) In block 10, follow the example that is provided on Enclosure 1, substituting your information for the underlined items in the example.

(4) In blocks 17 and 18, you, or someone appointed as your representative or agent through a valid power of attorney (POA), must sign and date the form.

(5) Include a copy of the POA with the claim.

b. DD Form 1844 (see Enclosure 2 for an example):

(1) Complete blocks 1 through 13. List the items on the DD Form 1844 in the same order they are listed on the DD Form 1840/1840R. This will assist us greatly in adjudicating and paying your claim.

(2) In block 5, write the line number (1,2,3,4, etc.).

(3) In block 6, write the number of items claimed.

(4) In block 7, write a description of the item and the damage claimed (this should be the same as the damage listed on your DD Form 1840/1840R).

(5) In block 8, write the inventory number of the item. (If you fail to write an inventory number or the description on the inventory does not match the item listed in block 8, you may not be paid for the item. Refer to the inventory sheet provided by the carrier. MAKE SURE YOU WRITE THE CORRECT INVENTORY NUMBER.)

(6) In block 9, write the amount you paid for the item in the upper triangle. If you received the item as a gift, write “gift” in the block.

(7) In block 10, write the date you purchased or received the item in the lower triangle (if you received the item as a gift, be sure to list the date that you received it). Failure to provide a purchase date, or providing a purchase date AFTER your items were picked up, may result in nonpayment or additional depreciation to the item you are claiming.

(8) In block 11a, write in the amount to repair the item if it can be repaired.

(9) In block 11b, write in the amount to replace the item (only if it cannot be repaired or is missing). If the item cannot be repaired, you must provide an estimate stating the damage and why it cannot be repaired.

(10) Total the amounts for column 11 for each page, then add these totals together and write this amount in block 13 of the first page.

(11) Make sure you fill in the “Page ____ of ____ pages” in the lower right corner of the form.

c. DD Form 1840/1840R (see paragraph 4, above): Turn in your copy with your claim.

d. Government Bill of Lading: Include one copy with your claim. If you do not have a copy of this form, call the transportation office responsible for the shipment. In Colorado Springs the number is 554-9291. This is a mandatory document.

e. Inventory: In order for you to be paid for items missing or damaged, you must show that the carrier shipped the item. To claim loss or damage to an item, the item must be listed on the inventory or in a box containing the type of item you are claiming (i.e.: a broken plate in a box labeled “K-ware, or dishes”) You must turn in ALL of your inventory sheets legible including any high-risk sheets that you have. If your property was in storage prior to delivery, we will need the inventory used at delivery. If you lost your copy of the inventory, contact the carrier who delivered your property or the transportation office (JPPSO) to obtain a copy (554-9291). Please Note: If the copy of the inventory you provide is not legible, your claim processing may be delayed.

g. Orders: Include a copy of the government orders authorizing the shipment or storage of your property.

h. Estimates of Repair and/or Replacement

(1) Repairs:

(a) Electric or electronic Items Damaged in Shipment .

- You must obtain an estimate of repair for ALL electric or electronic items damaged in shipment regardless of the cost to repair or replace .

- You must prepare a written statement indicating that the item was working prior to shipment and how you know it was working prior to shipment.

- You may also claim Loss of Value on those Items that you don't want to repair that have minor cosmetic damage but still function properly. Make sure that you annotate on the 1844 (LOV).

(b) You must have an Estimate of Repair for all damaged furniture and any item that costs over \$100.00 to repair . (See the enclosed list of dealers and repair shops for your convenience.) Estimates of repairs are done on the repair shops letterhead and require very specific information.

Estimates of repair must state the following: the item, the exact nature and location of the damage being

repaired, whether or not the damage is new or existed prior to shipment, how, in their professional opinion the damage occurred, the cost for the damage being repaired, and whether or not the estimate fee is applicable toward the cost of the repair. (Please contact claims office if the charge for the estimate is going to be over \$50.00.) toward the cost of the repair. (Please contact claims office if the charge for the estimate is going to be over \$50.00.)

- Estimates of repair must state the following: the item, the exact nature and location of the damage being repaired, whether or not the damage is new or existed prior to shipment, how, in their professional opinion the damage occurred, the cost for the damage being repaired, and whether or not the estimate fee is applicable toward the cost of the repair. (Please contact claims office if the charge for the estimate is going to be over \$50.00.) toward the cost of the repair. (Please contact claims office if the charge for the estimate is going to be over \$50.00.)

- Items that cannot be repaired. You must attempt to repair any item before it can be replaced . If the item is damaged beyond repair, you must still provide an estimate of repair with the required information stating why the item cannot be repaired or that repairs are not cost efficient. Once you have the estimate, you can then get replacement costs for those items not repairable.

- The U.S. Government does not pay to repair pre-existing damage. If the inventory's description of the item's condition matches the damage you are claiming, you will not be paid for the repair. If repairing the shipping damage will also fix pre-existing damage (such as refinishing a table that already had some scratches), the amount paid for the repair will be reduced for the enhanced value of the item after the repair.

(c) Inspection of Small Figurines, Crystal pieces, or other small broken items. You must bring all small broken items, especially high-priced porcelain figurines, crystal, glass, and china, to the Claims Office to have the damage inspected and verified. Failure to have your breakables inspected and their damage verified might result in a reduction in the amount you are paid. NOTE: Do not throw anything away unless directed to by the claims office.

(d) Government Reimbursement for estimate Fees. If you are charged an estimate fee, you may request reimbursement for the estimate fee on the DD Form 1844. You will NOT be reimbursed for an estimate fee if the estimator applies the estimate fee toward the repair work for which he or she is providing an estimate.

(2). Replacements:

(a) Items more than \$100. If the cost to replace an item is more than \$100, you must provide a replacement cost estimate.

(b) The estimate may be taken from the AAFES Catalog or any other catalog that has an item equivalent to the one to be replaced. The replacement cost estimate must be for an item of similar quality and features as the damaged item. Do not ask for reimbursement for a Sony if you owned a Sanyo or for a 27" color television if you had a 19" television. If there are discrepancies in or questions about your claim, the Claims Office may require additional proof of repair or replacement costs, even for items that cost less than \$50.00.

(SALVAGE OF ITEMS: If the Claims Office pays you for the replacement of an item minus normal depreciation; you no longer own that item. The carrier has the right to pick up that item. You must not throw that item away unless the carrier or the Claims office says to do so. If for some reason you have disposed of that item and the carrier wants to pick that item up, you may be responsible to pay back a percentage of the replacement cost for salvage.

7. LIST OF DEALERS AND REPAIR SHOPS: The list attached to this is NOT an endorsement of the firms listed. Regardless of the repair firm that you use to obtain an estimate, make sure the estimate has the required information before you pay for the estimate.

8. RESPONSIBILITIES OF THE CLAIMANT: YOU, as the claimant are responsible for the accuracy of the information contained in the claim you submit. You must ensure that all forms are completed correctly. All required documents must be present for your claim to be processed efficiently. If documents are not provided, this may delay the processing time and/or result in denial of payment. Altering forms or failing to complete them correctly and honestly may result in the reduction or denial of your claim. Providing false information is FRAUD, a violation of the UCMJ and federal statute, and appropriate action will be taken.

9. You can never have too much information for your claim. Documentary evidence, such as sales receipts, photographs, videotapes, owner's manuals, etc., will better enable the claims office to pay your claim.

10. DO NOT dispose of any damaged items without approval from the Claims Office. If you repair a damaged item

prior to notifying the Claims Office or prior to inspection by the carrier/TSP, you may not be paid for part or all of the repair cost.

11. **Reconsideration:** You have 60 days from the payment/settlement date of the claim to request reconsideration of any amount you were not paid for. Your request for reconsideration must be in writing and contain additional substantiation or evidence justifying payment for the loss or damage claimed.

PART B.

INSTRUCTIONS FOR HOUSEHOLD GOODS & HOLD BAGGAGE CLAIMS FILED UNDER THE FRV (FULL REPLACEMENT VALUE) SHIPMENT

The FRV system allows claimants to file claims directly against the Transportation Service Provider (TSP), rather than through the installation claims office. Under the FRV system the TSP is required to replace any item that is lost or destroyed with a new item, or pay the replacement cost of a new item of the same kind and quality, without deducting for depreciation. Understand though, that the TSP is not required to replace items which can be repaired for less than the full replacement cost. If the item can be economically repaired, the TSP is only required to arrange for or pay for the repair. Repair will be to the extent necessary to restore the item to its condition when it was received by the TSP. That is, you should not expect to get a brand new item or an item repaired to a better condition than it was before the move. Full replacement value is an appropriate measure of loss only when the item cannot be repaired or when the cost of repair exceeds the cost of a new item.

To have your claim paid under the FRV system, you must comply with several requirements:

1. First, you must put the TSP on notice of lost or damaged items **within 75 days** of the date of delivery. At the time of delivery, the TSP must list all missing or damaged items on a DD Form 1840 or At Delivery Form 1850, which you also sign. Later on, if you discover that there are other missing or damaged items, you must write these down on the reverse side of these forms send front and rear sides to the TSP as soon as possible within 75 days. If you have any questions, please contact the nearest military claims office. This is often the best way of handling the claim because your claims office is familiar with the process and can provide you with proper initial guidance. Please be aware that turning in the DD 1840 /1840R or At Delivery Form 1850/After Delivery Form 1851 does not constitute filing a claim.
2. To file a claim, you must submit a claim on Defense Property System (DPS) through www.move.mil for a specific amount to the TSP **within 9 months** after the delivery date. The claim must list each item that was lost or damaged and give a general description of the damage. Be sure to print a copy. Do not obtain or include estimates of repair unless specifically instructed to do so by the carrier/TSP. Do not delay filing your claim past the nine month deadline. If you claim has been timely filed, additional information may be presented at a later time.
3. If you file under FRV and are not satisfied by the settlement offer, you may transfer your claim to the claims office. You may not transfer your claim until the TSP has made a final offer, after you submit a rebuttal, and/or more than 30 days have elapsed since you filed your claim. Once transferred, the installation claims office will adjudicate your claim (with or without depreciation). Your claim will then be forwarded to the United States Army Claims Service, which will try to recover the full replacement value from the TSP. If money is recovered from the TSP more than you got paid, the difference in amount will be sent to you.

This article is not intended to provide a full explanation of the FRV system. If you have questions, please contact the Fort Carson Claims Office at 526-1355.

PART C.

INSTRUCTIONS FOR HOUSEHOLD GOODS AND HOLD BAGGAGE CLAIMS FILED UNDER DP3 SHIPMENT

If you have received shipment under DP3 system, you can request an ID and password to be issued, and DPS will connect the new user ID to the correct shipment by SSN to submit your claim directly with carrier on line. You are not issued a password unless you request one online.

1. Open up <http://www.move.mil>, look to top of page and choose/click into DOD CUSTOMER; then look to far right in small letters and click into TO REGISTER FOR A DPS ACCOUNT. This immediately automatically takes to a secured site: <https://www.eta.sddc.army.mil> and screen is for the claimant to log in your personal information requested. You may have to repeat the information for confirmation purposes. After you submit the information, you will have to wait anywhere from 2 to 24 hours for your PASSWORD. It will be emailed to you at the email address you have designated.
2. After receiving your password, you then go back into the first website; go to LOGIN to DPS instead of DOD CUSTOMER. You use your SSN and PASSWORD to go into DTS to make his entries: Report of damages or Filing claim. Then the carrier will receive your report or claim.
3. You must put the DP3 carrier on notice of lost or damaged items **within 75 days** of the date of delivery. At the time of delivery, the carrier will provide you with DP3 delivery form. You list all missing or damaged items on the form as much as you can before you sign the form. Later on, if you discover that there are other missing or damaged items, you must report the additional items to the carrier on line within 75 days of the date of delivery. However, we prefer you take the form to the nearest military claims office as soon as possible within 70 days, and that office will provide you with appropriate initial guidance. This is often the best way of handling the claim because your claims office is familiar with the online process.
4. To file a claim on line, you must submit demand for a specific amount to the carrier **within 9 months** after the delivery date. You must list each item that was lost or damaged, give a general description of the damage, and submit. Do not obtain or include estimates of repair unless specifically instructed to do so by the carrier. Do not delay filing your claim past the nine-month deadline to receive full replacement compensation for lost or destroyed items. If your claim has been timely filed, additional information may be presented at a later time.

CHECKLIST FOR ALL HOUSEHOLD GOODS & HOLD BAGGAGE CLAIMS DOCUMENTS

When you file with military claims office: Use this form to help yourself in making sure that you have all of the required documents needed to process your claim.

PLEASE MAKE COPIES PRIOR TO TURNING IN YOUR CLAIM!!!

1. DD FORM 1842 _____
2. DD FORM 1844 _____
3. GOVERNMENT BILL OF LADING _____
4. ORIGINAL INVENTORY SHEETS _____
5. ORDERS _____
6. ESTIMATES OF REPAIR _____
7. ESTIMATE FEE FORM _____
8. ELECTRONIC REPAIR FORM _____
9. COMPUTER REPAIR FORM _____
10. ELECTRONIC STATEMENT _____
11. REPLACEMENT COSTS _____

REPAIR SHOPS IN THE COLORADO SPRINGS AND FORT CARSON AREA

(Many of these firms will travel to Pueblo, Canon City, and Denver.)

WAIVER: Neither the U.S. Government nor the U.S. Army endorse the following dealers and repair shops. This list does not endorse the reliability or customer service of the following firms. NOTE: This list is not exclusive. The Claims Office has prepared this list to assist people new to the area. No business can assure a claimant that the claim for an item will be paid by the Claims Office. We at the Claims Office appreciate any input or comments you have about the firms on this list or suggestions for additions to the list.

FURNITURE AND REUPHOLSTERY

Johnson Brothers, 2420E, Williamette Avn, Phone: 473-8044
Furniture Medic, 7825 Burgess Rd, Phone: 495-2582
School House Furniture, 837 Canyon Estates Rd, Penrose, 81240, Phone: 719-372-3820 or 1-877-372-3820
Invisiline Restoration, 5150 Airport Rd #HB260, Phone: 331-6864
Furniture Rescue, 3460 Tony Tracks Dr, Phone: 573-0045
Rocky Mt. Upholstery, Phone: 596-2652/687-7363
LTM Upholstery Studio, 126 Oberlin St, Phone: 634-1452
Clifford's Upholstery, 4450 Edison Avn, Phone: 593-8889 (1782Fax) Jack's Custom Upholstery, 1933 S., El Paso Av., Phone: 033-7865
Furniture Renewal, 2535 Ranch Lane, C/S, Phone: 719-260-0205
Comp Leather Svc & Uphol, Garden of the God's Rd, Tel: 533-1407

DENVER/AURORA/BOULDER/FT

COLLINS AREAS: Wellard's
Woodworking, 5158 Parfet St, Phone: 303-421-7717

CARPET/LIVING

ROOM SET CLEANING

Aspen Couch Cleaning,
Phone: 481-9648
Servicemaster Clean, 3405N El Paso St, Phone: 633-9555

STEREOS, TELEVISIONS, AND

ELECTRIC ITEMS A-1 Svc

Factory: Phone: 47-1944
Norbern Electronics, 6735 Earl Drive, C/S, Phone: 550-5810
Security Sew & Vac, 360 Main St, Security, Ph: 390-0405/0350 (no fee)
Minuteman TV, 5520 S. Hwy 85/87, Phone: 392-8901

STEREO EQUIPMENT, TELEVISIONS, AND ELECPTIC ITEMS

(for replacement cost estimates ONLY)

AAFES Exchange or AAFES Catalog

Best Buy, 801 and 7675 N. Acad Blvd; phone: 593-0414
Sears & Roebuck, Southgate Center,
Appliance Factory Outlet, 805 W. Garden of God's Rd, Phone: 593-8818
(large appliances) (E-Mail: www.appliancefactoryoutlet.Com)

WASHER/DRYER/REFRIGERATOR

Appliance Service Co, 3608 Betty Dr., Phone: 570-9200
City Wide Appliance Svc Co, Phone: 634-0555/597-1955
Phillips Appliance, 4270E, Platte, Phone: 495-2038 (with warranty)
Aspen Appliance Repair, P.O. Box 1072, Monument, Phone: 593-8818/
303-758-5808 (HQ in Denver)

COMPUTERS

PC Parker Computers, 1448 Northview Dr, Phone: 328-1604
PC Brokers, 3605 Austin Bluffs Parkway, Suite B, Phone: 536-9101
Computer Renaissance, 1064N. Academy Blvd, 574-8998
The Laser Shop, 4124 Austin Bluffs Parkway, Phone: 592-9115
PC Remedy, 4850 Galley Rd, Phone: 622-9222

FRAME AND PAINTING REPAIR

Peterson Air Force Base Comm Acty Ctr, Bldg 640, Tinker Street,
Phone: 556-1731/1732, Fax: 556-7941
Smith Woodcraft, B.2426, Ft Carson, Phone: 526-0900
Multicraft Frame Shop, Phone: 526-0900/526-0950
Picture Repair, Sherrin, 5632 Hwy 85/87, Security, Ph: 200-6829

STEREO EQUIPMENT, TELEVISIONS, AND ELECPTIC ITEMS

(for replacement cost estimates ONLY)

AAFES Exchange or AAFES Catalog
Best Buy, 801 and 7675 N. Acad Blvd; phone: 593-0414
Sears & Roebuck, Southgate Center,
Appliance Factory Outlet, 805 W. Garden of God's Rd, Phone: 593-8818

(large appliances) (E-Mail: www.appliancefactoryoutlet.Com)

WASHER/DRYER/REFRIGERATOR

Appliance Service Co, 3608 Betty Dr., Phone: 570-9200

City Wide Appliance Svc Co, Phone: 634-0555/597-1955

Phillips Appliance, 4270E, Platte, Phone: 495-2038 (with warranty)

Aspen Appliance Repair, P.O. Box 1072, Monument, Phone: 593-8818/
303-758-5808 (HQ in Denver)

COMPUTERS

PC Parker Computers, 1448 Northview Dr, Phone: 328-1604

PC Brokers, 3605 Austin Bluffs Parkway, Suite B, Phone: 536-9101

Computer Renaissance, 1064N. Academy Blvd, 574-8998

The Laser Shop, 4124 Austin Bluffs Parkway, Phone: 592-9115

PC Remedy, 4850 Galley Rd, Phone: 622-9222

FRAME AND PAINTING REPAIR

Peterson Air Force Base Comm Acty Ctr, Bldg 640, Tinker Street,
Phone: 556-1731/1732 , Fax: 556-7941

Smith Woodcraft, B.2426, Ft Carson, Phone: 526-0900

Multicraft Frame Shop, Phone: 526-0900/526-0950

Picture Repair, Sherrin, 5632 Hwy 85/87, Security, Ph: 200-6829

CLOCK REPAIR

Hour Glass Clock Svc, 2404 Providence Cir, Phone: 473-9723 (Wm)

Clock & Watch Repair, Care Mattson, Phone: 597-2225

Tick Tock Shop, 7 N. Circle Dr., C/S; Ph: 475-8585 (no house call)

Antique Clock Repair, 1666 Keaton Lane, Phone: 591-4232

(For Claimants in Denver: 300E Mt. Ave, Ft Collins, Ph: 303-224-2456)

MARBLE REPLACEMENT AND REPAIR

Planet Granite Inc., 3108 Beacon St, Phone: 522-0748

Kast Marble, 115 E. Mount View La., Colo. Spgs.; Phone: 528-5200

Menzer Restoration, 623N. Weber St, D-6, Phone: 473-7705

(Water Fountain Repair)

Victor Marble & Granite, 3433 Walnut St., **Denver**, Ph: 303-294-0731

PORCELAIN AND IMPORTED ITEMS

Van Briggie Pottery (Porcelain/ceramic repair), Phone: 633-4080

(Repairman Mike: 550-4058)

Quality Gifts and Collectibles, 6850 N. Acad Blvd; Phone: 599-0051

Menzer Porcelain Restoration, 623N Weber #6, Phone: 473-7705

LAMPS AND CHANDELIERS SALES AND REPAIRS

Galaxy Lighting, 2468 Waynoka Rd., Colo. Spgs.; Phone: 570-1272
Home Lighting, 624 N. Tejon, Colo. Spgs.; Phone: 471-3520
Austin Bluffs Lighting, 4617 Austin Bluff Pkwy, Phone: 572-0304
Colorado Lighthouse, 755 Hwy 105, Phone: 481-0981

CHINA, CRYSTAL & FLATWARE REPAIRS AND REPLACEMENT
AAFES Exchange or AAFES Catalog
Most major department stores
Replacements, Ltd., 1-800-737-5223
Sutton Hoo, 20 E. Bijou.; Phone : 471-7075
ZAL Galleries (Polish Pottery), Phone: 303-477-5800 (www.zallc.com)

GLASS REPAIR/REPLACEMENT FOR FURNITURE
City Glass Co, North: 593-1637; South: 634-2891
Reflection of the Mind, 12745 Unit A, Garrett Rd, Phone: 683-4043
Colorado Custom Glass, 3402N. Prospect Unit B, Phone: 473-5334
Scottish Stained Glass, Martin Faith, Phone: 380-9193

MISCELLANEOUS/WELDING SERVICES
Quick Welding, 1319 Forest Rd, Phone: 390-8411 (no silver items)
Ancona Welding Job Shop, Inc., 3117E Platte Ave, Phone: 636-1112
Iron Impressions welding, Phone: 578-1346 (Jay)
Knob Hill Welding, 612 Juanita St., Phone: 471-3964
Trophy Repair shop, 1519 Union Blvd, Phone: 471-7677
Deer Antler Mount Shop, 1965 Victor Place, Phone: 591-0217
Sculpture Repair, Phone: 635-6572 (Mary)

PIANO REPAIR
Wells Music, 3815 No., Academy Blvd, Phone: 596-4140
Piano Body Repair, Kent Downey, 1132 Pander Avn, Phone: 459-0301

ANTIQUe APPRAISER
Indiv Art Appraiser, Rochell Wescott, Phone: 389-1400
Arthur Churches Appraisal, 5395 Ona Rd, Chipita Park, Phone: 684-9693

AUTO WINDOWS/GLASS
Rapid Auto Glass, 5925 Nevada, Phone: 447-0044
Kerry's Auto Body work, Phone: 598-2350
Safelite Glass Copr (Mobile Svc), Phone: 574-5692
Speedy Auto & Window Glass, 509S, Nevada, 471-4799 (Mobile)
Harris Truck Parts, 3745 S. Nevada, Phone: 623-5019
Harris Auto parts (Statewide), 521E, Las Vegas, Ph: 632-4629/636-3831
Body & Fender Shop (Glass Svc, Mobile Svc), Phone: 636-9119
U-Pull U-Pay Parts, 3745 S. US Hwy Nevada 85-87, Phone: 623-5019
Glass Dr., 2522E. Platte Av., Phone: 599-4527 (F: 578-0330)
Ding Guy, 635 N Circ, C/S, Ph: 659-7551

MOTORCYCLE REPAIR SHOPS
Apex Sports, Inc, 327S, Weber St, Phone: 475-2437
Pikes Peak Harley Davidson, Phone: 592-7337
Fat Boys (Paint job), Phone: 531-5310
Precision Paint, 1310 Clemson Drive, Phone: 459-0043