



# ARMY FAMILY ACTION PLAN (AFAP)

## Issue Booklet FY 2015

(FY15 Conference Held 4-6 Nov 2014)

For more information contact:

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Fort Carson, Colorado

"THE BEST HOMETOWN IN THE ARMY – HOME OF AMERICA'S BEST



DEPARTMENT OF THE ARMY  
INSTALLATION MANAGEMENT AGENCY  
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT CARSON  
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28 August 2015

MEMORANDUM FOR FORT CARSON COMMUNITY

SUBJECT: Army Family Action Plan (AFAP) Issue Booklet, FY 2015 Conference

1. Fort Carson conducted its annual AFAP Conference from 4-6 November 2014. Over 90 Fort Carson community members attended the conference serving as delegates, subject matter experts, and administrative staff. Delegates included Active Duty Soldiers, Reservists, National Guard, Family members, retirees, and Department of Army civilians. The purpose of the AFAP Conference is to generate issues and concerns from the Total Army Family to improve quality of life, satisfaction with Army life, and increase Soldier retention.
2. This booklet provides the reader with the 8 issues that were prioritized as most important of the 61 issues presented to the conference delegates. It also includes the top 15 local issues – those issues with the potential for resolution at the installation level. All issues were evaluated and reviewed by the Installation Army Family Action Plan Steering Committee. I serve as the chairman of the committee. It meets quarterly to review and determine the status of issues. Issues that cannot be resolved at Fort Carson were forwarded to Installation management Command (IMCOM) and Department of Army (DA) to be addressed at the appropriate level AFAP Conference or agency.
3. I invite everyone to get involved with this process as we want to continue its growth and impact on our Fort Carson Community. We want to hear from you; it is our desire to work together with our Community to resolve issues like those outlined in this AFAP booklet. Your involvement will ensure that we continue to have the Best “Hometown” in the Army. Issues may be submitted at any time during the year. Look for continuing issue updates on the Fort Carson Website at [www.carson.army.mil](http://www.carson.army.mil).
4. The POC for the Fort Carson Army Family Action Plan is Nathaniel Nugin. Mr. Nugin can be contacted at Army Community Service, 526-0471/4590 or at [nathaniel.nugin.civ@us.mail.mil](mailto:nathaniel.nugin.civ@us.mail.mil).

  
JOEL D. HAMILTON  
COL, FA  
Garrison Commander

## FY15 AFAP - Local Issues

1. Illegal Activities at Fort Carson High School Bus Stops (Residents; Mayors; Neighborhood Watch)
2. Traffic Issues at Fort Carson Gate 20 (DES/DPW)
3. Fort Carson Skateboard Park (DFMWR; DPW)
4. Debit Cards at Evans Army Community Hospital DFAC (EVANS-Education)
5. Crossing at Old Hospital Road (DPW)
6. Indoor Play Area For Kids (Balfour Beatty)
7. Retirees Eating in the DFAC (ICE)
8. Unattended Children in the Housing Areas (Education; Policy Enforcement)
9. Public Facility Dress Code on Fort Carson/Courtesy Police (Education)
10. Hospital Book Drive (Increased situational awareness)
11. Comcast on Post (DFMWR)
12. Eating in the Hospital Emergency Room (EVANS – policy enforcement)
13. Bus Service on Post (DFMWR; PAIO)
14. Housing Office Hours (Balfour Beatty)
15. Housing Designated Parking (Balfour Beatty; DPW)

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**Local Issue - 1**

**Issue:** Illegal Activities at Fort Carson High School Bus Stops

**Scope:** There is illegal use and/or sale of controlled substances by minors at Ft. Carson high school bus stops. Federal law prohibits the use, sale and possession of controlled substances on Ft Carson. School aged children are being exposed to illegal activities leading to negative behavior and health risks.

**Recommendation(s):** Police presence at Fort Carson high school bus stops.

**Originating Garrison:** Fort Carson, Colorado

**Originating Garrison, Point of Contact, Email and Phone:** Nathaniel Nugin, 719-526-4590, nathaniel.nugin.civ@mail.mil

**Approval Line:** COL Joel D. Hamilton

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**Local Issue - 2**

**Issue:** Traffic Issues at Fort Carson Gate 20

**Scope:** Gate 20 is unable to accommodate the inbound traffic onto Fort Carson during peak hours. Gate 20 is the primary access point on the east side of Fort Carson. The delay is having numerous negative impacts on authorized personnel to include increased stress, financial impact, loss of man hours and traffic hazards.

**Recommendation(s):** Increased number of entry lanes into gate 20.

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**Local Issue - 3**

**Issue:** Fort Carson Skateboard Park

**Scope:** There is no skateboard park on Fort Carson. There are numerous Soldiers and Family members riding skateboards on Fort Carson who are in need of a designated skateboard park. The lack of a designated skateboard area for Soldiers and Family members causes them to commute several miles off the installation.

**Recommendation(s):** A skateboard park or a designated skateboard area on Fort Carson.

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**Local Issue - 4**

**Issue:** Discontinued use of Debit Cards in Evans Army Community Hospital Dinning Facility

**Scope:** Discontinued use of Debit Cards in Evans Army Community Hospital Dinning Facility. Many Evans Army Community Hospital Dinning Facility customers do not carry cash which causes an inconvenience. This causes financial hardship on customers due to transaction fees.

**Recommendation(s):** This should have been an ICE issue and the SME for the EACH DFAC explained this is an end of fiscal year issue and signs were posted.

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**Local Issue - 5**

**Issue:** Crossing at Old Hospital Road

**Scope:** Limited pedestrian crossings at Old Hospital Road to Iron Horse Park and the Commissary. It is unsafe to cross the road without a pedestrian crosswalk at Old Hospital Road. The Subject Matter Expert from Department of Public Works has determined through the Traffic Master Planner that the proposed location is unsafe due to the curve in the road. The residents of Iroquois Village have to walk to Elwell Street or Prussman Boulevard to get to Iron Horse Park.

**Recommendation(s):** A paved sidewalk from Prussman Boulevard to Woodfill Road.

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**Local Issue - 6**

**Issue:** Indoor Play Areas for Kids

**Scope:** Currently there is no indoor play area for children during inclement weather on Fort Carson. When children play outside during bad weather they risk their health and safety. This affects children 5<sup>th</sup> grade and below because they are the only children without an indoor play area.

**Recommendation(s):** Establish an indoor play area for children 5<sup>th</sup> grade and below on Fort Carson.

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**Local Issue - 7**

**Issue:** Retirees Restricted from Eating at Dining Facility

**Scope:** Interactive Customer Evaluation, N/A

**Recommendation(s):** N/A

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**Local Issue - 8**

**Issue:** Unattended Children in Fort Carson Housing Areas

**Scope:** Interactive Customer Evaluation N/A

**Recommendation(s):** N/A

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**Local Issue - 9**

**Issue:** Public Facility Dress Code on Fort Carson

**Scope:** Interactive Customer Evaluation

**Recommendation(s):** N/A

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**Local Issue - 10**

**Issue:** Hospital Book Drive for Kids

**Scope:** Interactive Customer Evaluation

**Recommendation(s):** N/A

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**Local Issue - 11**

**Issue:** Cable and Internet Services on Fort Carson

**Scope:** Interactive Customer Evaluation

**Recommendation(s):** N/A

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**Local Issue - 12**

**Issue:** Individuals Eating in the Emergency Room Waiting area

**Scope:** Interactive Customer Evaluation, N/A

**Recommendation(s):** N/A

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**Local Issue - 13**

**Issue:** Bus Service to Fort Carson

**Scope:** Invalid Issue. Not within the scope of Fort Carson.

**Recommendation(s):** N/A

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**Local Issue - 14**

**Issue:** Balfour Beatty Housing Office Hours

**Scope:** Interactive Customer Evaluation, N/A

**Recommendation(s):** N/A

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**Local Issue - 15**

**Issue:** Fort Carson Housing Designated Parking Spots

**Scope:** Interactive Customer Evaluation N/A

**Recommendation(s):** N/A

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