



Fort Carson Community Information Exchange

25 Oct 2012
0930-1100
The Hub



Agenda



- Call to Order & Introductory Comments
- Mrs. Anderson Comments, Mrs. Antonia Hails and Farewells

- Garrison Executive Officer
 - Follow-Up to Last Month's Q&A
 - On-going Garrison Initiatives and Calendar Events

- Advisor/Unit Updates
- Organization/Agency Briefs
 - MEDDAC - No Show Report, Vacancy Announcements, Pharmacy Temp Closure, APLSS Survey, Pharmacy hours, Child and Family Assistance Center (1LT McKay)
- Special Briefs
 - Inclement Weather Plan/Procedures (MAJ Paine, 4ID)
 - Snow Removal Roads/Parking Lots (Mark Hunsicker, DPW – Lynn Rivera, BBC)
 - DFMWR Holiday Event Venues, SFAC Hourly Care/Timberline CDC (Josh Gwinn)
 - DFMWR Ski Season Program (Trevor McConnell)
 - Religious Services Holiday Activities (Chaplain Meador)
 - YMCA Winter Activities/Programs (Angie Williams)

- Question & Answer Period with Garrison Executive Officer



Comments/Hails and Farewells



Garrison Executive Officer

526-5426



Garrison Executive Officer

Chris DeGaray



- Follow-Up to Last Month's Q&A
- Garrison Initiatives and Calendar Events



September Q&A Follow-Up



Q: Can we use the hanger at the CAB for holiday events since the SEC will not be available?

A. Airfield will not be available due to mission requirements. However, DFMWR has several other venues to offer and has been able to accommodate all unit requests that have come in.

Q: What is the policy for welcome home signs?

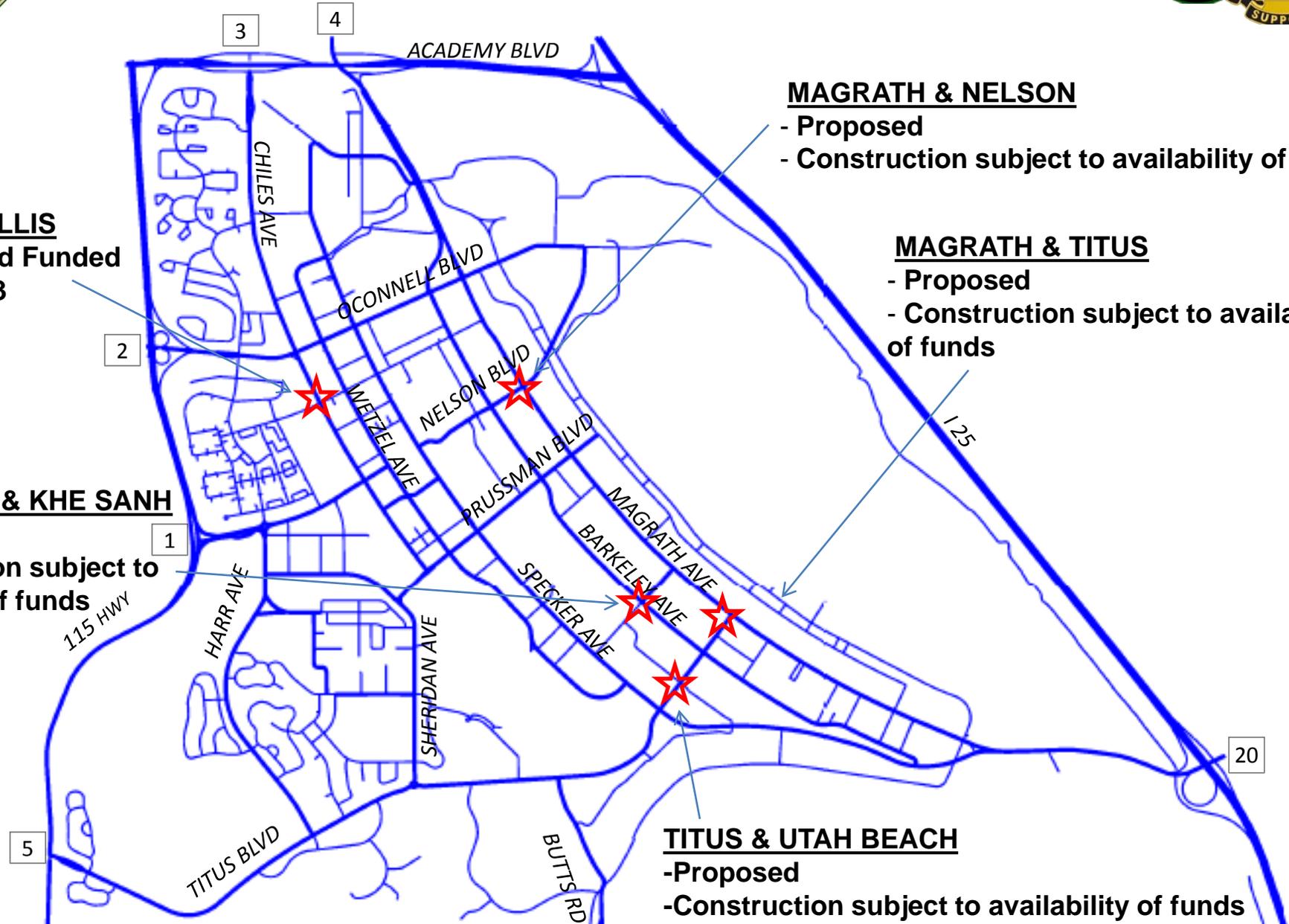
A. There currently is not one. A policy is in development in coordination with unit CSMs that will place accountability on the re-deploying unit for removal within ~1 month of anticipated redeployment dates.

Q: Can a traffic light be put in at Ellis and Chiles?

A: DPW is in the process of planning for/installing a light at this intersection, and several others. (see next slide)



Future Traffic Signal Locations



CHILES & ELLIS

- Planned and Funded
- Spring 2013

BARKELEY & KHE SANH

- Proposed
- Construction subject to availability of funds

MAGRATH & NELSON

- Proposed
- Construction subject to availability of funds

MAGRATH & TITUS

- Proposed
- Construction subject to availability of funds

TITUS & UTAH BEACH

- Proposed
- Construction subject to availability of funds

22 Nov 2012



September Q&A Follow-Up



Q: Is there any chance that indoor soccer will be offered through Youth Sports?

A: Yes, and registration is open now. We are offering indoor soccer for ages 5 – 12. Registration will close on November 2 and the season will run from November 5 – December 22.

Q: Why don't we have girls-only Youth Sports teams?

A. We are going to open up registration for girls-only teams for our 11-12 and 13-15 age groups. We will only be able to offer girls-only teams if we have enough girls register AND Peterson AFB also has enough for girls-only teams. If we don't have enough interest for a team in each community then the girls will be given the option to play co-ed or receive a refund.

If girls in those older age groups would prefer to play co-ed then they can register as such right off the bat. We are not going to force the girls to play on the girls-only teams if they would rather play with the boys.

We (and Peterson AFB) are also working toward girls-only fast-pitch softball in the spring.

Garrison Updates/Key Events



- Election Day – 6 Nov
- Holiday Season
- Inclement Weather
- America Recycles Day – 15 Nov, 09:00 – 18:00
Old Commissary Parking Lot (Bldg. 1525)
- Thanksgiving DFAC Schedules



Thanksgiving DFAC Schedule



CELEBRATED ONE DAY PRIOR TO THANKSGIVING DAY

Joint NCO Academy	15 Nov 12	1130-1300hrs
Evans ACH	15 Nov 12	1100-1330hrs
LaRoche(10SFG)	20 Nov 12	1100-1500hrs
Stack	21 Nov 12	1100-1400hrs
Warfighter	21 Nov 12	1100-1400hrs
Wolf	21 Nov 12	1100-1400hrs



Advisor/Unit Updates



Organization/Agency Briefs



MEDDAC

526-7500

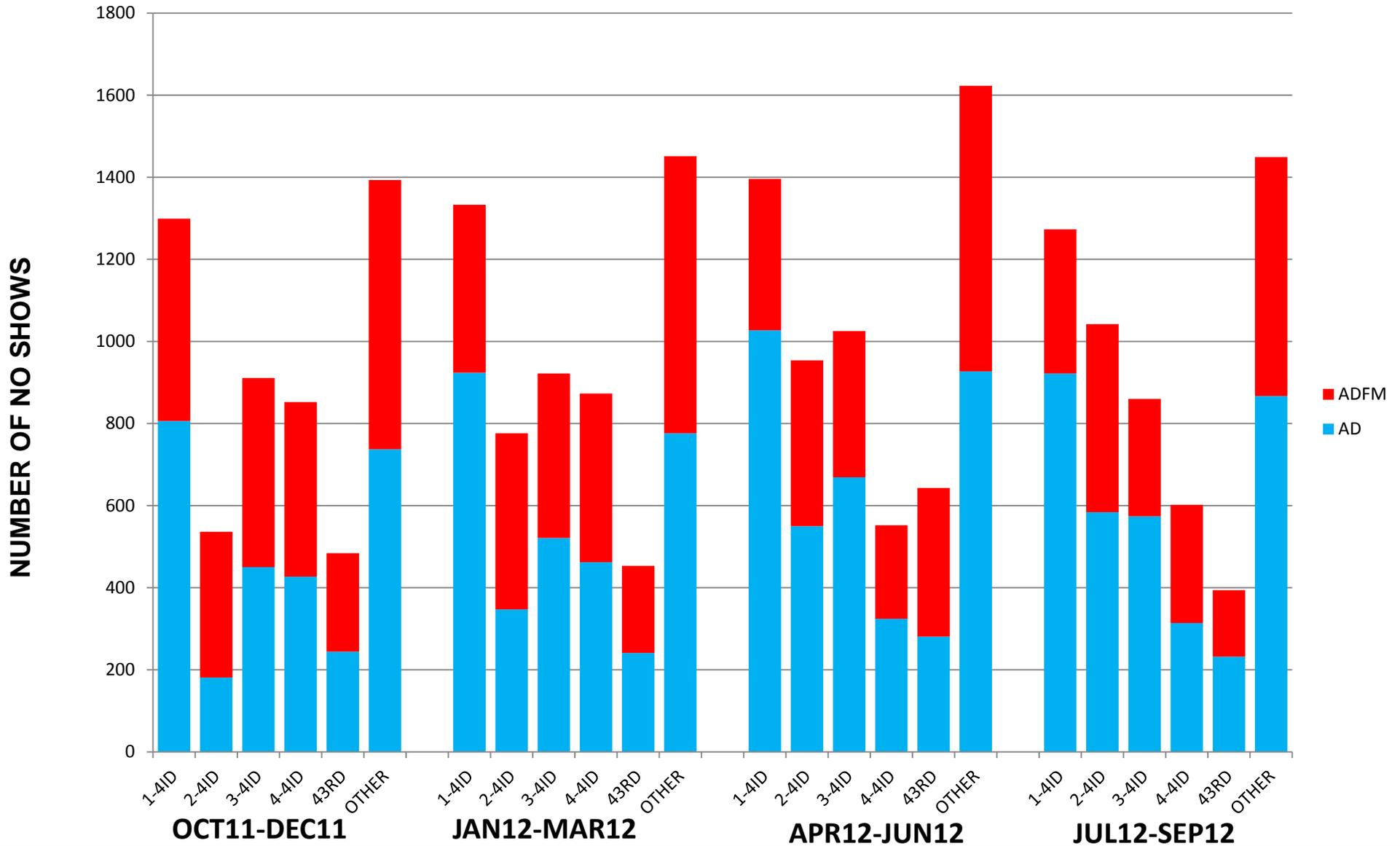


Clinic No-Shows



AD/ADFM QUARTERLY NO SHOWS (OCT11 – SEP12)

DATA SOURCE: CHCS





Main Pharmacy Temporary Closure



- Main Pharmacy Temporary Closure - **November 7th -12th**
- Services During Closure
 - **New Prescriptions-** PFC Woods SFCC Pharmacy
Wednesday to Thursday 8 a.m. to 6 p.m., Friday 8 a.m. to 5 p.m.
 - **Refill Pick-up** - Inpatient Pharmacy located in Evans Service Level
Wednesday – Friday 8 a.m. to 5 p.m., Saturday 8 a.m. to 4 p.m.
 - **November 10th-12th** - Only emergency prescriptions (ER, Emergent Care) will be filled at Inpatient Pharmacy
- Thank you for your patience while we upgrade to improve your healthcare experience.



EACH Vacancies 10-23-12



<u>POSITIONS</u>	<u>SERIES/GRADE</u>	<u># POSITIONS</u>	<u>CLOSING DATE</u>
LPN	GS-0620-06	3	Various dates
Medical Support Assistant	GS-0679-04	4	Continuous
Office Support Assistant	GS-0303-06	1	10/26/12
Pharmacist	GS-0660-12	1	10/26/12
Social Worker	GS-0185-12	2	10/26/12
Physicians	GP-0602-14	6	Various dates
Clinical Psychologists	GS-0180-13	2	11/30/12
Registered Nurse	GS-0610-10	2	Various dates
Social Worker	GS-0185-11	3	Various dates
Medical Supply Tech	GS-0622-06	1	10/26/12

Apply/review posts at <http://www.usajobs.gov/> or CivilianMedicalJobs.com for health professionals. Note: When Candidates log into USAJOBS, "Refine Your Results Jobs For" and click on either U.S Citizens (applies to all candidates with no affiliation to the U.S. Government or Federal Employees (Current, Transfers, Reinstatements, Interchange Agreements, Military Spouses, Veterans or Disability Preference).



Army Patient Level Satisfaction Survey (APLSS) Sep 2012



- Q9: The overall phone service you received in scheduling the appointment for this visit.
– 77.7%
- Q11: The amount of time from when you made the appointment until you actually saw the healthcare provider.
– 72.8%
- Q13: The courtesy and helpfulness of the staff during this visit.
– 79.6%
- Q20: Everything considered, how satisfied were you with (Facility Name) during this visit?
– 90.3%
- Q21: In general, I am able to see my provider(S) when needed.
– 81.7%



QUESTIONS 9, 11, AND 13		RATE/RETURN PER SURVEY		
Tier 4 - 87.5% and above		\$100.00	<i>Added to MTF Existing Budget</i>	
Tier 3 - 85 - 87.4%		\$25.00	<i>Added to MTF Existing Budget</i>	
Tier 2 - 82.5 - 84.9%		\$0.00	<i>BREAKEVEN</i>	
Tier 1 - less than 82.5%		\$100.00	<i>Deducted from MTF Existing Budget)</i>	
QUESTION 21				
Tier 5 - 95% and greater		\$500.00	<i>Added to MTF Existing Budget</i>	
Tier 4 - 92 - 94.9		\$300.00	<i>Added to MTF Existing Budget</i>	
Tier 3 - 89 - 91.9		\$100.00	<i>Added to MTF Existing Budget</i>	
Tier 2 - 86 - 88.9%		\$0.00	<i>BREAKEVEN</i>	
Tier 1 - less than 86%		\$500.00	<i>Deducted from MTF Existing Budget)</i>	

Each MTF has the potential to earn \$800.00 per survey each month...



Child and Family Assistance Center (CAFAC)



The CAFAC provides easily accessible behavioral health counseling services to Children and Adolescents of Active Duty Service Members and their Families

Services include: Individual Therapy, Family Therapy, Marital Therapy, and School-age Consultation

Patients can self-refer or referrals can be made through a medical provider.

**Call for more information:
(719) 503-7070**



Special Briefs



Inclement Weather Procedures

4ID, Chief of Operations

503-0330



Severe Weather Winter Operations



The Commanding General of 4th ID and Fort Carson is the sole decision making authority on all Severe Weather Incidents:

- 1) In a optimal situation the decision would be made the day prior.
- 2) Recommendations to Commanding General will come from DPW, DPTMS, 3rd Weather Squadron.
- 3) Decisions will be made by 0400 and all media outlets will be notified.
- 4) The FCOC will utilize email, the Telephonic Alert System and the Whelen (Big Voice) in the event the decision is made either later in the day or early in the morning.
- 5) The Superintendent of the Fountain/Fort Carson School District 8 will make the determination for the schools within the district (that includes schools on post).
- 6) All Soldiers and Civilian Employee's should ask their respective supervisor if they are Mission Essential prior to the arrival of the storm.



Status of Post



- 1) **Closure of Post:**
 - a) Closure of Post **DO NOT** report for duty
 - b) Only **Mission Essential Personnel Report** for duty

- 2) **Delayed Reporting:** It allows Soldiers and Employees extra time to safely drive to work.

- 3) **Early/Phased Release:** Is designed to safely manage the flow of personnel and vehicles off post in a timely manner. Early Release is conducted in 3 phases:
 - a) Phase I: More than 15 miles from Fort Carson
 - b) Phase II: (30 Minutes later) live between 5-15 miles from Fort Carson
 - c) Phase III: (30 Minutes later) live within 5 miles of Fort Carson.

- 4) **Curtailment of Operations:** Cancellation or modification of training and post activities in response to hazardous road conditions.

- 5) **No Change:** All personnel report at their usual time.



Road Conditions



1) Green:

a) Roads are clear, Normal reporting procedures.

2) Amber:

a) Roads are mostly snow packed and/or icy in spots.

b) Road Condition would cause moderate and possibly hazardous delay to drivers.

3) Red:

a) Roads are snow packed or extremely icy in spots.

b) Snow is falling at a rate that exceeds Fort Carson's ability to adequately and quickly clear the roads.

c) High winds and snowfall are causing zero or near zero visibility conditions.

d) Average snow accumulation on roads has exceeded four inches.



Where to Find Information



1. www.carson.army.mil

Scroller

2. Call the Fort Carson Severe Weather Hotline @ 526-0096



Snow Removal Plan

DPW

526-2215



Snow Removal Plan – Fort Carson



- Areas plowed by Fort Carson Support Services (FCSS) (DPW contractor)
 - Cantonment area
 - Wilderness road area
- Areas plowed by others:
 - D8 Schools (D8)
 - Housing internal streets (BBC)
 - Motorpools (units)
 - Evans Hospital (Evans Contractor)
 - Academy Blvd & SH115 (CDOT and EPC)



Snow Removal Plan Implementation



- FCSS will monitor weather forecast in conjunction with Fort Carson Operations Center (FCOC).
- Based on storm predictions, FCSS will pre-treat roads with Magnesium Chloride.
- Special Areas requiring bare pavement will be cleared immediately at first snowfall and throughout storm.
- Public Sidewalks will be cleared when weather forecasts indicate sustained conditions of snow and ice on the walks.
 - 50' Rule: Building occupants are required to clear snow and ice on the sidewalk leading from their doorstep to the first mainline sidewalk, which is typically less than 50', but could be more.
- 3" Rule: Once snowfall is 3 inches, FCSS will begin plowing
 - emergency snow roads
 - key parking lots
 - major sidewalks
 - Standard measuring points for snowfall: Bldg 1430 Helipad, Bldg 8200, Gate 20, Gate 5, and Bldg 9601 at BAAF.

Special Snow Removal Areas



Sidewalks

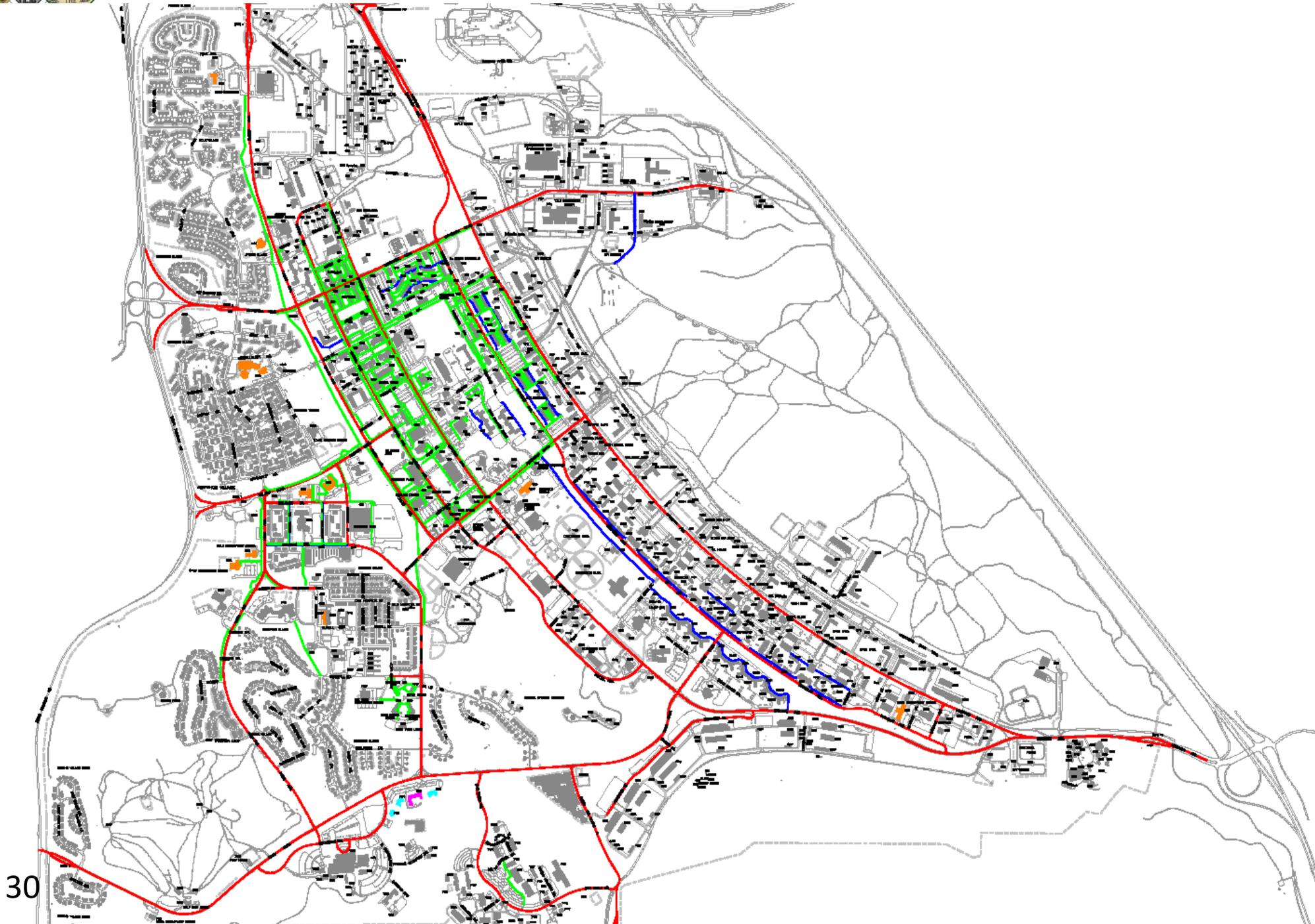
- Chapels
 - Bldgs 1350, 1500, 1850, 2359: bare pavement Sundays only
- WTU
 - 7493: Bare Pavement 24/7
 - 7492/7494/7495: Bare Pavement during Business hours only
- Child Development Centers
 - 6058, 6060, 6203, 6204, 4356, 5939, 1518, 2764, 1840, 7490 6237, and 5510: see below
- Public sidewalks will be cleared based off of temperatures and depth of snow/ice. The intent is to keep sidewalk surfaces as safe as possible.

Parking Lots

- Chapels:
 - bare pavement Sundays only
- WTU
 - bare pavement 24/7
- Child Development Centers
 - 3 inch rule applies

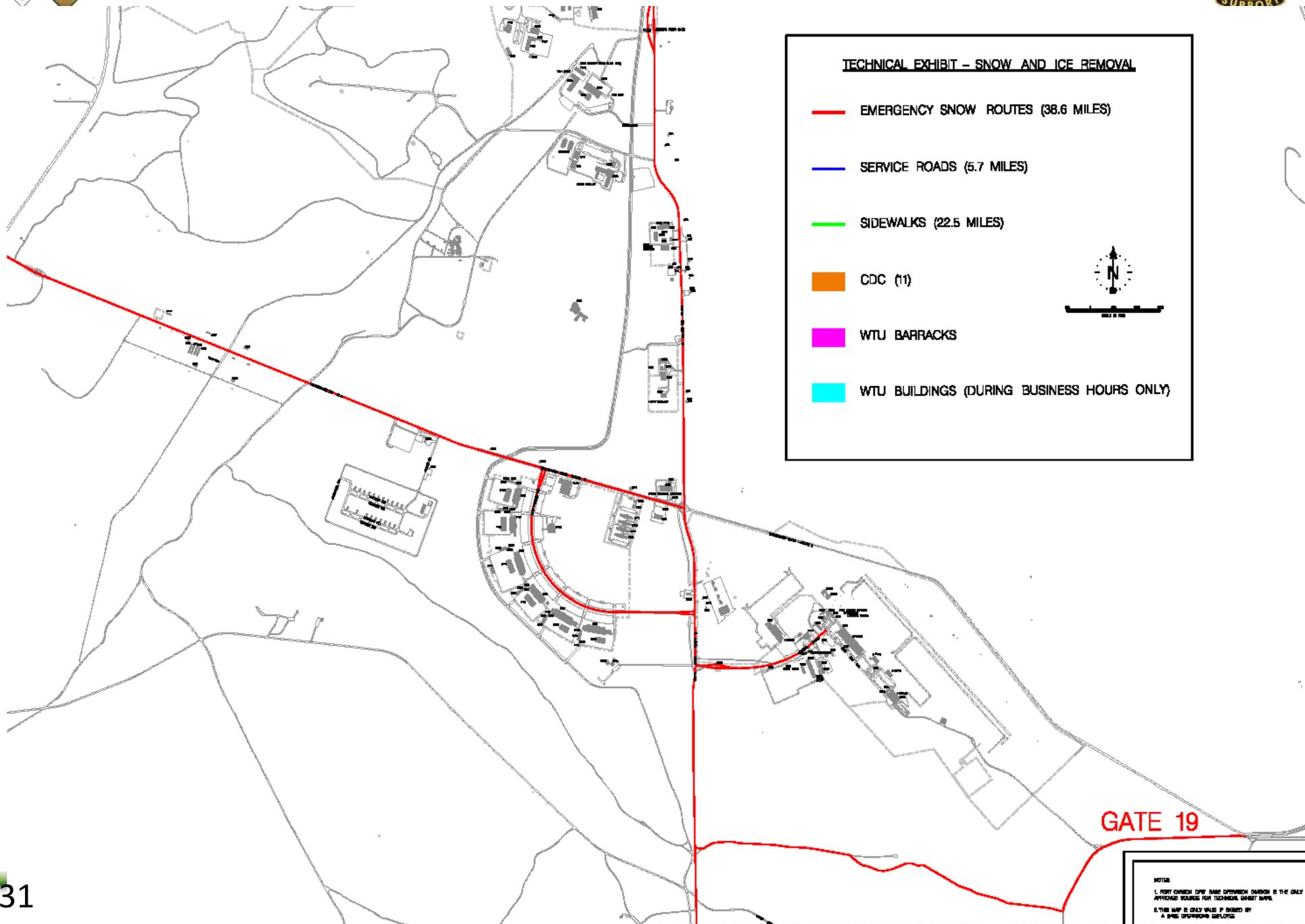


Snow Removal Map - North





Snow Removal Map - South





Snow Removal Contacts



FCSS Snow Control Center –526-5568/5389

FCSS 24/7 Service Order Desk – 526-5345

Fort Carson Operations Center (FCOC) – 526-3400/5500

Butts Army Airfield Weather Station – 526-3620

Fort Carson Military Police Station – 526-2333

Fort Carson Weather Line 526-0096



Residential Snow Removal

Balfour Beatty

579-1606 ext. 254



Observation and Monitoring



- Roads and Grounds Supervisor or his designee monitors road conditions when inclement weather conditions are forecasted
- Weather and road conditions are monitored through communication with:
 - Fort Carson Military Police
 - Balfour Beatty Night Crew
 - Butts Army Airfield Weather Office
 - Various internet weather services



Response



- Roads and Grounds Personnel called in when hazardous driving conditions are reported regardless of snow accumulation as ice often forms on pavement prior to snow causing dangerous conditions
- Safety of our Families and safe passage for emergency vehicles is our ultimate concern therefore ice control begins immediately while shoveling or plowing may be delayed until there is an accumulation of 2” of snow



Streets-Priority



- All arterial or emergency routes within Family Housing boundaries are addressed
 - Key and Essential Command Neighborhoods included
- All neighborhood streets are then plowed and/or sanded
- If snow continues to fall, operations are repeated as necessary



Sidewalks, Parking Lots, School Bus Stops



- Simultaneously, when the streets are being plowed/sanded other crews will begin snow and ice control in the school bus stop areas, common area sidewalks, parking lots and mailbox kiosks
- Sidewalks from the front door up to and including the sidewalk that parallels the front of the home are the responsibility of the resident
- Driveways are the responsibility of the resident
- Residents should remove snow within a 24hr period after snowfall stops
- Persistent snowfall results in repeating the procedures



Peace of Mind Program (POMP)



- Families with a deployed spouse or a wounded warrior receive complimentary curb-side snow removal/ice control services
 - Residents must enroll in this service by completing a form at our main office (6800 Prussman Blvd, M, T & F 0700-1700; Wed 0700-1900 & Thur 0900-1700.
 - Copy of deployment orders must accompany request
 - Approval memo from Wounded Warrior Unit must accompany request
- The General Officers, Chief of Staff, Garrison Commander, Division CSM and Garrison CSM also receive complimentary service
- In the event of extreme weather, Valley Crest Landscape will assist with snow removal efforts
- Residents are always encouraged to contact us if they are stuck or unable to melt an icy area- your safety is our primary concern!
- Contact 579-1605 for emergencies 24/7



Family, Morale, Welfare and Recreation

**Director DFMWR
524-0707**



DFMWR Holiday Party Venues



Don't Delay Book Your Holiday Party Today!

DFMWR Business Division

Let Us Make Your Holiday Party a Success!

- **Elkhorn Catering & Conference Center**
- **The Foxhole Bar & Lounge**
- **The Hub at the Foxhole**
- **Cheyenne Shadows Clubhouse**
- **Thunder Alley Bowling Center & Party Room**



Timberline Child Development Center



Timberline Child Development Center (CDC):

- Timberline is a 135 capacity, multifunctional facility, ages six weeks – five years. Facility will open 1 Nov 2012.
- Address: Bldg 5939, 1352 Ellis St., Fort Carson
- Hours of Operation: 0730-1700, Mon-Fri
- 24 spaces for hourly care are programmed daily.
- Reservations for care can be made by calling 526-4218.

SKIES Instructional Programs:

- SKIES Instructional Programming will be housed at the Timberline facility.
- Address: Bldg 5939, 1352 Ellis St., Fort Carson
- Hours of Operation: Will be based upon classes being offered.

POC : 524-0655, susan.k.silva.naf@mail.mil



Soldier and Family Assistance Center



Soldier and Family Assistance Center (SFAC):

- The SFAC is a 24 capacity child care room located in the SFAC bldg, for children six weeks – five years.
- Address: 7492 Titus, Fort Carson
- Hours of Operation:
 Mon-Thurs: 0800-1600
 Fri: 0800-1300

Care Options:

- The facility supports care for Wounded Warriors (reservations for care can be made by calling 526-4218).
- CYSS will program space as an hourly care overflow when needed and space permits.

POC : 524-0655, susan.k.silva.naf@mail.mil



Mesa School Age Facility



Mesa School Age Facility (SAS):

- Mesa is a 195 capacity School Age Facility. Mesa SAS is now open for six -ten years.
- Address: Bldg 4790, 1420 Grandstaff St., Fort Carson
- Hours of Operation: 0545-1800, Mon-Fri
- The facility supports Abrams and Mountainside elementary Schools.

Care Options: (follows District 8 school year calendar)

- Before school programming available
- After school programming available
- Before and After school programming available
- Out of school days, full day care available
- Fall, Winter and Summer Camp programming available
- Hourly care available with parent drop off and space availability

POC : 524-0655, susan.k.silva.naf@mail.mil



DFMWR Ski Season Program

526-5176



Armed Forces YMCA Winter Programs

2190 Jet Wing Drive

622-9622



Armed Forces YMCA Winter Programs



- 2 Nov – Military 1st Dinner
- 16 Nov – Military Veterans Appreciation Day
- 20 Nov – Military Movie Night
- 1 Dec – Breakfast with Santa

- Call for a FREE 2 week YMCA trial membership

- Comfort Quality Program
- Youth Sports Teams – YMCA, coordination with city teams

- 622-9622



Fort Carson Religious Service Office

526-6264



RSO Holiday Activities



NOVEMBER

3-4	1700-1200	Youth Ministries Homeless Awareness
17	0900-1200	Catholic RE Family Seasonal Workshop
17	1700-2000	Mass of Thanksgiving and dinner
18	1200-1400	Thanksgiving Meal
26	0930	Hanging of the Greens

2	1200-1400	Stone Soup
7	1730	Immaculate Conception Vigil Mass
7-8	1800-2000	Living Nativity
11	1730	Advent Penance Service
15	0830-1200	Bethlehem Bash
15	1700	Mass and Potluck Dinner
15	1700	Christmas Musical
16	1100	Goodie Day
16	1200	Christmas Potluck Lunch
24	1700	Christmas Vigil Mass
24	1900	Christmas Eve Worship
25	0900	Christmas Mass
31	1730	Mary Mother of God Vigil Mass

DECEMBER



Bible Bistro

Cook-out and User-friendly Bible Discussion:

- Soldiers' Memorial Chapel
(across from PX)
- MONDAY, 4 NOVEMBER
- 1145-1245

803-319-5296



Homeless Awareness Overnight



Bring your non-perishable food items to
Soldiers' Memorial Chapel anytime,

Saturday, Nov. 3, 5:00 p.m.—Sunday, Nov. 4, noon

All items will be donated to Springs Rescue Mission on behalf of Fort Carson to benefit the homeless population in Colorado Springs.

HOLIDAY FOOD

Boxed Mashed Potatoes – 13-28 oz.
Canned fruit – 15 oz.
Canned Vegetables – 14.5 oz.
Cranberry Sauce – 14-16 oz.
Boxed Stuffing
Canned Yams – 15-40 oz.
Gravy, Dry or Canned – 10.2 oz.

CLOTHING

Boots
Hats
Coats
Earmuffs
Gloves
Scarves
Thermal Undershirts
New Underwear
Hooded Sweatshirts
Sports Bras
Belts
New Socks
Thermal Underpants

Sponsored by Fort Carson Youth Ministries

**SPRINGS
RESCUE
MISSION**



Advent Family Workshop



Join Us!

Bring a healthy snack

Join us for this wonderful event. **Take time as a family to** create Advent wreaths, calendars, and other seasonal reminders about the season of Advent & Christmas.

Please bring a snack to share during the morning.

Date

November 17

Time

0900-1200

Location

**Soldiers' Memorial
Chapel
Fellowship Hall**

REGISTRATION INFORMATION

You must preregister for this event. Please contact Pat with the number you will have attending no later than November 1, 2012.

POC:

**patricia.a.treacy2.civ@ mail.mil
(719) 524-2458**



Living Nativity

DECEMBER 7-8

6-8 P.M.

SOLDIERS' MEMORIAL CHAPEL (North of the PX)

Family-friendly Live Animals Drive-through Free

LIVE DEPICTION OF STORY OF JESUS' BIRTH.

Walkthroughs welcome!



Sponsored by Fort Carson Religious Support Office (RSO).

Bethlehem Bash

Saturday, December 15

Free
Kids ages 5-10
Space is limited!

0830-1200 ~ Parents get kid-free hours for holiday shopping. Kids get a holiday workshop with fun activities such as Journey to Bethlehem, the reindeer shed and make-it take-it crafts!

PRE-REGISTRATION REQUIRED. POC: heidi.a.mcallister.civ@mail.mil



Discussion & Questions

Next CIE: 29 November 2012
0930-1100 @ the Hub

No December Meeting
31 January