

2011

United States Army Garrison Fort Carson Resource Guide



*"Best Hometown in the Army -
Home of America's Best"*

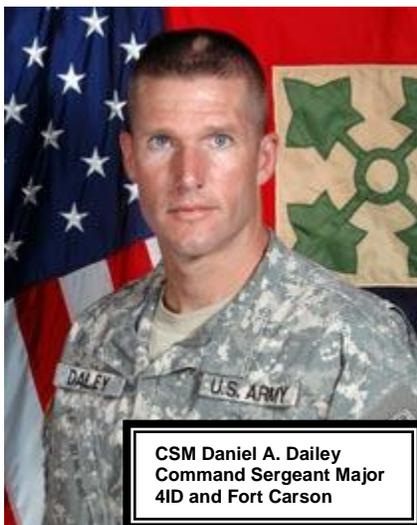
Introductions

Fort Carson, the “Mountain Post,” is recognized as one of the world’s premier locations to live, work, train, and play. Fort Carson is a “team of teams” of Soldiers, Families, Civilians and communities that make up the premier Power Projection Platform that prepares and leads forces in full spectrum operations while providing unparalleled facilities, infrastructure, and a community environment that cares for Soldiers and Families.

With the uncasing of the 4th Infantry Division colors and other major Base Realignment and Closure (BRAC) initiatives, Fort Carson has been growing at a dramatic rate. It is now home to over 24,000 service members – including Soldiers, Sailors and Airmen – and over 37,000 Family members and continues to grow. The rapid increase in Soldiers, combined with their Family members and other personnel, presents unique opportunities and challenges for Fort Carson and the surrounding communities.



The services provided by United States Army Garrison Fort Carson, as outlined in this *Garrison Resource Guide*, are the key factors in contributing to the success of Fort Carson. These high-quality services are in keeping with our promise to our Soldiers and Families to provide a quality of life commensurate with their service.



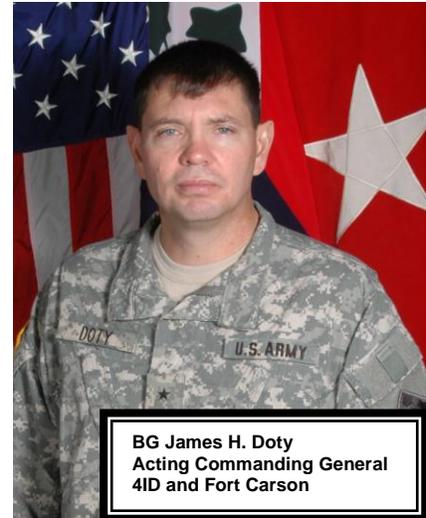
The Fort Carson leadership has recognized the innate instability of today’s environment and has accepted the responsibility to anticipate and provide accommodation to change while conducting operations, preserving readiness, modernizing for the future and sustaining the quality of life for Soldiers, Families, Retirees, and the Civilian workforce.

To accomplish this demanding task we have developed a vision of the future that includes being the “Best Hometown in the Army – Home of America’s Best.” The implementation of the Fort Carson Campaign Plan and the Garrison Resource Guide provides our azimuth for achieving our vision.

The Fort Carson Campaign plan provides an opportunity to highlight our assessments of where we are, the challenges we are facing, and a roadmap of where we will go. The production of the *Garrison Resource Guide* is a cooperative undertaking made possible by the combined efforts of many individuals throughout Fort Carson. We hope that you find the Garrison Resource Guide a useful and valuable resource. Steadfast and Loyal!

This Resource Guide is a tool to help assist you in getting either acquainted or reacquainted to Fort Carson in several categories, including leadership, customer focus, and quality programs. This guide is extremely meaningful for Fort Carson because it affirms our quest for excellence, involving the extraordinary vision, commitment and hard work of our Soldiers, Families, our leadership team, and our civilian staff.

This Resource Guide is a tool and shows our commitment to taking care of our Soldiers and Family members. You can be proud to know how deeply and sincerely United States Army Garrison Fort Carson cares about improving the quality of life for our Soldiers and their Families. This resource guide is just one more step to try and make things a little easier here at Fort Carson. It reinforces what I believe our Soldiers, Families and customers already know—that Fort Carson is the “Best Hometown in the Army – Home of America’s Best” and is truly committed to building a community of excellence.



The delivery of this Resource Guide is another step forward in our quality journey. It directly ties into the Fort Carson Campaign plan, which was built around five Lines of Effort that define Fort Carson. These lines of effort are Mission, Soldier, Family, Team and Protect the Force. These values are embedded in our strategic goals; as we achieve these goals, our values become intrinsic characteristics of the Fort Carson community.

We will continue to hold ourselves accountable for achieving these strategic goals, both as individuals and as integral parts of complex teams. In doing so, Fort Carson will continue to meet its most important mission — taking care of Soldiers and Families.

Fort Carson endlessly strives to raise its visibility and reputation as “The Best Hometown in the Army – Home of America’s Best.” In order to remain the best we must always be asking the question “How”? One of the ways we are implementing the “How” is through this *Resource Guide*. We want to ensure that we are doing everything possible to improve the quality of life for our Soldiers and their Families. The success of our Campaign Plan demands that we identify and appreciate the aspects of our installation that distinguish it from all others.

The *United States Army Garrison Fort Carson Resource Guide* is a comprehensive tool showcasing the programs and services that we have available. For the past nine months, many Fort Carson leaders have participated in a wide-ranging process designed to develop the Fort Carson Campaign Plan and individual Directorate Action Plans. The effort has involved senior leaders, Soldiers, and Civilians – all of whom have shown enormous passion for the future of Fort Carson.

We take pride in our accomplishments, yet share the belief that we are capable of so much more. This guide not only details programs and projects, but also explores where we want to focus our considerable talents, and the progress we expect to achieve.



Fort Carson continues to be one of the finest installations in the world. Our Soldiers, Families, and workforce have been the key factors in our success and will continue to be so as we meet the myriad of challenges in the 21st Century.

United States Army Garrison Fort Carson continues to strive to remain the finest service-focused, effective, and well-disciplined organization with high morale, trained on the fundamentals of mission support and capable of accomplishing its assigned missions.

We have made great strides in ensuring quality products and services are provided to our 'Family' and continue to improve upon these services daily. We have aligned our services with the Army Force Generation (ARFORGEN) cycle which has allowed us to put the right service, with the right emphasis, at the right time while remaining sustainable well into the future.

The Garrison Resource Guide provides each member of the Fort Carson Community a one-source reference book. It is a living document that will be revised, improved upon, and revalidated. The Book fully supports the Fort Carson Campaign Plan and is indexed by how the Garrison services support each Line-of-Effort. Simply put, the *Garrison Resource Guide* will help United States Army Garrison Fort Carson and the Fort Carson Community provide high-quality services for the best customer in the world: Our Soldiers and Families.



Fort Carson has entered into a new phase of its incredible history. Our level of growth has not been experienced previously and we continue to grow at a rapid rate. This growth has presented many challenges in ensuring the highest quality services are provided to our Soldiers and Families.

Working hand-in-hand with our partners "inside and outside the gate," developing new and innovative approaches to delivering services, making our processes more efficient are just a few initiatives we are and will continue to pursue to meet these challenges head-on.

In concert with the Fort Carson Campaign Plan, the *Garrison Resource Guide* provides a 'one-stop' reference, outlining the multitude of USAG Fort Carson high-quality sustainable services for our community. These services and those who provide them are the key factors in minimizing stress on Soldiers and Families in a time of persistent conflict.

As we continue to face the challenges before us, Fort Carson will remain nothing short of being: "The Best Hometown in the Army – Home of America's Best."

USAG Fort Carson Resource Guide

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| Table of Contents | |
| Introductions..... | 1 |
| Caring for Soldiers, Families, and Army Civilians | 6 |
| Army Family Covenant..... | 6 |
| Fort Carson Army Covenant | 6 |
| Army Community Covenant | 7 |
| Fort Carson Army Community Covenant..... | 7 |
| United States Army Garrison Fort Carson Mission | 9 |
| United States Army Garrison Fort Carson Garrison Vision | 9 |
| Commander’s Intent..... | 10 |
| United States Army Garrison Fort Carson Organizational Chart | 11 |
| United States Army Garrison Fort Carson Installation Framework..... | 15 |
| Introduction to the Fort Carson Campaign Plan Framework | 16 |
| Campaign Plan Lines of Effort (LOEs) Overview..... | 18 |
| Mission | 21 |
| Soldier | 29 |
| Family..... | 34 |
| Team | 51 |
| Protect the Force..... | 56 |
| ANNEXES | 61 |
| Annex A:..... | 62 |
| Annex B:..... | 66 |
| Annex C:..... | 68 |
| Annex D:..... | 69 |
| Alphabetized Reference of Resources | 73 |

For more information, contact the Plans, Analysis and Integration Office, (719) 526-2294

Fort Carson Installation Information

Fort Carson is home of the 1st, 2d, 3d and 4th Brigade Combat Teams of the 4th Infantry Division, the 10th Special Forces Group, the 71st Ordnance Group (EOD), the 759th Military Police Battalion, the 10th Combat Support Hospital, the 4th and 52d Engineer Battalion's, the 1-2 ARB and the 43d Sustainment Brigade. Fort Carson also hosts units of the Army Reserve, Navy Reserve and the Colorado Army National Guard.

Fort Carson is the second largest employer in Colorado and has the fifth largest military retiree community in the United States.

Recent Awards and Recognition received by Fort Carson

- Army/Air Force Office Special Investigations and Colorado Springs Police Department has won the International Association Chiefs of Police/DynCorp International Award, 2010
- Army Communities of Excellence (ACOE) Exemplary Practice Award for Army 101, 2010
- Best Range Control in Army, 2010
- Network Enterprise Center of the Year Award, 2010
- International Association Chiefs of Police Recognized Fort Carson as the 2d best Traffic program in Department of Defense for years 2008-2009 and 2009-2010
- Top producing Division in FORSCOM and the Army, 2009
- 1st LEED Gold Building in the Army (1-4ID Bde/Bn HQs) 2008; The U.S. Green Building Council Award
- Excellence in Renewable Energy Award, 2007; Presented by Gov Ritter
- U. S. Army Guardian Award for suppressing TA25 fire, 2008
- Secretary of the Army Sustainability Team Award
- DOIM of the Year 2008
- DOD Heroism Award 2008
- DOD Heroism Award 2007
- Mountaineer (Post Newspaper) Department of the Army Keith L. Ware Award 1st Place, 2007

President Bush Pays Tribute to Troops, 24 Nov 03



Caring for Soldiers, Families, and Army Civilians

Army Family Covenant

We recognize the commitment and increasing sacrifices that our Families are making every day.

We recognize the strength of our Soldiers comes from the strength of their Families.

We are committed to providing Soldiers and Families a quality of life that is commensurate with their service.

We are committed to providing our Families a strong, supportive environment where they can thrive.

We are committed to building a partnership with Army Families that enhances their strength and resilience.

We are committed to improving Family readiness by:

Standardizing and funding existing Family programs and services

Increasing accessibility and quality of healthcare

Improving Soldier and Family housing

Ensuring excellence in schools, youth services, and child care

Expanding education and employment opportunities for Family Members



Fort Carson Army Covenant

When signed? 20 August 2009

What has changed since its signing?

- Increased number of Family Readiness Support Assistance
- Increased Military & Family Life Consultants (MFLC)
- Embedded MFLCs in 4 units & several school districts
- Extended Child Care for FRG leaders and members down to company level
- Added additional nine positions at Army Community Service
- Increased Exceptional Family Member Program respite care dollars
- Increased free child care for deployed Soldiers, Soldiers on RR and Pre-deployment
- Added numerous exercise classes for spouses i.e. aerobics/fitness related

- ☑ MWR partnerships – dedicate spaces in non-CYS facilities for youth activities example – bowling alley and golf course
- ☑ Provide free transportation to youth in on-post housing area for youth service and other MWR operations
- ☑ Expanded capability at youth central registration
- ☑ Offer free School of Knowledge, Instruction, Exploration, and Skills (SKIES) and youth sports programs
- ☑ Supplement off-post child care for Soldiers
- ☑ Provide “Ladies Night Out” for deployed Soldiers’ spouses
- ☑ Established a Dinner and Movie program

Army Community Covenant

Community Covenant is an Army program designed to foster and sustain effective state and community partnerships with the Army to improve the quality of life for Soldiers and their Families, both at their current duty stations and as they transfer to other states. It is a formal commitment of support by state and local communities to Soldiers and Families of the Army – Active, Guard and Reserve.

Fort Carson Army Community Covenant

When signed? 22 October 2009

What has changed since its signing?

- ☑ Program Expansion – Last year was the first Community Covenant signing ceremony with Colorado Springs. This year we are expanding the program to include Fountain and Pueblo. We will continue to do covenant ceremonies with the surrounding communities to expand the program.
- ☑ Community Donations – Through the Community Covenant we will continue our support to Soldiers and Families and improve the ability for the community to provide donations.
- ☑ Warrior Family Community Partnership (WFCP) – WFCP is a one-stop hub that links Soldiers, Families and the community to information, programs and services on Fort Carson. WFCP is an integrated, multi-faceted partnership of Army and community resources, both virtual and onsite easily available to all.
- ☑ Adopt-A-School - Fort Carson’s ongoing commitment to supporting our local communities includes an initiative to have units adopt a school and interact with teachers and school administrators by participating in school events and activities.



About Us: United States Army Garrison (USAG) Fort Carson

USAG Fort Carson provides installation services to Soldiers and Families. This considerable undertaking is accomplished with oversight from the U.S. Army Installation Management Command (IMCOM). IMCOM is about installation, Soldier and Family readiness. IMCOM was shaped to make installation life more predictable, by establishing standards and determining accurate costs for installation services, everything from child care to grounds maintenance to training facilities, housing and deployment of Soldiers from 116 installations worldwide. IMCOM's effective support of the Army's expeditionary operations is enabling Senior Commanders to focus on their warfighting missions while Garrison Commanders provide the effective leadership to deliver installation management support.

The Army Strategy for the Environment: Sustain the Mission – Secure the Future establishes a long-range vision that enables the Army to meet its mission today and into the future. It recognizes our obligation to ensure that our Soldiers today – and the Soldiers of the future – have the land, water, and air resources they need to train; a healthy environment in which to live; and the support of local communities and the American people. USAG Fort Carson has long been an Army model of environmental stewardship and has an established history of community involvement. A sustainability approach (Annex B) was a logical next step at Fort Carson.

This Resource Guide has been written as a reference, it is in direct alignment to the Fort Carson Campaign Plan (FCCP) as well as the Installation Management Campaign Plan (IMCP). The IMCP puts the Army's Installation Management Community on a planned, proactive road to success. Published in March by IMCOM Commanding General, LTG Rick Lynch, the IMCP is the product of an intense development process that spanned the Office of the Assistant Chief of Staff for Installation Management, the Army Environmental Command, the Family and Morale, Welfare and Recreation Command, and the Installation Management Command. The IMCP (Annex A) sets the path forward as it continues to support Soldiers and Families throughout the US Army. Set along six Lines of Effort (LOEs): 1) Soldier, Family, and Civilian Readiness; 2) Soldier, Family and Civilian Well-Being; 3) Leader and Workforce Development; 4) Installation Readiness; 5) Safety; and 6) Energy Efficiency and Security, the IMCP addresses IMCOM's core competencies while ensuring we maintain a sustainable workforce well into the future.



The FCCP provides the framework for the Senior Commander and Installation to ensure unit, Soldier, Family, and workforce goals are met while maximizing resources in-line with ARFORGEN (Annex C), the Four Army Imperatives and the Army Family and Community Covenants. The path forward to support our Soldiers, Families, and Civilians are set along five LOEs: 1) Mission; 2) Soldier; 3) Family; 4) Team; and 5) Protect the Force. The FCCP also addresses Fort Carson's core competencies. USAG Fort Carson products and services play a pivotal role in the success of Fort Carson. The Garrison is actively engaged in supporting the development and implementation of the Campaign Plan, ensuring the alignment of its programs, policies and procedures to the Campaign Plan and the ARFORGEN cycle.



Purpose and Scope

This resource guide is designed to be used as a reference text and an interactive document that lists and tracks programs and projects that support the Fort Carson Campaign Plan (FCCP) and the Installation Management Campaign Plan (IMCP). The FCCP sets the stage that provides the strategic framework for identifying opportunities and implementing priority actions to advance the goals of Fort Carson it is in direct alignment to the Installation Management Campaign Plan.

United States Army Garrison Fort Carson Mission

The Mountain Post Garrison Team provides units mission support and services including quality of life programs for the Fort Carson Soldiers, Families and the community to enable forces to execute expeditionary operations and to minimize stress on Soldiers and Families in a time of persistent conflict.

United States Army Garrison Fort Carson Garrison Vision

Fort Carson is the “Best Hometown in the Army – Home of America’s Best.” We are a proud, service-focused professional team of teams, dedicated to sustainable hometown management, community well being and mission readiness.

Garrison Goals:

Provide the right services, at the right time, with the right resources, to be
the
“Best Hometown in the Army- Home of America’s Best”

Overall Objectives:

Build support for Fort Carson

Project a professional image of Fort Carson

Ensure Fort Carson has adequate resources to fight

Ensure the best quality of life for Soldiers and Families



United States Army Garrison Fort Carson Key Tasks

- Provide world-class installation force generation capability
- Provide a secure environment for Soldiers and Families
- Provide reliable, healthy, and safe places, spaces, and essential city services for the Mountain Post
- Operate as an effective team in support of training and readiness
- Sustain and strengthen Soldier/Family programs and services
- Develop the work force and future leaders
- Ensure discipline and safety in all operations
- Execute a sustainability program that ensures effective support for the future of the mission, community and environment
- Provide effective stewardship of installation resources
- Staying connected with our great neighbors and our partner Commands maintaining the Warrior Ethos



Commander's Intent

Regardless of where we are training, caring, or leading, the central focus areas of my intent form the foundation of this Resource Guide. Those focus areas are Mission, Soldier, Family, Team, and Protect the Force. The following figure shows how focus areas are integrated and synchronized to have ready leaders, Soldiers, and Families by maintaining the Warrior Ethos through living the Army Values. All encompassing in everything we do is our risk mitigation through our leaders engaged in promoting and demanding safety - -COL Robert McLaughlin.



Operating Principles

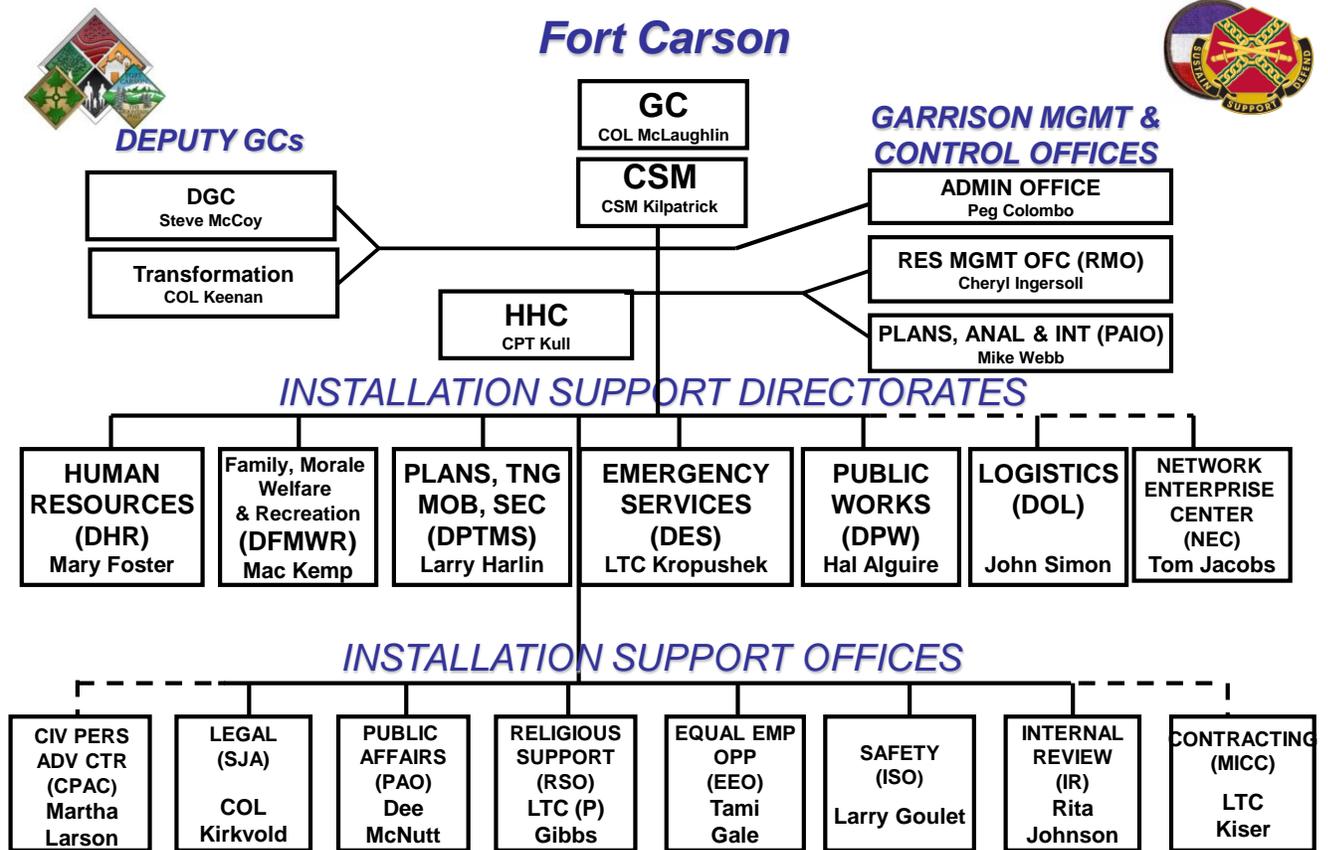


- Link your operations to the Mission Essential Task List (METL)
- Build consensus, when in doubt understand commanders intent and right and left limit
- Focused operations – battle rhythm, do routine things routinely, be here now
- Its about product not process (have objectives and meet them/due outs assign responsibility and accountability)
- Understand 2nd and 3rd order effects in all you do
- Always ask who else needs to know?
- Expect time to make good decisions
- Staff crosstalk and coordination is critical
- Provide options and recommendations – do your home work
- Conduct routine Leader development
- Risk assessment in all you do (be safe)

“The willingness to prepare to win is far more important than the willingness to win”

“The Best Hometown in the Army—Home of America's Best” 6

United States Army Garrison Fort Carson Organizational Chart



a/o 30 July 2010

Fort Carson is “*The Best Hometown in the Army—Home of America’s Best*”. As such, we represent the Army's values and reflect its fundamental links to all dimensions of the Army. Army Installations are the foundation of Soldier and Family readiness; our values are the same.



Civilian Personnel Advisory Center (CPAC).

The CPAC is a key component of installation human resource services delivery. The CPAC provides civilian personnel administration, operations, and advisory services (position classification, staffing, employee development, management and labor relations, and workforce planning) for all appropriated fund and non-appropriated fund positions. Contact the local CPAC for all matters related to civilian personnel. The Personnel Management Information and Support System (PERMISS) on the Civilian Personnel Online (CPOL) website provides answers to general guidance and information on all areas of Army Civilian Personnel Management. The PERMISS website is located at this URL: <http://cpol.army.mil/library/permis/>



Directorate of Emergency Services (DES).

DES provides 24 hour coverage for police, fire and emergency management services response and also operates a complete 911 Emergency Call Center. The DES is also available to provide training for both fire and crime prevention programs.



Directorate of Family, Morale and Welfare and Recreation (DFMWR).

Army DFMWR is a comprehensive network of support and leisure services designed to enhance the lives of Soldiers (Active, Reserve, and Guard), their Families, civilian employees, military retirees and other eligible participants. DFMWR employees strive to deliver the highest quality programs and services at Fort Carson -- from Family, child and youth programs to recreation, sports, entertainment, and leisure activities. DFMWR contributes to the Army's strength and readiness by offering services that reduce stress, build skills, and self-confidence and foster strong esprit-de-corps.

Directorate of Human Resources (DHR).

DHR provides a wide variety of Personnel Services and Support (PSS) to Soldiers, retirees and their Families, Department of the Army Civilians, and Contractors. Some of the services provided are ID-Card/DEERS services, Casualty Assistance, Reassignment/Retirement/Separation briefings, PCS/TCS/Retirement/Separation orders, Military MOS Review Board, EMILPO training, Soldier Readiness, Official Mail and Distribution, FOIA, Privacy Act, Education Services (testing, college and education programs), extensive Suicide Prevention and Substance Abuse training, and drug testing.

Directorate of Logistics (DOL).

The Directorate of Logistics provides world-class maintenance, supply, and transportation services to Fort Carson.

Directorate of Plans, Training, Mobilization, and Security (DPTMS).

DPTMS is responsible for ensuring the day-to-day operations of the installation are conducted efficiently by synchronizing the activities of the garrison's directorates with unit requirements, and civilian agencies. DPTMS is the garrison staff proponent for installation operations, mobilization planning, antiterrorism and force protection planning, emergency management planning, counterintelligence and security functions, and installation training support operations. A general description of the functions:

- Plans and Operations functions are centered on planning, coordinating and synchronizing garrison requirements and activities.
- Training functions provide management and training support for all installation requirements.

- Security and Intelligence functions provide procedural guidance, advice, assistance, and oversight for industrial, information, personnel and physical security programs; and security education, training and awareness for the installation.
- Provide support for Butts Army Airfield (BAAF).

The Directorate of Public Works (DPW).

DPW is responsible for an umbrella of programs and services available to Installation customers. The DPW manages programs and services that improve the quality of life for Soldiers, their families, the civilian workforce, contractors, retirees and visitors including:

- maintaining existing facilities and infrastructure
- constructing new facilities and infrastructure
- managing real property
- providing environmental compliance and cultural stewardship
- operating utility systems
- providing unaccompanied housing
- maintaining roads and grounds



Equal Employment Office (EEO).

The EEO Office serves as a resource on matters pertaining to equal opportunity at Fort Carson. The EEO Office serves as the installations primary advisor serves on EEO/Affirmative Employment, and manages the Department of the Army complaints processing system. The EEO Office provides EEO training to the workforce to include Anti-Harassment, EEO for Managers, and Reasonable Accommodation Plan.

Installation Safety Office (ISO).

The Installation Safety Office establishes guidelines and procedures to provide you a safe and healthful work and living environment free from recognized hazards that are likely to cause death or serious physical harm. Our numerous programs and actions include inspections and surveys throughout the installation.

Internal Review (IR).

The Internal Review Office supports the Installation with state of the art, reliable, and timely, independent auditing and consulting services that promote best business practices.

Mission and Installation Contracting Command (MICC).

Under the command of the Mission & Installation Contracting Command, the Fort Carson Contracting Office continually strives to provide quality products & services to our customers in a timely & cost-effective manner. With over \$160 million in procurements each year, the activities at FCCO touch & enhance the lives of each Soldier serving at Fort Carson, as well as the Families & Civilians who support these war-fighters.

Network Enterprise Center (NEC).



The Network Enterprise Center (formerly DOIM) provides secure, reliable, responsive service in information resources & information technology to multi-component forces, fully supporting Fort Carson as a Power Projection Platform. We serve as principal focal point at Fort Carson for information management matters. We provide functional policy and guidance on Fort Carson IT systems and support, to include long haul and base communication (BASECOM) services for the entire installation, including all tenant organizations and activities.

Plans Analysis and Integration Office (PAIO).

The Plans, Analysis, and Integration Office provides oversight of assigned programs; conducts analytical reviews; monitors Army baseline standards; captures and enables implementation of best business practices; identifies, tracks, and orchestrates reporting of performance measures; and integrates and optimizes use of technology. This office is the garrison commander's focal point for strategy and management planning for installations.

Public Affairs Office (PAO).

The Public Affairs Office is your source for information concerning Community Relations, Media Relations and Command Information.

Religious Support Office (RSO).

RSO supervises the provision of comprehensive religious support services across the installation in order to fulfill the commander's responsibility to provide for the religious free exercise rights of Soldiers, Families, and DA Civilians through all phases of the ARFORGEN cycle. The RSO staff synchronizes all religious support personnel assets, facilities, and resources in support of ongoing worship services, pastoral care and counseling, religious education, and spiritual fitness programs as part of a comprehensive installation Command Master Religious Plan. The RSO provides technical supervision and required professional development training for all IMCOM, FORSCOM, and non-FORSCOM Chaplains, Chaplain Assistants and Directors of Religious Education on Fort Carson. <http://www.carson.army.mil/Chaplain/>



Resource Management Office (RMO).

The Resource Management Office develops procedures, policies and controls to accomplish the installation resource management missions. Maintains liaison with the Defense Finance and Accounting Service (DFAS) and monitors accounting support provided. Directs the development and operation of the installation financial management system. Directs and controls all monetary appropriations available to Fort Carson.

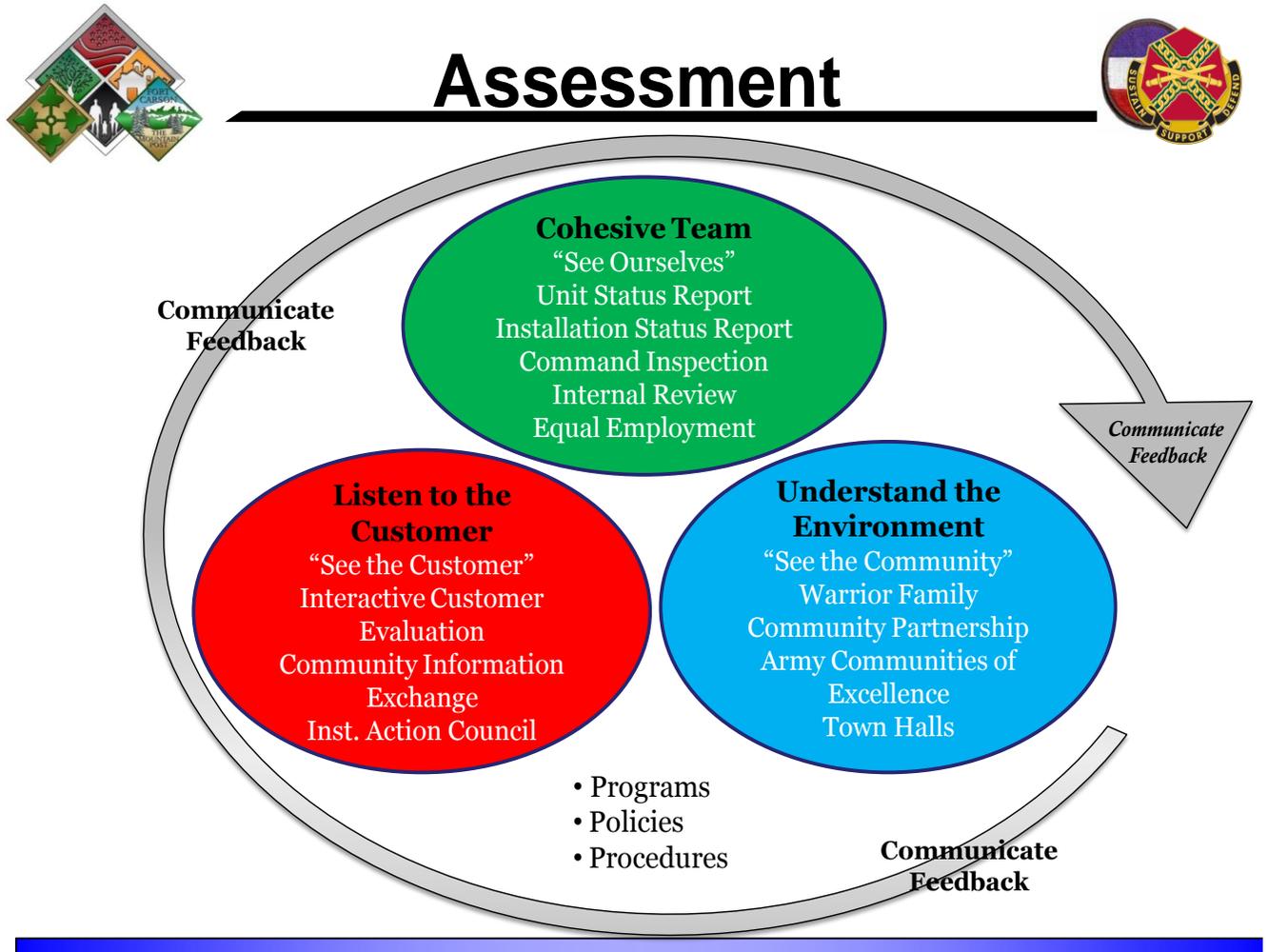
Staff Judge Advocate (SJO).

The Legal Assistance Division of the Office of the Staff Judge Advocate is committed to providing quality legal assistance services to all eligible clients, including active-duty/activated Soldiers, Military Retirees & Family Members. While we cannot represent you in court, we can provide you preliminary advice on a wide variety of legal issues & may be able to provide civilian attorney referrals, depending on your situation.



United States Army Garrison Fort Carson Installation Framework

USAG Fort Carson is consistently striving to be a cohesive team that is always looking for ways to improve. The chart below shows the framework of several programs that USAG Fort Carson currently has in place to assess itself.



Perception is Reality

"We need to either change the perception through effective communications or change the reality through action or both"

Introduction to the Fort Carson Campaign Plan



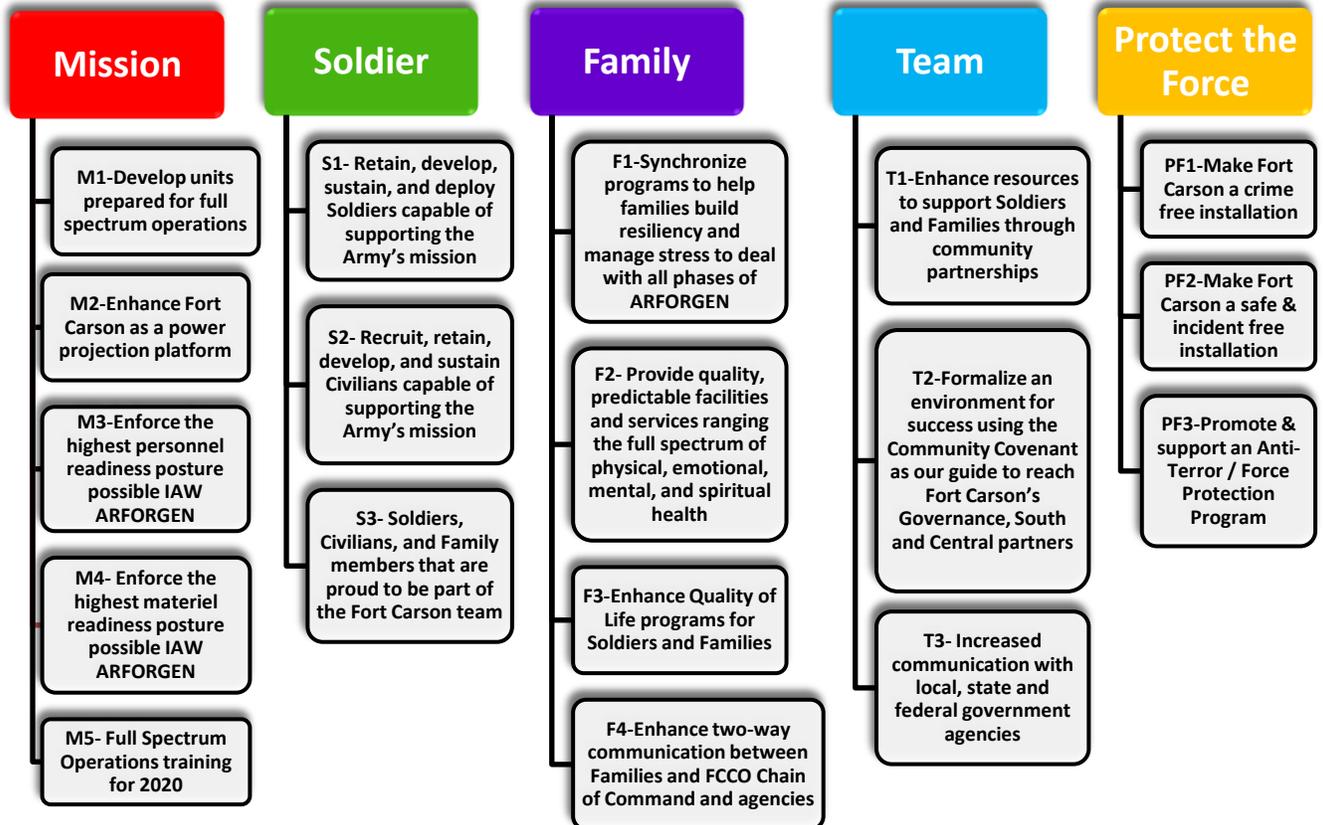
The five lines of effort (LOEs) established within this Campaign Plan represent the total effort to restore balance within the lives of Soldiers and their Families and set the conditions that clearly establish Fort Carson as the Army's premier installation. Similar to the doctrinal lines of effort represented in FM 3-0, the Fort Carson Campaign Plan LOEs link multiple tasks and missions using the logic of purpose and cause & effect to focus efforts toward establishing operational and strategic conditions.

Each LOE is paired with an enduring priority that helps to define the conditions for success and provide an azimuth to ensure the course is true. Similar to the doctrinal definition of center of gravity, the enduring priority is vital to the LOE, provides the focal point, and can be the greatest strength or weakness in achieving the strategic endstate.

Each LOE has a supporting hierarchy of goals, objectives, and metrics that combine to provide meaningful benchmarks in achieving the desired outcome for the Mountain Post. The following page explains the framework terminology used throughout the Campaign Plan.

Fort Carson Campaign

The following illustrates the LOE hierarchy and high priority objectives.



- Mission**
 - 1.1.1 Develop the FCCO Training Management System (ARFORGEN)
 - 1.1.2 Expand & Improve Fitness Facilities (Combatives, Outdoor / Indoor)
 - 1.2.1 Streamline and improve SRP process
 - 1.3.1 Reduce the number of medical non-deployable Soldiers in the deploying BCT's
 - 1.4.1 Implement a command inspection program and staff assistance visits targeting Command Supply Discipline Program (CSDP) services and maintenance compliance
 - 1.5.2 Sustain and develop Ft Carson / Piñon Canyon range modernization
- Soldier**
 - 2.1.1 Align school capacity with Soldier's needs
 - 2.2.1 Educate the Civilian workforce
 - 2.2.2 Provide dedicated training time for Civilians skill development
 - 2.3.1 Provide updates to policy letters, regulations, and local training directives
 - 2.3.2 Conduct events that encourage organizational esprit-de-corps and sense of belonging to a team
- Family**
 - 3.1.1a Build Family Readiness Groups and Rear Detachments into cohesive teams with capabilities to help Families solve problems
 - 3.2.1 Ensure that existing Family programs and services are standardized and properly resourced
 - 3.3.5 Improve access to both on and off post services and facilities (Warrior Family Community Partnership)
 - 3.4.1 Improve communications to foster understanding and attain a "Community of One" (Improve Communication)
- Team**
 - 4.1.1 Establish a centralized location and process for resource exchange
 - 4.2.1 Re-sign the Community Covenant
 - 4.3.1 Establish a strong, active advisory board to share information with state government and legislative leaders
- Protect the Force**
 - 5.1.4 Ensure company / troop / battery commanders meet the suspense to DES for completion of Commander's Reports of Disciplinary Actions
 - 5.2.1 Establish an Aggressive Media Campaign to Promote Safety Awareness
 - 5.2.2 Emphasize organization awards program to recognize outstanding safety performance
 - 5.2.3 Implement the Community Health Promotion Council
 - 5.2.4 Implement Applied Suicide Intervention Skills Training (ASIST) Program
 - 5.3.2 Maintain and rehearse the Installation Antiterrorism/Force Protection (AT/FP) Plan

Campaign Plan Lines of Effort (LOEs) Overview

MISSION

The enduring priority for the Mission LOE is – *Reset and Train for Combat*. At endstate, all personnel are ready to execute critical individual, collective, and leadership training supported by world-class facilities and services. We do this to fully prepare units and

Soldiers for Full Spectrum Operations (FSO). IAW the Army's ARFORGEN cycle, units and Soldiers prepare to execute present and future missions. These efforts require a visualization of the desired endstate and initiating resources against the requirements.



The keys to success for the Mission LOE are:

- ❖ Focus on fundamentals
- ❖ Fort Carson units equipped and sustained
- ❖ Focus on FSO Mission Essential Tasks (METL) and adjust for assigned mission tasks once a LAD (Latest Arrival Date) and/or an area of operation has been determined
- ❖ Maximize limited resources through internal and external partnerships
- ❖ The Community Covenant provides the basis for building strong communities and partnerships that enhance the resilience and readiness of Soldiers and Families

SOLDIER

The enduring priority for the Soldier LOE is – *Develop the Total Force*. A total force (Soldiers, leaders, and Civilians) who live the Army Values and maintain the Warrior Ethos. Leadership that is actively engaged in developing Soldiers and Civilians while continuously leveraging risk mitigation against mission accomplishment. An experienced Civilian workforce as a combat enabler supporting all operational and training missions both at home and abroad.

The keys to success for the Soldier LOE are:

- ❖ Develop leaders who are adaptive, innovative, agile, and culturally astute
- ❖ Ensure leaders have the requisite skills to understand, visualize, describe, direct, and assess
- ❖ Leadership is the difference – it is the integrating element of combat power that exponentially improves outcomes when combined with the other elements of combat power
- ❖ Sustain and develop a work environment that promotes mutual respect, trust, professional development, personal growth, and teamwork

FAMILY

The enduring priority for the Family LOE is – *Care for Soldiers and Families*. A “Mountain Post” Team of Soldiers, Families, Civilians, and retirees who are “America’s Best.” An engaged, close knit Family that shares a common bond and takes care of one another through all phases of ARFORGEN. A system that supports Family readiness and that enhances all aspects of the military’s capability, knowledge, experience, and opportunities to succeed in the operational environment.

The keys to success for the Family LOE are:

- ❖ Instill a lifelong sense of belonging, commitment, and service within our Army Family
- ❖ Provide quality, predictable facilities and services ranging the full spectrum of care (housing, morale and welfare, spiritual, recreational, dental, medical, safety, etc...)
- ❖ Invest in people, programs, and infrastructure to deliver the quality of life for Army Families commensurate with the sacrifices they make for our Nation

TEAM

The enduring priority for the Team LOE is – *Forge Community Partnerships*. A team of teams: Soldiers, Families, Civilians, retirees, and private and public sector communities with a common goal to forge partnerships to sustain “America’s Best.” A team that uses the Community Covenant as the foundation for solid relationships. A partnership with open communications to understand one another’s needs and requirements, aggressively filling the gaps to provide the best quality products and services to our Soldiers and Families.



The keys to success for the Team LOE are:

- ❖ Form the new team with outreach to the community and include the public and private sectors in the larger Colorado Springs and Regional Area
- ❖ Maximize limited resources through internal and external partnerships
- ❖ The Community Covenant provides the basis for building strong communities and partnerships that enhance the resilience and readiness of Soldiers and their Families

PROTECT THE FORCE

The enduring priority for the Protect the Force LOE is – *Safeguard America's Best*. Preserve and protect the force by enforcing standards and inculcating risk mitigation in all

we do. Safeguard our Soldiers, Families, Civilians, and infrastructure through proactive and disciplined force protection measures, risk management, and rigorous security programs.

The keys to success for the Protect the Force LOE are:

- ❖ Develop programs and initiatives that address decreasing crime throughout the installation.
- ❖ Active engagement of all leaders at every level is essential; establish safety programs at every level (programs for special emphasis include suicide, substance abuse, motorcycle safety, and domestic violence)
- ❖ Continually assess safety programs, learn quickly, and disseminate life saving measures across the Fort Carson Community
- ❖ Provide high-quality emergency services



“The world must be made safe for democracy. Its peace must be planted upon the tested foundations of political liberty.”

~President Woodrow Wilson

Mission

Reset and Train for The Warfight

All personnel ready to execute critical individual, collective, and leadership tasks using world-class facilities, services, and support provided to fully prepare units and Soldiers for combat operations. Units and Soldiers are prepared for present and future missions in accordance with the Army's ARFORGEN cycle.

Keys to Success:

- Focus on fundamentals
- Fort Carson units equipped and sustained
- Focus on FSO Mission Essential Tasks (METL) and adjust for assigned mission tasks once a LAD (Latest Arrival Date) and/or an area of operation has been determined
- Maximize limited resources through internal and external partnerships
- The Community Covenant provides the basis for building strong communities and partnerships that enhance the resilience and readiness of Soldiers and Families

M1 Develop Units Prepared for Full Spectrum Operations

Goal:

All personnel ready to execute critical individual, collective, and leadership tasks using world-class facilities, services, and support provided to fully prepare units and Soldiers for combat operations. Units and Soldiers are prepared for present and future missions in accordance with the Army's ARFORGEN cycle.

- Focus on fundamentals
- Fort Carson units equipped and sustained
- Directed Mission Essential Task List (DMETL) collective training; shift to Core Mission Essential Task List (CMETL) as increased time allows
- Trained and deployment ready
- Defeat our enemies in combat
- Support re-stationing in accordance with grow the Army

Methods ("the How"):

DPTMS-Range Control

The Sustainable Range Program (SRP): strives to maximize the capability, availability, and accessibility of mission relevant and Army Standard required ranges and training lands to support doctrinal requirements, mobilization, and deployments under normal and surge

conditions. There are three major components within the SRP program that work in conjunction to ensure that Fort Carson possesses the correct types and quantities of training resources (ranges, facilities, land and airspace), to meet the urgent needs of unit commanders. The three components include:

The Range and Training Lands (RTL) Program: The management, planning, scheduling, utilization and stewardship of the ranges, training facilities, training lands and airspace. The RTL is responsible for calculating the available resources, identifying the shortfalls and mitigation strategy, the relevance of the resources to the current Contemporary Operating Environment (COE), making the needed changes to increase relevance to the COE, and ensure that any known future requirements are incorporated or forecasted.

The Integrated Training Area Management (ITAM) Program: Monitors, calculates, analyzes and reports the condition of the lands, vegetation and impacts to the land caused by training or natural occurrence. ITAM is also responsible for the repair, mitigation and sustainability of the training lands.

The Sustainable Range Awareness (SRA) Program: Is responsible for the public outreach, the stewardship education of all who utilize Fort Carson training resources and the feedback that is provided.

The three components work in conjunction to manage the current state of all training resources, to identify the shortfalls and manage the existing processes to maximize, modernize and increase the training resources that are available. The existing factors that affect range modernization include: feedback from training units, integrated analysis and strategy with Senior Command (Vision 2020), intelligence gathered in COE, utilization reports, training doctrine, stationing models, range requirements models, noise calculations, terrain modeling, the National Environmental Policy Act, the Clean Water Act, the Clean Air Act, county and state permits, cultural/historic data, watershed management data, the Endangered Species Act, encroachment data and land condition and trend analysis. The processes for mitigation include: Department of the Army validation and funding, the Military Construction (MILCON) process, internal work orders and coordination for small self help projects, rapid reconfigure of existing resources, Army Compatible Use Buffer, close coordination with external agencies and outreach initiatives.
POC (719) 526-5597



DPTMS-Training Aids Support Center

Deliver Soldier Training Support Program (STSP) products, services and facilities required to create realistic training conditions and environments. The STSP goal is to use consistent metrics to field Training Support System (TSS) capabilities (non-system Training Aids Device Simulations Simulators (TADSS), gaming, TSS operations, TSS facilities, sustainment, and management) in accordance with the Army Campaign Plan to support Core Mission Essential Task List (CMETL), and as required, adapt to Directed Mission Essential Task List (DMETL), training for the Army Force Generation (ARFORGEN) process and mission rehearsal for units and battle-staffs, as well as institutional training for Soldiers and leaders. Fort Carson Training Support Center (TSC) is working toward leveraging TADSS that will support a Live, Virtual, Constructive and Integrated Training Environment (LVC ITE), to support training on Fort Carson, Piñon Canyon and within our supported areas. POC (719) 526-5770

DPTMS-Battle Command Training Center

Fort Carson uses state of the art simulators to prepare units for full spectrum operations at the Battle Command Training Center. These simulators range from individual weapons trainers to tank crew gunnery simulators. The simulators also conduct Individual training simulations through collective training simulations using virtual, live and constructive systems. A few of the

systems available include: Language and Culture trainers, VBS2 Battle Lab, BILAT Trainers, Battle Simulations Center, Conduct of Fire Trainers, and Close Combat Tactical Trainers. POC (719) 526-1990/526-5412

DPTMS-Butts Army Airfield (BAAF)

BAAF provides a myriad of support for rotary wing and limited fixed-wing aviation training missions with hangar and maintenance areas, air crew administrative briefings and support. The airfield also provides logistical support with hot and cold refueling, flight simulators (UH-60, AVCATT and AH-64 LCT), and airspace management. The airfield management team is also the proponent for all Fort Carson Regulations 95-1 and 95-2 and the Airfield Operations Manual. BAAF is also the home of an Air Force weather detachment. POC (719) 526-3936

DPTMS-Installation Security Division (ISD)

Installation Security Division (ISD) provides many types of security related support and training. ISD is the POC for processing security clearances and derogatory information. ISD provides employment suitability investigations and processes foreign disclosure requests. The ISD also conducts security training (The Security Managers Course, JPAS and e-Qip training, SAEDA, information Security and Industrial Security classes). The Installation Security Division also has facilities for the destruction of classified documents. POC (719) 526-3588

M1.1 Develop Units Prepared for Full Spectrum Operations

Methods (“the How”):

Directorate of Public Works

The Directorate of Public Works (DPW) provides major construction, minor construction, repair, and maintenance to Fort Carson and PCMS facilities to keep the installation and ranges operational. Major construction is handled by DPW Master Planning Division, (719) 526-4514; minor construction and repair is handled by the Customer Service Section, (719) 526-2900; maintenance by the Operations and Maintenance Division, (719) 526-3453; and small emergency repairs and maintenance service orders by Fort Carson Support Services (FCSS), (719) 526-5345.

M1.2 Expand & Improve Fitness Facilities (Combatives, Outdoor / Indoor)

Methods (“the How”):

Fitness Facilities

A new 78,000 square foot facility is planned for Fort Carson. Construction will begin in FY10. A new pool and extensive space for fitness will be gained. The addition of three full basketball courts and one championship court will improve the Sport Program. There will be an indoor running track with designated workout areas for spinning and aerobic classes. The facility will include a climbing wall, free weight room, cardio room, racquetball courts, and additional lockers. Two of the current fitness centers will have an additional 4,000 square feet added to the current facilities.

Logistics Support to the Installation Campaign Plan

The Directorate of Logistics (DOL) is essential to the success of Fort Carson as a Power Projection Platform. The DOL serves as a major part of the ARFORGEN cycle and contributes to it depending on the cycle and priorities.

The process is synchronized by many different conferences, meetings, VTCs, and common tracking products which integrate 4th ID, USAG, AMC and our subordinates into the process both internally and externally to 4th ID and Fort Carson. It is also important that the issues related to a

unit's progression through the process is adequately followed by higher headquarters and that issues are identified as early as possible and resolved at the lowest possible level by the correct Chain of Command in the least amount of time.

Troop Projects/Repair & Utility Program

The DPW Base Operations and Maintenance Division provides programs to support Soldiers with self-help projects and with training and materials to maintain and repair their unit facilities. POC (719) 526-2859

M2 Enhance Fort Carson as a Power Projection Platform

Goal:

Soldiers achieve Deployment Readiness Level 1 within 90 days of arrival to Fort Carson. Units are capable of maintaining a minimum of 90 percent of their assigned personnel Fully Medically Ready (FMR) for deployment.

M2.1 Streamline SRP Process and Facilities

Methods (“the How”):

Department of Human Resources (DHR)

DHR will open an installation-staffed facility located in the Soldier Readiness Processing (SRP) Center that is capable of performing SRP and Soldier Readiness Checks (SRC) on up to 400 Soldiers per day and demobilization of 250 Soldiers per day.

E-SRP Checklist

Department of the Army has directed all Commanders to fully implement the new Medical Electronic Soldier Readiness processing (E-SRP) checklist in the Medical Protection System web data entry (MWDE). To streamline the SRP process, Fort Carson, as a mobilization and deployment platform, will give access and training to Commanders and Units of the new medical E-SRP checklist in MWDE and encourage their use. Medical SRP should become “by exception” with the use of the E-SRP checklist to validate the Soldier’s medical readiness status.

The Directorate of Public Works (DPW)

The DPW has a planning study scheduled for Fiscal Year 2010 to determine the reuse of the existing Commissary facility.

M2.2 Sustain the FC/4ID SOP – Educate Leaders (QTRLY DEPEX)

Methods (“the How”):

The Directorate of Public Works Environmental Division - Environmental Compliance Assessment Team (ECAT)

The DPW Environmental Division ECAT mission is to provide support to units, garrison directorates and tenants with needs as they relate to sustainability and environmental compliance and management. The ECAT conducts assessments of all facilities in concert with unit Environmental Protection Officers in order to protect the Installation from unnecessary fines and environmental violations by assessing facilities on an annual, biannual, quarterly and monthly basis. POC (719) 526-4340

M2.3 Maximize & Expand Rail Capacity

Methods (“the How”):

The Directorate of Public Works (DPW)

DPW has a project scheduled this year to expand the existing Rail Yard to improve capacity and throughput. This expansion will include the construction of additional spur and loading tracks and loading docks plus the construction of a pedestrian overpass near Stratmoor Hills Elementary School to eliminate the current at-grade pedestrian track crossing. The Installation Transportation Office has recently upgraded its locomotive fleet with the addition of a new and greatly improved locomotive.

The Directorate of Logistics (DOL)

It is essential to preserve Fort Carson's critical rail deployment infrastructure to ensure our capability as a major Power Projection Platform. Continuous deployment/redeployment cycles in support of Contingency Operations demand a heavy toll in terms of accelerated wear and tear on deployment facilities and infrastructure and often outpace installation resources to provide needed maintenance and upgrades. Key to sustaining the deployment infrastructure is the aggressive pursuit of annual Sustainment, Restoration, and Modernization (SRM) dollars. Depending on the ability to access these dollars, (funded in Fiscal Year 2008 by AP3 SRM) the installation will build rail access roads, construct container yard, re-stripe the staging area, reseal expansion joints, repair/replace exterior lighting, install fencing and gates, extend rail yard paving, and pave the spanner yard.

M2.4 Expand Industrial Base for FSB (RESET)

Methods (“the How”):

Army Force Generation (ARFORGEN)

ARFORGEN is not something that a unit does; it is something that happens to a unit. 4th ID, AMC and Fort Carson will support infrastructure assists in this process to ensure it happens. ARFORGEN is an integration process that ensures that the Army's modular forces are sequenced through a flexible and repeatable cycle that allows units to return from deployment, successfully man, equip, train and redeploy to meet the full spectrum of national tasking to include major combat operations (MCO), counter-insurgency operations (COIN) and defense support to civil authority (DSCA). The ARFORGEN process consists of three force pools which units sequence through: Reset, Train/Ready, and Available.

The details regarding this complex process is cumulatively detailed in multiple source documents published by the Headquarters Department of the Army (HQDA) and Forces Command (FORSCOM). The process is further supplemented in amplifying guidance and programs from other HQDA subordinate Commands that support the process. The ARFORGEN process is constantly evolving and the Chief of Staff of the Army (CSA) direction is to fully integrate the ARFORGEN process in FY11 to rebalance and rebuild the strategic depth within the Army. New guidance, documentation, and programs are frequently being published or created, so it is critical for Commanders and Staffs to stay well versed in the changes as they occur.

The process is synchronized by many different conferences, meetings, VTCs, and common tracking products which integrate 4th ID, USAG, AMC and our subordinates into the process both internally and externally to 4th ID and Fort Carson. It is also important that the issues related to a unit's progression through the process is adequately followed by its higher headquarters and that issues are identified as early as possible and resolved at the lowest possible level by the correct Chain of Command in the least amount of time.

M2.6 Increase Material Handling Equipment (MHE) & Training Capabilities

Methods (“the How”):

All units and individual Soldiers are adequately equipped to prepare for and deploy in support of Full Spectrum Operations. Units and Soldiers have Pre-deployment Training Equipment (P.D.T.E) available to increase proficiency on combat platforms and support systems beyond what is available by Modified Table of Organization and Equipment (MTOE) that mirrors equipment in theater.

In order to enhance unit training and facilitate a deploying unit's ability to train on theater specific equipment, the Department of the Army (DA) through 1/407th Army Field Sustainment Battalion have placed equipment at Fort Carson. This equipment is provided to the 4ID and separate units as needed through their training cycle to assist in their training needs.

In addition, the Fort Carson Command Maintenance Evaluation Team (COMET) conduct annual inspections and staff assistance visits as requested by 4th ID subordinate units. The 4th ID COMET and Staff Assistance visits routinely inspect the Major Support Command G4s. COMETs validate the enforcement and effectiveness of the 4th ID Command Supply Discipline Program (CSDP) In accordance with AR 11-2. While ensuring that the CSDP is effective, COMET Teams also award outstanding performance by nominating exceptional units for the Supply Excellence Award. An improvement in Command supply discipline of 100 percent property accountability and a Financial Liability Investigation of Property Loss (FLIPL) of 30 percent over the next three fiscal years is possible. This will be achieved through routine COMET inspections and staff assistance visits, planned and monitored excess identification and turn-in procedures and leaders at all levels are thoroughly trained on the Command Supply Discipline Program.



M3 Enforce the Highest Personnel and Material Readiness Posture Possible in Accordance with ARFORGEN

Goal:

Become the model for Army Family Preparedness by developing effective Family Readiness Groups (FRG) regardless of unit size and composition; improve methods of communication and the collection of Family Member contact information, emphasize the importance of the FRG as a vital volunteer program; and ensure that rear detachment leadership is identified and adequately trained well in advance of unit deployments.

M4.1 Sustain and Develop FC/Piñon Canyon Range Modernization

Methods (“the How”):

Army Compatible Use Buffer (ACUB) Program

Development rights are purchased on lands adjacent to Fort Carson's perimeter in order to buffer key training ranges and maneuver spaces from outside encroachment. This is a partnership based effort that includes the cooperation of willing landowners. POC (719) 524-1087

Cultural Resources Management Program

The DPW Environmental Division Cultural Resources Management Program supports the military mission by working with Installation trainers, planners and other professionals to open additional land and maintain infrastructure to facilitate all types of military training. By identifying and evaluating archaeological sites and building resources, the program ensures that Fort Carson remains in compliance with all federal and Department of the Army mandates for cultural resources management, while enhancing partnerships with federally recognized Native American Tribes and other stakeholders regarding treatment of the valuable historic resources under the Installation's stewardship. POC (719) 526-3806

The Directorate of Public Works has the Following Large Military Construction Projects Scheduled in Upcoming Years

- Fiscal Year 2010 construct a Regional Training Support Center (TSC).
- Fiscal Year 2010 construct a Qualification Training Range.
- Fiscal Year 2010 construct a Modified Record Fire Range.
- Fiscal Year 2010 construct an Automated Multi-Purpose Machinegun Range.
- Fiscal Year 2010 construct a Scout REECE Gunnery Range.
- Fiscal Year 2010 construct an Urban Assault Course.
- Fiscal Year 2010 construct a Convoy Live Fire Range.
- Fiscal Year 2011 construct a Battle Command Training Center.
- Fiscal Year 2011 construct an Automated Sniper Qualification Range.
- Fiscal Year 2013 construct a Digital Multi-Purpose Training Range.
- Fiscal Year 2013 construct a Modified Record Fire Range.
- Fiscal Year 2014 construct a Combat Pistol Qualification Course.

In addition, DPW provides ongoing repair, maintenance and minor construction activities to keep the range operational.

Forestry Program

The DPW Environmental Division Forestry Program at Fort Carson and PCMS supports the Army by reducing the density of very thick stands of pinon-juniper, so that military vehicles can maneuver. The program also controls juniper regeneration so that grasslands remain grasslands and available for mounted maneuver. POC (719) 526-4667

Fort Carson Sustainability Program

The Fort Carson Sustainability Program supports the Mission LOE by establishing the policies, plans and procedures to support current and future training requirements. The goals support the mission by improving our energy security and decreasing reliance on petroleum; reducing unnecessary impacts to training lands and restoring habitat; reducing environmental compliance risk; eliminating waste; enhancing human health, safety and well-being; conserving water for human and ecosystem needs; improving quality of life for Soldiers and Families by providing clean water, air and environment; supporting the local economy and community; enhancing community planning, relationships and partnerships; and avoiding/lowering costs and saving money. Installation projects and initiatives to achieve the goals such as solar power or training area rehabilitation are accomplished by Garrison activities such as Directorate of Public Works. Every person supports preserving our national security and the triple bottom line of mission, community and environment by conserving energy and water; reducing waste and recycling; driving less; buying locally made environmental and socially responsible products and services; preventing pollution; complying with environmental requirements; preventing damage and restoring training lands in accordance with the Sustainability and Environmental Management System (SEMS) policies and procedures. For more information go to <http://sems.carson.army.mil>

Wildlife Program (Military Mission Support)

The DPW Environmental Division Wildlife Program at Fort Carson and PCMS work to maximize access to Army land, air and water resources for military training while ensuring that the biological diversity of natural resources entrusted to the Army are sustained for training, scientific research, education, recreation and other compatible uses. These principals are integral to Fort Carson Natural Resources Management. POC (719) 524-5393



Soldier

Develop the Total Force

A total force (Soldiers, Leaders, and Civilians) who live the Army Values and maintain the Warrior Ethos. Leadership that is actively engaged in developing Soldiers and Civilians continuously leveraging risk mitigation against mission accomplishment. An experienced Civilian workforce as a combat enabler supporting all operational and training missions both at home

Keys to Success:

- Develop exceptional Soldiers, Leaders and Civilians
- Exhibit professionalism and teamwork in all endeavors
- Ensure Soldier Life-Cycle Readiness

S1 Develop exceptional Soldiers, Leaders, and Civilians

Goal:

- Develop leaders who are adaptive, innovative, agile, and culturally astute - Leaders have the requisite skills to understand, visualize, describe, direct, and assess.
- Leadership is the difference – it is the integrating element of combat power that exponentially improves outcomes when combined with the other elements of combat power.
- Sustain and develop a work environment that promotes mutual respect, trust, professional development, personal growth, and teamwork.

S1.1 Provide professional education opportunities for Soldiers and Civilians

Methods (“the How”):

Anti-Harassment & EEO Training for Employees

All Civilian employees and managers of Civilian employees must receive annual training in the prevention of harassment in the workplace. This course includes prevention of sexual harassment (POSH) training. The course can be taken online through the Fort Carson Learning Management System (LMS), or theater style classes which are offered each quarter. The objectives of the course are to reinforce the Army’s Zero Tolerance Policy on harassment; define and identify harassment in the workplace; and provide effective methods to combat harassment in the workplace, and to provide employees with information on where to seek assistance to resolve this workplace issue.

EEO Training for Managers/Supervisors

Managers and Supervisors have responsibility for ensuring they provide a workplace free from discrimination and afford equal opportunity to all. Managers and supervisors are required to attend annual refresher training on EEO responsibilities. Every year the course has a slightly different focus yet the aim is to establish key understanding of how to address EEO issues in the workplace and to clarify the EEO complaint process and the role that supervisors and managers play in ensuring its effectiveness. This course is offered theater or seminar style at various times throughout the year.

NO FEAR Act Training for Employees

All Civilian employees and managers of Civilian employees must receive NO FEAR Act training every other year. The purpose of the training is to notify all federal employees of their rights and remedies under federal anti-discrimination and whistleblower protection laws. This course is available online through the Fort Carson Learning Management System (LMS).

Understanding Your Role in Reasonable Accommodation – A Seminar for Managers

Managers and supervisors are required to provide reasonable workplace accommodation to individuals with disabilities. This course (recommended, but not required) defines an individual with a disability, assists with determining appropriate accommodations; defines essential job functions; and discusses the process employees will go through to request an accommodation. The course explores why accommodation is critical to our success as well as provides expert advice on how to approach this new/challenging/changing issue.

Religious Support Office (RSO)

RSO supports all Soldiers (both Active and Reserve Components at USAG) in all military and Civilian education, training, conferences, etc. that are necessary for professional development and maintaining ecclesiastical endorsement for Chaplains.

<http://www.carson.army.mil/Chaplain/chapels.html>

Sustainability Awareness

The Sustainability and Environmental Management System (SEMS) or Sustainability Awareness Training ensures that all personnel working for or on behalf of Fort Carson are aware of the SEMS, its relationship to their work, its importance to improving sustainability and environmental performance, their roles and responsibilities, and the potential consequences of departure from procedures. POC (719) 526-9777

Sustainability Education

Knowledge, understanding and implementation of sustainable concepts and practices in daily activities is obtained through education, training and on the job experience. The Installation Sustainability Resource Office provides sustainability education and training for leaders, mid-level managers and workers. Additionally, commanders, supervisors and project managers must ensure that individuals receive appropriate education, training, and/or certification when their duties may affect sustainability performance and the environment significantly (such as pesticide applicators or vehicle/equipment maintenance workers). POC (719) 526-9777

S1.2 Provide Traditional Education Facilities to Extend Opportunities for Soldiers and Civilians

Methods (“the How”):

Fort Carson Education Center

The Army Education Center provides quality educational programs for Fort Carson Soldiers and their Families. POC (719) 526-2124/5226

S1.3 Provide timely feedback and meaningful counseling to the total force

Methods (“the How”):

Fort Carson Education Center

Counselors are available to assist Soldiers, and Family members with college and career counseling. POC (719) 536-2124/5226

S1.5 Provide a balanced work environment which promotes true reset opportunities throughout the force

Methods (“the How”):

The EEO Complaint Process

At some point in a Civilian employee’s work life, they may feel that they are being treated unfairly. When an employee feels they may have been the victim of illegal employment discrimination (adverse employment actions that are based on a person’s race, color, national origin, gender, age (40+), disability, or religion) they may seek redress through the EEO complaint process. <http://www.carson.army.mil/EEO/>

Semi-Annual EEO Council

The Equal Employment Opportunity (EEO) Council for leaders supports the EEO Office efforts to provide commanders and leaders timely advice and assistance on EEO matters. The Council is a leadership forum for discussion and analysis of Civilian EEO issues as organizations work to make EEO a daily business practice. This venue ensures that leaders are fully aware of any issues/concerns of an EEO nature as well as have the opportunity to discuss initiatives and activities that work to strengthen the diversity of the Civilian workforce. This EEO Council is a concrete example of the installation’s commitment to the Model EEO program tenants established by the Equal Employment Opportunity Commission for federal agencies. The EEO Council is chaired by the Garrison Commander. Membership includes all senior leaders on the installation to include the Commanding General.

Workplace Conflict Resolution – Mediation

The EEO Office is here to assist Fort Carson in resolving workplace disputes whenever possible. The office has a trained cadre of mediators/facilitators to assist in workplace conflict resolution. Mediators are third party neutrals whose aim is to establish win-win solutions to workplace conflict. <http://www.carson.army.mil/EEO/>

S1.6 Increase Awareness of Civilian Fitness Programs

Methods (“the How”):

Sports, Fitness and Nutrition Program

The Fort Carson Sports, Fitness and Nutrition Program is designed to meet the developmental, educational, leisure, recreational, physical and social needs of children ages three – 18. POC (719) 526-1233

<http://www.mwrfortcarson.com/cyss-sports.php>

Wellness Program

The Civilian Wellness Program promotes and encourages participants in a large variety of existing and future fitness programs, runs, and sports competitions. It’s a one-stop shop that provides cutting-edge health and fitness services and information. Services include: health and wellness assessments; exercise prescriptions; weight programs; cholesterol and blood pressure management; stress management; anger management; Civilian wellness program; tobacco cessation programs; active-duty pregnancy/post-partum physical training; cholesterol/blood pressure and body composition screening.

S2 Exhibit professionalism and teamwork in all endeavors

Goal:

Sustain and develop a work environment that promotes mutual respect, trust, professional development, personal growth, and teamwork

2.1.1 Establish a Common Set of Policy Letters

There is a requirement for three EEO policy letters for the installation. Currently the Garrison Commander and the MEDDAC Commander have signed policy letters. It is recommended that the Commanding General sign these common policy letters to ensure all Civilian employees recognize leadership commitment to EEO principles.

http://www.carson.army.mil/IG/policy_letters.html

S2.5 Ensure that all employees and applicants for employment enjoy equal opportunity in the federal workplace regardless of race, sex, national origin, color, religion, disability, or reprisal for engaging in prior protected activity.

Methods (“the How”):

Annual Anti-Harassment & EEO Training for Employees

All Civilian employees and managers of Civilian employees must receive annual training in the prevention of harassment in the workplace. This course includes prevention of sexual harassment (POSH) training. This course can be taken online through the Fort Carson Learning Management System (LMS) or theater style classes which are offered each quarter. The objectives of the course are to reinforce the Army’s Zero Tolerance Policy on harassment; define and identify harassment in the workplace; provide effective methods to combat harassment in the workplace and to provide employees with information on where to seek assistance to resolve this workplace issue.

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Family

Care for Soldiers and Families

A “Mountain Post” Team of Soldiers, Families, Civilians, and retirees who are “America’s Best”. An engaged, close knit Family that shares a common bond and takes care of one another through all phases of ARFORGEN that fully supports the Army Family Covenant. A support system and Family readiness that enhances all aspects of the military’s capability, knowledge, experience, and opportunities to succeed in the operational environment.

“The strength of our Soldiers comes from the strength of our Families.”
The Honorable Peter Geren

Keys to Success:

- Synchronize programs to help Families build resiliency and manage stress to deal with all phases of ARFORGEN
- Provide quality, predictable facilities and services ranging the full spectrum of Physical, Emotional, Mental, and Spiritual Health
- Enhance Quality of Life programs for Soldiers and Families
- Enhance two-way communication between Families, Fort Carson Chain of Command and agencies
- Ensure Families are effectively integrated into the community during ARFORGEN transition

F1 Synchronize programs to help Families build resiliency and manage stress to deal with all phases of ARFORGEN

Goal:

Instill a lifelong sense of belonging, commitment, and service within our Army Family.

Methods (“the How”):

Sustainability Program

The Fort Carson Sustainability Program supports the Family LOE by establishing the policies, plans and procedures needed to operationalize sustainability, ensure environmental compliance and enhance quality of life for Families living on-post and in surrounding communities. The SEMS describes the goals and objectives/targets for achieving a more sustainable installation. The goals support Families by improving our energy efficiency and use of renewable energy sources; sustaining and restoring habitat and the environment; eliminating waste; enhancing

human health, safety and well-being; conserving water for human and ecosystem needs; ensuring clean water, air and environment; supporting the local economy and community; enhancing installation and community land use and transportation systems; avoiding/lowering costs and saving money. Installation projects and initiatives such as creating bicycle lanes or building energy efficient facilities to achieve the goals are accomplished by Garrison activities such as Directorate of Public Works. Every person supports the triple bottom line of mission, community and environment in their daily lives by conserving energy and water; reducing waste and recycling; driving less; buying locally made, environmentally and socially responsible products and services; preventing pollution; complying with environmental requirements; preventing damage and restoring training lands in accordance with the Sustainability and Environmental Management System (SEMS) policies and procedures. For more information go to <http://sems.carson.army.mil>

F1.1 Build Family Readiness Group and Rear Detachment into cohesive team with capabilities to help Families solve problems

Methods (“the How”):

Care Team Training

Training conducted for volunteers who may participate as part of the Casualty Response (CARE) Team. The team offers short term care and support to Families of deceased Soldiers and can also assist with the Families of seriously wounded Soldiers.

Individualized Unit Deployment Plan

Provided as a part of the Unit Service Coordinator (USC) program, ACS will assist units in developing a “Unit Specific” support plan upon receipt of deployment orders.

Predeployment Training

Training provided to prepare Soldiers and their Families for deployment. Topics include financial readiness, accessing resources and managing stressors.

Rear Detachment Commander Course

Designed to help prepare rear detachment personnel to meet the challenges that may arise during deployments. Topics addressed include Family Readiness Groups, problem solving skills and community resources.

Soldier and Family Member Deployment Fairs

Conducted by the unit in coordination with multiple on and off-post agencies. Helps provide information and resources to Soldiers and Family Members prior to deployment.

The Unit Service Coordinator (USC) Program

This program is designed to provide each individual unit at Fort Carson with a specific ACS staff member to provide assistance and support to the unit. The USC acts as a liaison between military commanders and Army Community Service.



F1.2 Family Readiness Group and Rear Detachment with improved communication mechanism

Methods (“the How”):

CYSS Liaison Education and Outreach Services (CLEOS)

CLEOS briefs Family Readiness Group (FRG) leaders and Rear Detachment (RD). The CLEOS Administrators is a scheduled briefer at the monthly FRG leaders and RD trainings by ACS. All of CYSS is briefed at this time to educate them on what programs are available. The briefing includes information on child care, respite care, school liaison, and registration process for CYSS, instructional programs, sports and fitness, hourly care, and benefits to Families of deployed Soldiers.

Virtual Family Readiness Group (vFRG)

The vFRG web system was developed to assist commands in communicating with Soldiers, Civilian employees, and Family members, both immediate and extended. It is a forum to provide timely and accurate information in a secured environment to authorized members.

<http://www.carson.army.mil/ConceptSiteV2/Families.html>

F1.3 Ensure RD and FRG are Trained and Ready for Deployment

Methods (“the How”):

ACS Care Team Training

Training is provided to FRG leaders, FRC teams and unit representatives, in relations to how children are affected by the various phases of deployment and dealing with grief. This training references age differences from birth to eighteen years old.

Caring Saturdays

Caring Saturdays is a program that offers free respite care for parents on Saturdays so they can have free time to take care of personal business, shop, or recreate. Child care is provided during this time so parents can participate in these activities without having to worry about what to do with their children.

Comprehensive Soldier Fitness Program

Global Assessment Tool is open to Family Members via the website. The program, based on 30-plus years of scientific study and results, uses individual assessments, tailored virtual training, classroom training and embedded resilience experts to provide the critical skills our Soldiers, Family Members and Army Civilians need.

<http://www.army.mil/csf/index.html>.

Division CPX

Command Post Exercise, Rear Detachment Operations: to increase staff proficiency and functionality in preparation for deployment.

Emergency Homes

These homes are located on Fort Carson and provide care to military children whose Families are in crisis, either due to medical and emergent reasons, to include assisting Families who have a Fallen Soldier. The homes are open and available 24 hours a day 7 days a week.

Family Readiness Group (FRG) Leaders Course

This training equips FRG leaders with the tools to utilize DA Operation Ready materials, and the knowledge to run an effective FRG.

Family Readiness Support Assistant (FRSA) Training

Family Readiness Support Assistant Training provides instruction to FRSA's that are serving units at Fort Carson. Focus is on available resources, military lifestyle and working with commanders and Families.

Heroes at Home

Parents as Teachers- Heroes at Home provides monthly home visits for parent education and Family support to Families of deployed Soldiers throughout pregnancy until their child enters kindergarten, usually age 5.

Little Fingers, Helping Hands

Free Program for Families of deployed Soldiers, which provide opportunities for parents to interact with children together and learn developmentally appropriate techniques that can be used at home.

Military Family Life Consultants (MFLC)

Military Family Life Consultants (MFLC) for youth provides a broad-range of support to military children and youth, and to the Family members and other adults who support them. They provide direct intervention in classrooms, camp or Family child situations, including assisting staff in setting and managing boundaries. Masters and PhD level MFLCs specializing in child and youth behavioral issues.

Outreach Services

Outreach Services offers Respite Child Care for Deployed Families Monday-Saturday from 0700-1900 at hourly care and FCC, Friday night date night for the Pre-deployment and Re-deployment cycle for units, child care for FRG meetings and child activities for Welcome Home Ceremonies. We also provide "Kids on Site" care for unit briefings and deployment fairs. We assist parents in finding childcare when centers are closed.

Parenting after Deployment

As a part of reintegration training, this course helps parents returning from deployment to reconnect with their children while renegotiating roles and responsibilities with their co-parent.

Recreation and Leisure

Recreation and Leisure programs aide in the reduction of stress for both Soldiers and Family Members. DFMWR offers 45 fitness classes during the year; to include such things as swimming aerobics, lap swimming, Directorate Fitness Challenge, and a 5/10K Turkey Trot. DFMWR works with the Warrior Transition Units providing time in fitness centers and pools.

Intramural programs provide Soldiers with the opportunity for camaraderie and unit competition in basketball, soccer, softball and volleyball.

Reintegration Training

Training is presented to redeploying units IAW the Deployment Cycle Support Directive (DCS). Includes training such as stress management, couples communication, etc.

The Mobilization and Deployment (MOB) Program

Provides assistance to active duty, Reserve and National Guard Soldiers throughout all phases of the deployment cycle. Assistance can include Predeployment training, reintegration training, Rear Detachment and Family Readiness Training and individual deployment support.

Warrior Adventure Quest (WAQ)

Warrior Adventure Quest is offered through Fort Carson Outdoor Recreation with such activities as skiing, snowboarding, rock climbing, challenge course utilizing the Alpine Tower, paintball, and white water rafting. A Soldier program designed to support "reset". The objective of WAQ is to assist Soldier reintegration, empower small unit leaders, maintain combat readiness and rebuild unit cohesion. The program targets units within the first 90-days of their return to home station after block leave.

F2 Provide Quality, Predictable Facilities and Services Ranging the Full Spectrum of Physical, Emotional, Mental, and Spiritual Health

Goal:

Fort Carson Soldiers, Families and Civilians know what to expect and are confident that their physical, mental, emotional, and spiritual needs will be met. Leaders at all levels communicate policies, work schedules, available services, and scheduled events to Soldiers their Families, and the Civilian workforce.

F2.1 Ensure that Existing Family Programs and Services Are Standardized and Properly Resourced

Methods ("the How"):

Family Connection

The ACS Family Connection is a place for Families to gather information about Fort Carson and the Colorado Springs community, to meet new friends, to borrow household items from the ACS loan closet and to find out how to make the most of the Mountain Post. POC (719) 526-1070
http://community.carson.army.mil/ACS/programs_relocationReadi.html

Fitness Programs

The Directorate of Family and Morale, Welfare, and Recreation (DFMWR) ensures adequate fitness programs exist to meet the demand of the population. We are creative in the development of classes to ensure interest is maintained and considered fun.

POC (719) 526-2706

<http://www.mwrfortcarson.com/physical-fitness-centers.php>

F2.2 Increase Accessibility and Quality of Health Care

Methods (“the How”):

Exceptional Family Member Program

The Exceptional Family Member Program (EFMP) is based on Public Law 94-142 which entitles handicapped children to free education and all medically related services in pursuit of education. The EFMP includes all Family members with special medical and educational needs.

Family Advocacy Program

The Family Advocacy Program provides services to prevent intimate partner violence and child abuse by improving family functioning, easing the kinds of stress that can contribute to abusive behavior, and creating a community that is supportive of Families. The prevention programs are designed to create community and command awareness of abuse, provide information of existing services, and provide specific educational programs.

Youth Sports Physicals

Partnering with Evans Army Community Hospital (EACH) to ensure they are aware of sports registration season beginning and ending dates to ensure Families can receive physicals for participation.

F2.3 Provide Secure Environment for Soldiers and Families

Methods (“the How”):

Child, Youth and School Services Mobilization and Contingency Plans

CYSS has a plan in place to protect children and youth in case of an emergency. The Mobilization Plan outlines where children go in case of an emergency closure of facilities due to weather, natural disaster, fire, flood, and other emergencies such as power outages, lack of utilities etc. All facility directors understand how to evacuate children or keep children safe depending on the emergency.

Directorate of Emergency Service (DES)

The DES is working on aggressive patrolling, targeted enforcement of high crime areas, interagency cooperation, and direct communication with Commanders. Fort Carson Police are utilizing community policing techniques such as walking and bike patrols (with increased patrolling in identified hot spots) to allow the community to interact with law enforcement in a positive and proactive manner. This relationship allows law enforcement to gather intelligence about the community from its citizens which enables police to address issues before they become a more significant problem. POC (719) 526-1453 carsfces@conus.army.mil

Directorate of Emergency Service Mutual Aid Agreement

Agreements with multiple external agencies to assist and provide services and support for emergency and crisis based activities. Fort Carson Law Enforcement has a Memorandum of Understanding (MOU) with Colorado Springs Police Department. Fort Carson Fire Department has 26 MOU/A's with surrounding agencies to include Piñon Canyon Maneuver Site (PCMS). POC (719) 526-1453
carsfces@conus.army.mil

Directorate of Emergency Service Military/Civilian Policing Collaborative

DES partners with local Civilian and military law enforcement agencies to coordinate the sharing of operational planning and intelligence information in support of force protection, safety and security of Fort Carson and the surrounding community. POC (719) 526-1453

F2.4 Improve Quality Control and Customer Service Procedures to enable effective services

Methods (“the How”):

Child, Youth and School Services Inspections

CYSS conducts unannounced inspections throughout the year to include a Regional Child and Youth Evaluation Team (RCYET) inspection and an Installation Child and Youth Evaluation Team inspection (ICYET) designed to ensure all applicable policies, regulations, and SOP's are being followed to ensure high quality programs and safety of children at all times.

DPW Service Order Process

Service orders are for routine maintenance or repair of real property. The DPW O&M contractor Fort Carson Support Services, (FCSS) handles all service orders. POC (719) 526-5345, 24 hours a day, and seven days a week

DPW Work Order Process (Facilities Engineering Work Requests, DA Form 4283)

Work Orders or Facilities Engineering Work Requests (DA Form 4283), are typically for maintenance and repair projects over the limits of a service order or for any new construction requirements. For more information on how to process work orders call (719) 526-2900.

F2.5 Ensuring Excellence in Schools, Youth Service and Child Care

Methods (“the How”):

Adopt-A-School

Adopt-a-School (AAS) Program contributes military resources and services to schools in order to nurture the intellectual, emotional, social, and physical growth of children in the Fort Carson area, to increase public awareness of the Army's mission and to foster good relations.

Child, Youth and School Service (CYSS)

CYSS is a comprehensive child and youth services agency that provides military Families programs that offer child care, school age services, hourly care, Family child care, middle school and teen programs, instructional classes, sports and fitness opportunities, mobilization support services, school support services, and resource and referral information for military Families.

Child, Youth and School Service (CYSS) Philosophy

The CYSS philosophy is to help your children develop within themselves a positive self-concept that will serve them well as they become productive adults. We strive to do this by offering a safe, healthy, and stimulating environment where children and youth feel accepted and respected for being the unique person they are.

Child, Youth and School Services Accreditation

CYSS also is required to have all Child Development Centers and School Age Services programs Accredited by National Accreditation agency. In addition all CYSS programs are certified through DOD inspections to operate on the installation.

Military Child Education Coalition (MCEC)

CYSS works with MCEC which is a worldwide organization comprised of school districts military installations, and others that have a vested interest in supporting the educational needs of Military Families. Fort Carson is a partner with MCEC and participates in the following trainings and programs:

- Transition Counselor Institutes
- Special Education Leadership Institutes
- Living in the New Normal
- National Guard and Reserve Units

MCEC Programs:

- Superintendent's Roundtable, an information sharing group who meets quarterly with the Fort Carson Garrison Commander and local school districts to discuss how changes at Fort Carson affect local school districts.
- Youth Sponsorship Programs are operated in the Youth Center and School Age facility to assist youth moving to and from Fort Carson by providing student sponsors.
- Student 2 Student is an ambassador program in the high schools which helps new students transition into their new schools.
- Parent to Parent is an education program, which provides workshops on military student issues for military parents.

Home School

CYSS supports the home school program by providing assistance through the use of the Youth Center gymnasium, technology lab, and life skills area. The fitness staff provides supervised fitness programs for the youth such as sports, calisthenics, and fitness games. The technology lab staff provides computer classes, opportunities for on-line research, and supervises technology activities. The Life Skills room is opened for youth to do art and other craft activities.

School Liaison

CYSS employs several School Liaison Officers who work as a liaison between the several schools that serve Fort Carson Soldiers and the Soldiers and Families to ensure smooth transitions when children change schools and when moving from one installation to another.

F3 Enhance Quality of Life Programs for Soldiers and Families

Goal:

Quality of life (QOL) is dedicated to the precept that the Army's number one operational resource must be taken care of.

F3.1 Improve Soldier and Family Housing

Methods ("the How"):

Family Housing (On-Post)

Balfour Beatty Communities manages all on-post Army Family Housing units. Contact Balfour Beatty Communities for any on-post housing related issues (assignments, waiting list, termination, utility billing, etc.). POC (719) 579-5726/ www.fortcarsonfamilyhousing.com

Family Housing (Off-Post)

The Directorate of Public Works, Housing Services Office provides single Soldiers (E-6 and above) and Families a full range of off-post housing services, including housing referral, home buying and selling support, housing counseling services, unfair practices and discrimination complaints, household goods departure and arrival, off-post housing quality inspections, and Family decision making support. POC (719) 526-2323

Housing Services Office (HSO)

- Home buying and selling support
- Housing counseling services
- Unfair practices and discrimination complaints
- Household goods departure and arrival
- Proactive and convenient communications
- Easy to find and access housing listings
- Rental property accurate listings
- Off-post housing quality inspections
- Family decision making support
- School district information
- Shopping availability
- Local government statistics (crime rates, etc.)
- Drive time and distance to installation
- Other community characteristics

Recycling Program

For information about Fort Carson recycling locations and commodities or to coordinate support needs of recycling initiatives, call the Fort Carson Recycle Program Manager at (719) 526-5898. Installation housing residents need to call the Fort Carson Family Housing contractor at (719) 226-2268 for disposal assistance or if interested in requesting recycling bins for home use.

F3.2 Improve Access to Temporary Lodging

Methods (“the How”):

The Colorado Inn

The Colorado Inn, the installations temporary lodging facility, is operated on a first-come, first-serve basis. Reservations should be made up to 60 days in advance. TDY personnel and PCS Families will be housed on a priority basis. No pets are allowed at the Colorado Inn. For reservations, call (719) 526-4832 or DSN 312-691-4832.

<http://www.mwrfortcarson.com/colorado-inn.php>

Alternative Temporary Lodging

When occupancy at the Colorado Inn is full, contracted local hotels allow for per diem rates at nice downtown hotels, some of which are pet friendly.

F3.3 Enhance the Secure Environment for Soldiers and Families

Methods (“the How”):

Bike Patrol Program

Bicycle Patrol Units focus on being a visible deterrent to crime and an approachable source of assistance and information within the Fort Carson Housing Community. POC (719) 866-3307



Drug Abuse Resistance Education (DARE) Program

The Fort Carson D.A.R.E. program provides in-school training to all K - 5th grade students' at all three Fort Carson Elementary Schools, culminating in a graduation ceremony. This program also partners with on post schools to put on several youth events each year such as dances, movie nights and bowling nights providing a safe drug free environment for the children to socialize and enjoy themselves. POC (719) 866-3307

Fort Carson Recycling Program

The DPW Operations and Maintenance Division maintain two recycle drop off locations: one at the PX and one at bldg. 155 near Gate 3. For information about the commodities Fort Carson recycles or to coordinate support needs for recycling initiatives, POC (719) 526-5898

Fort Carson Snow Removal

The DPW Operations and Maintenance Division are in charge of garrison snow removal efforts. POC (719) 526-9262

Hazardous Waste Disposal

The DPW Environmental Division manages a Hazardous Waste Storage Facility, bldg. 9246, which handles hazardous waste for units and activities. For more information about what products constitute hazardous waste and disposal requirements, POC (719) 526-8003.

Residential Household Hazardous Waste Disposal

Fort Carson residents can dispose of a variety of household hazardous waste at the El Paso County Hazardous Waste Facility. For information about which household hazardous waste products the county accepts and disposal dates and times, visit <http://adm.elpasoco.com/NR/rdonlyres/DBDA53C1-A9E5-4749-AF78-146255E5DD44/0/FacilityFlyer.pdf> POC (719) 520-7878

The School Resource Officer (SRO) Program

The School Resource Officer program is a section of the Fort Carson Police. All three middle schools and middle school disciplinary and intervention center, have a certified law enforcement officer assigned in a cooperative effort between the Fort Carson Garrison Command and the Fountain - Fort Carson School District. POC (719) 866-3307

Wildlife Program (Soldier and Family Support)

The DPW Environmental Division Wildlife Program supports the military training mission, which includes the morale, welfare and recreation activities (primarily fishing and hunting) necessary to develop and sustain healthy Soldiers. The Wildlife Program seeks to improve wildlife recreational opportunities for Soldiers and their Families. POC (719) 5264-5393

F3.5 Improve Access to Both On and Off Post Services and Facilities

Methods (“the How”):

Warrior Family Community Partnership (WFCP)

The WFCP coordinates the initiatives that fall under the Army Family and Army Community covenants. The partnership integrates existing systems of support and services to Fort Carson Soldiers and Families while offering a forum and facility for individuals and groups to support them with gifts, services and volunteer activities. For more information, stop by building 1532, or call (719) 576-7540/<http://www.carson.army.mil/WFCP/Donations.html>

F3.6 Expand education and employment opportunities for Family members

Methods (“the How”):

Fort Carson Civilian Personnel Advisory Center (CPAC)

There are a variety of venues to explore when pursuing employment on Fort Carson. POC (719) 526-8341 <http://www.carson.army.mil/ConceptSiteV2/Employment.html>
<http://cpol.army.mil/index.html>

New Job Opportunities for Spouses

The Fort Carson ACS Employment Readiness Program and the Pikes Peak Work Force Center are now providing a new and innovative employment program for military spouses. Contact our Employment Readiness Program at (719) 526-4590
http://community.carson.army.mil/ACS/pdf/er_brochure.html

Army Volunteer Corps (AVC) Program

AVC can connect you with various volunteer opportunities throughout the installation and community. Volunteering allows you to meet new people in interesting and varied settings, and enables you to grow personally while gaining a sense of accomplishment. Volunteer service gives you “credited experience” that you can list on your resume. Volunteer opportunities are varied and can meet diverse interests such as: administrative, teaching classes, serving as community mayors, sewing baby bundles, serving as victim advocates or consumer advocates, welcoming new Families and helping others find employment. If you would like to volunteer please stop by and fill out a volunteer registration form, ACS, Bldg. 1526, phone (719) 526-4590
http://community.carson.army.mil/ACS/programs_installVolunteer.html

Employment Readiness Program

Employment Readiness offers a variety of services in one location. These services allow active duty military, retirees, DOD Civilian personnel and all Family members to have unlimited employment possibilities. For more information, stop by the Family Readiness Center, Bldg. 1526 or call (719) 526-4590/0452. http://community.carson.army.mil/ACS/pdf/er_brochure.html

F3.8 Sustain H2O and Energy Programs

Methods (“the How”):

Annual Heating and Cooling Policy Letters

The DPW Environmental Division and Base Operations and Maintenance Division policy letters identify temperature settings for each season, energy saving tips and the status of the energy reductions for the installation. A similar holiday lighting policy is created and distributed to reduce installation utility expenses. POC (719) 526-1739

Building Energy Monitor (BEM) Program

The purpose of the DPW Environmental Division BEM program is to train an individual at each facility to monitor their facility for energy and water reduction opportunities. Each facility is asked to have a trained BEM assigned to address any energy-related issues that may come up within the facility. POC (719) 526-1739

Drinking Water and Drought Contingency Plans

The DPW Environmental and Base Operations and Maintenance Divisions work in concert to deploy a basic strategy for complying with the Safe Drinking Water Act requirements through an effective maintenance and record-keeping program. POC (719) 526-1730

Energy Conservation Investment Program (ECIP)

The DPW Environmental and Base Operations and Maintenance Divisions research and identify capital investment projects to reduce energy and water use, increase renewable energy use and reduce maintenance costs. Projects that are funded and completed ultimately reduce Fort Carson's utility costs, which in turn allow the installation to fund other improvement projects. POC (719) 526-1739

Fort Carson Water Policy

The DPW Environmental Division, through its National Environmental Policy Act (NEPA) project review process, identifies water conservation opportunities and implementation measures in partnership with the Installation Sustainability Resource Office, military units, residents and other critical partners such as Colorado Springs Utilities and Trinidad Water System (TWS). POC (719) 526-1739

Regional Energy Planning

Fort Carson participates in regional energy planning with Colorado Springs Utilities, other military installations, businesses, governmental bodies, educational institutions and not-for-profit agencies. Clean energy supports all Fort Carson LOEs by reducing reliance on fossil fuels, reducing air and water pollution, conserving drinking water and habitat, and reducing waste. POC (719) 526-9777

Stormwater Permits and Management Plan

The DPW Environmental Division is responsible for ensuring installation compliance with stormwater permit requirements. Analysis conducted by the program also assists in determining flood hazards to personnel and buildings on Fort Carson, and is a quantitative reference for required permitting and regulation compliance in the management of Fort Carson's surface water resources. POC (719) 526-1697

Wastewater Permits and Management Plans

Fort Carson has state-of-the-art, Environmental Protection Agency-permitted wastewater treatment facilities for treating sanitary and industrial wastewater. Treated effluent is near drinking water quality when released to the Fountain Creek watershed and serves another function as irrigation water for the Cheyenne Shadows Golf Course. POC (719) 526-1730

F3.9 Reduce automobile dependency and provide balanced land use and transportation systems

Methods ("the How"):

2027 Sustainable Transportation Plan

This plan establishes goals for reduction of vehicle miles traveled on post and increased use of alternative modes of transportation. The plan also calls for the establishment of an alternative mode network by 2015. This plan is supported by the Comprehensive Transportation Study, Pedestrian and Low Impact Vehicle Plan, and Transit and Parking Plan. POC (719) 526-9267

Comprehensive Transportation Study

This study analyzed the impact of projected traffic growth on Fort Carson and identified infrastructure projects needed to meet those demands. POC (719) 526-9267

Pedestrian and Low Impact Vehicle Plan

This plan outlines a comprehensive post-wide system of pathways to support pedestrian travel and the use of low impact vehicles such as bicycles, and small electric vehicles. POC (719) 526-9267

Regional Transportation Planning

Fort Carson participates in regional transportation planning with Colorado Springs and other communities, other military installations, businesses, governmental bodies, educational institutions and not-for-profit agencies. Using sustainable solutions for improving mobility without a car helps to reduce pollution, hazardous air pollutants, greenhouse gases, particulates from road sanding and diesel vehicles, storm water impacts on local creeks and costs for construction, repair and maintenance of transportation infrastructure such as roadways and bridges. POC (719) 526-9777

Transit and Parking Plan

This plan outlines concepts for the use of mass transit on post and various proposals for improved parking management. POC (719) 526-9267

F3.10 Hazardous Air Pollutants: The total weight of hazardous air pollutant emissions is reduced to zero

Methods (“the How”):

Fort Carson Air Program

The DPW Environmental Division Air Program reviews processes and materials used to complete Fort Carson’s mission, and strives to provide leadership with the knowledge and alternatives necessary to implement decisions geared toward minimizing air quality impacts. POC (719) 526-6601

Fort Carson Sustainable Procurement Plan

Sustainable procurement addresses selection of environmentally and socially responsible products and services, including a life cycle approach to acquisition. Some examples of sustainable purchases include items such as 100% recycled content paper, organic food, non-toxic cleaners, and locally manufactured goods. Procurement in this manner improves quality of life, the health and well-being of Soldiers, Civilians, Families and neighboring communities. For more information contact the Installation Sustainability Resource Office at (719) 526-9777.

F4 Enhance two-way communication between Families and FCCO CoC and agencies

Goal:

Unit leadership will support, and where appropriate, encourage all Family members to support programs, services and activities designed to maintain and/or enhance the quality of life and well being of all members of the Total Army Family.



F4.1 Improve communications to foster understanding and attain a “Community of One” (Improve Communication)

Methods (“the How”):

Better Opportunities for Single Soldiers (BOSS)

The Better Opportunities for Single Soldiers (BOSS) Program supports the overall quality of single Soldiers' lives. BOSS identifies real Well Being issues and concerns by recommending improvements through the chain of command. BOSS encourages and assists single Soldiers in identifying and planning for recreational and leisure activities. Additionally, it gives single Soldiers the opportunity to participate in and contribute to their respective communities. POC (719) 524-2677(BOSS).

Channel 10

Channel 10 is oriented to all Fort Carson personnel. Programming may be preempted for special shows, such as rebroadcasts of the Fort Carson Town Hall Meeting. Between shows, the Community Bulletin Board airs with information about Fort Carson events. Currently the content is being improved to include videos and commercials of on post events. In addition it will include messages from the Fort Carson Senior Leadership.

Community Calendar

The community calendar is available online where Families can go to find the most updated information about what’s happening on post.

<http://www.carson.army.mil/Fort%20Carson/cc.html>

Community Information Exchange (CIE)

The CIE affords the Spouses of the Fort Carson Senior Leadership the opportunity to exchange information with peers, and obtain events and community information to share with the spouses and command of the units to which they belong. This meeting is presently held once a month, with the exception of December. POC (719) 526-8533

Family and Morale, Welfare and Recreation Road Show

The leadership team of DFMWR makes itself available for individual briefings / meetings for Brigade, Battalion, and Unit Commanders to provide information on FMWR programs and services.

Fort Carson Facebook

Fort Carson launched a fan page on Facebook and established an office for online "social media." The site has entries from wives of Soldiers seeking advice from other military Families, young men getting ready to enlist and veterans sending their prayers to troops in combat. It is a place to connect, share, and find out the latest news.

http://www.facebook.com/pages/Fort-Carson-CO/Fort-Carson/110514133617?v=app_56313789486



F5 Ensure Families are effectively integrated into the community during ARFORGEN cycles

Goal:

Enable Families to sustain preparedness throughout the deployment cycle.

Methods (“the How”):

The Mountain Post Hometown Hero’s Card

The Mountain Post Hometown Heroes card is used to provide the Families of deployed Soldiers with significant value based discounts within the local business community. The program culminates and provides an aggregate solution for our Families to find and take advantage of numerous discounted services, programs, and products offered by the Colorado Springs business community for the Fort Carson Family member with a spouse in a deployed status.

F5.1 Enhance partnering to collaboratively develop, integrate, and implement regional sustainability (Sustainability Partnerships)

Methods (“the How”):

Conservation Law Enforcement Officers (CLEO)

CLEO has the responsibility of protection of natural and cultural resources. They are concerned with wildlife not domesticated animals. POC (719) 526-2333

Fort Carson Hazardous Waste Management Plan (HWMP)

The DPW Environmental Division HWMP is designed to ensure that hazardous waste tasks performed at Fort Carson comply with applicable federal, state, local and Army regulations and requirements. POC (719) 526-8003

Installation Environmental Noise Management Plan (IENMP)

The DPW Environmental Division maintains a plan to identify noise sources and provide a strategy for noise management. The noise plan provides a means for analyzing exposure and safety hazards associated with military operations and presents land use guidance for achieving compatibility between the Army and surrounding communities. POC (719) 526-1739

F5.2 Train Leaders to know what is “out there”, to be Customer service oriented

Methods (“the How”):

Family and Morale, Welfare and Recreation Road Show

The leadership team of DFMWR makes itself available for individual briefings / meetings for Brigade, Battalion, and Unit Commanders to provide information on FMWR programs and services.

Warrior Family Community Partnership (WFCP)

The WFCP coordinates the initiatives that fall under the Army Family and Army Community covenants. The partnership integrates existing systems of support and services to Fort Carson Soldiers and Families while offering a forum and facility for individuals and groups to support them with gifts, services and volunteer activities. For more information, stop by building 1532, or call (719) 576-7540

<http://www.carson.army.mil/WFCP/Donations.html>

F5.3 Improve procedures for convenient access to USAG programs to aid Families in transition

Methods (“the How”):

Employment Readiness Program

Employment Readiness offers a variety of services in one location. These services allow patrons (active duty military, retirees, DOD Civilian personnel and all Family members) to have unlimited employment possibilities. For more information, stop by the Family Readiness Center, Bldg. 1526 or call (719) 526-4590/0452.

http://community.carson.army.mil/ACS/pdf/er_brochure.html

Financial Counseling

The Fort Carson ACS Financial Readiness Program offers a variety of services such as finance education, budget assistance, and personalized budget counseling along with a host of many other finance support programs. They are located at:

6303 Wetzell Ave., Building 1526 or phone (719) 526-4590 or (866) 804-8763.

http://community.carson.army.mil/ACS/pdf/FR_brochure.html

F5.4 Develop “One-Source” mechanism that aids Soldiers/Families in transition

Methods (“the How”):

Warrior Family Community Partnership (WFCP)

The WFCP coordinates the initiatives that fall under the Army Family and Army Community covenants. The partnership integrates existing systems of support and services to Fort Carson Soldiers and Families while offering a forum and facility for individuals and groups to support them with gifts, services and volunteer activities. For more information, stop by building 1532, or call (719) 576-7540

<http://www.carson.army.mil/WFCP/Donations.html>

F5.5 Ensure effective Sponsorship programs

Methods (“the How”):

Youth Sponsorship

The Army Youth Sponsorship Program goal is to ensure consistency and predictability among Army Youth Programs. Youth can connect with children and youth prior to going to a new installation by letter, emails or phone, for information and to be assigned a youth Sponsor. This program is available in the School-age and Middle School Teen programs.

F5.6 Build flexibility to provide resources for Soldiers/Families in transition

Methods (“the How”):

Employment Readiness Program

Employment Readiness offers a variety of services in one location. These services allow active duty military, retirees, DOD Civilian personnel and all Family members to have unlimited employment possibilities. For more information, stop by the Family Readiness Center, Bldg. 1526 or call (719) 526-4590/0452.

http://community.carson.army.mil/ACS/pdf/er_brochure.html

Financial Counseling

The Fort Carson ACS Financial Readiness Program offers a variety of services such as finance education, budget assistance, and personalized budget counseling along with a host of many other finance support programs.

6303 Wetzel Ave., Building 1526 or phone (719) 526-4590 or 1-866-804-8763.

http://community.carson.army.mil/ACS/pdf/FR_brochure.html

Support of Children and Families

Child, Youth and School Services (CYSS) provide child care for military parents so they can attend classes, briefings, and deployment briefings. Military Family Life Consultants are working in the schools and within CYSS to provide assistance to Family members dealing with deployment and other stress related to the military lifestyle.

Warrior Family Community Partnership

The WFCP coordinates the initiatives that fall under the Army Family and Army Community covenants. The partnership integrates existing systems of support and services to Fort Carson Soldiers and Families while offering a forum and facility for individuals and groups to support them with gifts, services and volunteer activities. For more information, stop by building 1532, or call (719) 576-7540

<http://www.carson.army.mil/WFCP/Donations.html>



Photo credit [Rick Emert, Fort Carson Mountaineer](#)

FORT CARSON, Colo.--- Cindy McLaughlin, wife of Garrison Commander Col. Robert F. McLaughlin, checks out the Warrior Family Community Partnership touch-screen information board at Alternate Escapes during a WFCP social event.

Team

Forge and Enhance Community Partnerships

A team of teams: Soldiers, Families, Civilians, retirees, and private and public sector communities with a common goal to forge partnerships to sustain “America’s Best”, a team that uses the Community Covenant as the foundation for solid relationships. A partnership with open communications to understand one another’s needs and requirements, aggressively filling the gaps to provide the best quality products and services to our Soldiers and Families.

Keys to Success:

- Enhance resources to support Soldiers and Families through community partnerships
- Formalize an environment for success using the Community Covenant as our guide
- Enhance and leverage partnerships with other government agencies

T1 Enhance resources to support Soldiers and Families through community partnerships

Methods (“the How”):

Adopt-A-School

Adopt a School contributes military resources and services to schools in order to nurture the intellectual, emotional, social, and physical growth of children in the Fort Carson area; to increase public awareness of the Army’s mission; and to foster good relations.

Army Volunteer Corps (AVC) Program

AVC can connect you with various volunteer opportunities throughout the installation and community. Volunteering allows you to meet new people in interesting and varied settings, and enables you to grow personally while gaining a sense of accomplishment. Volunteer service gives you “credited experience” that you can list on your resume. Volunteer opportunities are varied and can meet diverse interests such as administrative, teaching classes, serving as community mayors, sewing baby bundles, serving as victim advocates or consumer advocates, welcoming new Families and helping others find employment. For more information visit 6303 Wetzel Avenue, Bldg 1526, or call (719) 526-4590.

Commercial Sponsorship

Commercial Sponsorship is an opportunity to promote your business inside the Fort Carson gates, while showing your support of Soldiers and Families. For more information, stop by bldg 1217, Rm 132, or call (719) 526-3161.

<http://www.mwrfortcarson.com/sponsorship-info.php>

Community Partnership Program

The Community Partnership Program formalizes relationships between Fort Carson units and local communities. It encourages regular contact with communities thus establishing a communication flow, which enables units to tell Fort Carson, and Army stories; and fosters mutual understanding and goodwill.

Directorate of Emergency Services (DES)

DES partners with local community emergency service organizations to ensure coordinated force protection and emergency responses. The Directorate and Police leadership works closely with all local law enforcement entities to ensure all criminal activity is identified while working for ways to reduce this type of behavior. The police leadership attends a monthly local collaborative meeting to discuss trends and current issues. Additionally, there are a number of subcommittees that deal with training, administration, and operations that have members from all local agencies. There is a reciprocal training agreement with local agencies that allow better interaction and levels of service for all involved. Fort Carson Police provide officers to a liaison office that is located within the Colorado Springs Police Department on weekends and Holidays to assist Soldiers that may have encountered problems while off-post. POC (719) 526-1453

carsfces@conus.army.mil.

Directorate of Emergency Services Mutual Aid Agreement

The agreements are with multiple external agencies to assist and provide services and support for emergency and crisis based activities. Fort Carson Law Enforcement has a Memorandum of understanding (MOU) with Colorado Springs Police Department. Fort Carson Fire Department has 26 MOU/A's with surrounding agencies to include Piñon Canyon Maneuver Site (PCMS). POC (719) 526-1453

carsfces@conus.army.mil

Directorate of Emergency Services Military/Civilian Policing Collaborative

Partnership with local Civilian and military law enforcement agencies to coordinate the sharing of operational planning and intelligence information in support of force protection, safety, and security of Fort Carson and the surrounding community. POC (719) 526-1453

carsfces@conus.army.mil

Employment Readiness Program

Employment Readiness offers a variety of services in one location. These services allow patrons (active duty military, retirees, DOD Civilian personnel and all Family members) to have unlimited employment possibilities. For more information, stop by the Family Readiness Center, Bldg. 1526 or call (719) 526-4590/0452.

http://community.carson.army.mil/ACS/pdf/er_brochure.html

Family Advocacy Program

The Family Advocacy Program outlined in AR 608-18 focuses attention on Family life and the needs of spouses, children, and Soldiers.

http://community.carson.army.mil/ACS/programs_SoldierFamReadi.html

Good Neighbor Program

The Good Neighbor program is an annual program to recognize a member of the community who goes above and beyond to support Fort Carson. Each year Fort Carson chooses a member of the local community to be the Good Neighbor. There are no written criteria for the selection process. Once the Commanding General makes their selection, an induction ceremony is planned. Good Neighbors are included on the civic invitation list and routinely invited to functions and events that occur on the installation. These events may include changes of command, inactivation and reactivation ceremonies, post receptions, golf tournaments and welcome-home ceremonies. The Good Neighbors are included in any other event that has any Civilian connection or any event that is deemed appropriate for their attendance.

Warrior Family Community Partnership

The WFCP coordinates the initiatives that fall under the Army Family and Army Community covenants. The partnership integrates existing systems of support and services to Fort Carson Soldiers and Families while offering a forum and facility for individuals and groups to support them with gifts, services and volunteer activities. For more information, stop by building 1532, or call (719) 576-7540/<http://www.carson.army.mil/WFCP/Donations.html>

T1.2 Evaluate Fort Carson and the Pikes Peak Region Services, Infrastructure, Capabilities and Requirements to Identify Gaps and Recommend Solutions

Methods (“the How”):

Family Housing Collaboration

The DPW Housing Division works in partnership with leaders from Southern CO, Colorado Springs Apartment Associates, developers and city leaders to region’s capabilities to house Pikes Peak Association of Realtors volunteer realtors who work on a to Soldiers and their Families. POC



Pikes Peak Association of Realtors, share information to determine the Soldiers and their Families. The provides approximately 150 rotating basis to give housing advice (719) 526-2323

Regional Sustainability Planning

Fort Carson recognizes that for the Installation to be successful in achieving a sustainable installation it needs to work in partnership and collaboratively with agencies off-post. Such partnerships are apparent in the search for renewable energy sources and technologies with other military installations and educational institutions; improving transportation systems around Fort Carson; and providing exceptional infrastructure for off-post military personnel and Families. POC (719) 526-9777

Regional Transportation Planning

Fort Carson participates in regional transportation planning with Colorado Springs and other communities, other military installations, businesses, governmental bodies, educational institutions and not-for-profit agencies. Using sustainable solutions for improving mobility without a car helps to reduce pollution, hazardous air pollutants, greenhouse gases, particulates from road sanding and diesel vehicles, storm water impacts on local creeks and costs for construction, repair and maintenance of transportation infrastructure such as roadways and bridges. POC (719) 526-9777

T2 Formalize an Environment for Success Using the Community Covenant as Our Guide

Goals:

A partnership with local community dedicated to open communications to understand one another's needs and requirements, aggressively filling the gaps to provide the best quality products and services to our Soldiers and Families.

T2.1 Re-sign the Community Covenant

Methods ("the How"):

Public Affairs Office

The Community Covenant was resigned Oct 22, 2009 adding Pueblo to the ceremony. Civilian Aide to the Secretary of the Army will host another ceremony the summer of 2010 and add Trinidad to the Covenant.

T2.2. Give Back to the Community - Provide Mutually Beneficial, Enduring Support to the Front Range Community

Methods ("the How"):

Adopt-A-School

Adopt-a-School contributes military resources and services to schools in order to nurture the intellectual, emotional, social, and physical growth of children in the Fort Carson area; to increase public awareness of the Army's mission; and to foster good relations.

ARMY 101

Army 101 is training offered to Civilian partners. This curriculum familiarizes our Civilian partners such as first responders and mental health professionals on topics such as rank, command structure, acronyms, how to recognize TBI/PTSD, and provides an overview of ACS services offered. For more information visit 6303 Wetzel Avenue, Bldg 1526, or call 526-4590.

Good Neighbor Program

The Good Neighbor program is an annual program to recognize a member of the community who goes above and beyond to support Fort Carson. Each year Fort Carson chooses a member of the local community to be the Good Neighbor. There are no written criteria for the selection process. Once the Commanding General makes his selection, an induction ceremony is planned. Good Neighbors are included on the civic invitation list and routinely invited to functions and events that occur on the installation. These events may include changes of command, inactivation and reactivation ceremonies, post receptions, golf tournaments and welcome-home ceremonies. The Good Neighbors are included in any other event that has any Civilian connection or any event that is deemed appropriate for their attendance.

T2.3 Make Fort Carson the Best Community Partner in the Army through Focused Engagements with State and Regional Employers, Educators, Civic Leaders, Business Leaders and Citizens

Methods (“the How”):

Community Town Hall

Annual Community Town Halls are held in coordination with the Pikes Peak Area Council of Governments to update the Front Range Community as well as employers, educators, civic leaders, business leaders and citizens.



Good Neighbor Program

The Good Neighbor program is an annual program to recognize a member of the community who goes above and beyond to support Fort Carson. Each year Fort Carson chooses a member of the local community to be the Good Neighbor. There are no written criteria for the selection process. Once the commanding general makes his selection, an induction ceremony is planned. Good Neighbors are included on the civic invitation list and routinely invited to functions and events that occur on the installation. These events may include changes of command, inactivation and reactivation ceremonies, post receptions, golf tournaments and welcome-home ceremonies. The good neighbors are included in any other event that has any Civilian connection or any event that is deemed appropriate for their attendance.

Protect the Force

Safeguard America's Best

Preserve and protect the force by enforcing standards and inculcating risk mitigation in all we do. Safeguard our Soldiers, Families, Civilians, and infrastructure through proactive and disciplined force protection measures, risk management, and rigorous security programs.

As the nation continues in its eighth year of war, our Armed Forces continue to defend our homeland, protect the American People from our enemies through our forward presence engaged in combat operations, champion our vital national interests and provide support to the Civilian authorities in response to domestic emergencies such as hurricane relief. Projections are that our nation finds itself in an era defined by persistent conflict that may last for decades to come. Accordingly, we can expect the operational tempo of the Armed Forces in general and here at Fort Carson, to remain high. Bearing this in mind, Fort Carson will continue to play a significant role in leading and deploying forces supporting ongoing and future operations. The cumulative effects of high operational tempo are exponentially increasing stress on our Soldiers, Families, and Civilian personnel. In acknowledging that —Soldiers, and the Families who

support them, are the strength and centerpiece of the Army, we must also recognize the commitment and ever burgeoning sacrifices that Fort Carson Soldiers, Families and Civilians are making each and every day.



Keys to Success:

- Make Fort Carson a Crime Free Installation
- Make Fort Carson a Safe & Accident Free Installation
- Provide High-Quality & Responsive Emergency Services to Fort Carson
- Promote & Support an Anti-Terror / Force Protection Program

PF1 Make Fort Carson a Crime Free Installation

Goal:

The DES is working on aggressive patrolling, targeted enforcement of high crime areas, interagency cooperation, and direct communication with Commanders. Fort Carson Police are utilizing community policing techniques such as walking and bike patrols (with increased patrolling in identified hot spots) to allow the community to interact with law enforcement in a positive and proactive manner. This relationship allows law enforcement to gather intelligence about the community from its citizens which enables police to address issues before they become a more significant problem.

PF1.2 The Army Substance Abuse Program (ASAP)

Methods (“the How”):

The ASAP provides Prevention & Education, testing, and rehabilitation to Soldiers & Civilians IAW AR 600-85. POC (719) 526-2501

PF1.6 Establish a Neighborhood Watch Program that Incorporates Residents to Deter Criminal Activity on the Installation

Methods (“the How”):

Mayor’s Program

The Mayor’s Program allows members of the villages to support the Fort Carson Police in our efforts to deter criminal activity on the installation by being aware of what is happening on their street and in their village. POC Mayor’s Coordinator (719) 526-4590
POC Community Oriented Policing Section (COPS) (719) 866-3307
Email: carsonneighborhoodwatch@msn.com

PF1.8 Sustain Close Coordination with Local, Regional, State, and Federal Law Enforcement Agencies

Methods (“the How”):

Directorate of Emergency Services (DES)

The Directorate and Police leadership works closely with all local law enforcement entities to ensure all criminal activity is identified while working for ways to reduce this type of behavior. The police leadership attends a monthly local collaborative meeting to discuss trends and current issues. Additionally, there are a number of subcommittees that deal with Training, Administration, and Operations that have members from all local agencies. There is a reciprocal training agreement with local agencies that allow better interaction and levels of service for all involved. Fort Carson Police provide officers to a liaison office that is located within the Colorado Springs Police Department on weekends and Holidays to assist Soldiers that may have encountered problems while off-post. POC (719) 526-1453 or email: carsfcfes@conus.army.mil

F1.9 Unit Ride-Along Program with Local Law Enforcement Agencies

Methods (“the How”):

Ride-Along Program (DES)

All unit commanders and leaders are encouraged to participate in a ride-along program with the local police department. This allows leaders to obtain a good understanding of where their Soldiers frequent during off-duty time. Local police welcome the interaction with leaders from Fort Carson. Coordination of ride-along will be through DES at 526-1453, or email: carsfces@conus.army.mil.

PF1.11 Commander’s Criminal Activity Brief

Methods (“the How”):

Directorate of Emergency Services (DES)

The DES conducts a Senior Commander/CSM (BN and up) briefing covering Law Enforcement, Physical Security and Fire information arming in-coming Senior leaders with information about criminal activity, crime trends and problem area information. Fort Carson Police brief every Commander/First Sergeant Course, providing criminal activity data, off-limits locations, trends and leadership relevant data. Fort Carson Police Gang specialists conduct unit briefings on the threats associated with local gangs and the military’s policy on becoming a member of a gang. Fort Carson Traffic Accident Investigators (TAI) conduct mock crash presentations to units that demonstrate the tragic effects of drunk driving. POC (719) 526-1453, or email: carsfces@conus.army.mil.

PF1.12 Fort Carson DARE Program

The Fort Carson D.A.R.E. program provides in-school training to all K - 5th grade students’ at all three Fort Carson Elementary Schools, culminating in a graduation ceremony. This program also partners with on post schools to put on several youth events each year such as dances, movie nights and bowling nights providing a safe drug free environment for the children to socialize and enjoy themselves. POC (719) 866-3307

PF2 Fort Carson Safety Program

Goal:

The Installation Safety Office provides safety and occupational health services that supports all the Fort Carson stakeholders. Safety program elements include Risk Management, Accident Investigation, Hazardous Materials Management, Aviation Safety, Motor Vehicle Accident Prevention, Contract Reviews and Training. POC (719) 526-2109

PF2.4 Community Health Promotion Council (CHPC)

Methods (“the How”):

The CHPC is a combined effort of community services to address shortfalls, duplication of services and additional services needed IAW AR 600-63. POC (719) 526-8586

PF2.5 Suicide Awareness Training for Soldiers, Families, & Civilians

Methods (“the How”)

Fort Carson provides annual training to Soldiers and Civilians. Families are provided the opportunity for training upon request. POC (719) 524-2115

PF2.6 Implement Applied Suicide Intervention Skills Training (ASIST) Program

Methods (“the How”):

Fort Carson provides a two day intervention training program to Soldiers, Civilians, and Family members. POC (719) 524-2115

PF2.13 Suicide Prevention Task Force (SPTF)

Methods (“the How”):

The SPTF evaluates programs and services for Soldiers, Civilians, and Family members. POC (719) 524-2115

PF2.14 Installation Risk Reduction Council (IRRC)

Methods (“the How”):

The RRC provides leaders with data to institute programs and services to enhance readiness. POC (719) 526-0401/0994

PF3 Fort Carson Emergency Services

Goal: To provide timely and effective response to all hazards effecting the installation.

Community Disaster Preparedness

In addition to promoting "Ready Army" as a community disaster preparedness tool, Fort Carson developed a Community Emergency Response Team (CERT) program. We are training Civilians in the residential and work areas on the Installation as the first line to disaster response and augment the emergency responders when resources become overwhelmed. Utility safety and awareness is one of many topics taught during the training. We follow national FEMA guidelines for the program and it is viewed as a great tool to help sustain during a disaster. POC (719) 526-8727/2060

Ready Army Campaign

The READY ARMY campaign is meant to empower Soldiers, their Families, Army Civilians and contractors to "PREPARE" for all hazards. Through outreach and education, Ready Army calls our Army Community to action and aims to create a culture of "PREPAREDNESS" that will save lives and strengthen the nation. Remember, "EMERGENCY PREPAREDNESS" is everyone's "RESPONSIBILITY. POC (719) 526-0825



PF3.2 Sustain & Rehearse a Plan to Support a Response to an All-Hazards Situation

Methods (“the How”):

Spill Response Team

The DPW Environmental Division has a shared responsibility with the Directorate of Emergency Services (DES) to provide timely response to HAZMAT spills and releases. The Spill Response Team (SRT), when requested, augments first responders with additional expertise to effectively assess, mitigate and clean up spills in accordance with Facility Response Plans and other requirements of federal and state regulatory agencies. POC (719) 526-0973

PF4 Promote & Support an Anti-Terror/Force Protection Program

Goal: To provide training and resources and execute a comprehensive Force Protection (FP) operation to protect all Department of Defense personnel, the installation and housing areas, information, and critical resources from acts of terrorism.

PF4.1 Maintain & Rehearse the Installation Anti-Terrorism / Force Protection (AT/FP) Plan

Methods (“the How”):

Installation Antiterrorism Officers (ATO) conducts monthly and/or quarterly work groups for Commanders and Command Staff to update and assess the current threat, discuss new and pending Force Protection projects and requirements, noted vulnerabilities and project funding requirements, and highlight AT readiness shortfalls due to unmitigated vulnerabilities. The monthly working group projects, issues, and funding requirements will lead to the Commanders quarterly FP Executive Board for unfunded projects' resourcing decisions, Command Guidance, and program updates. These meetings include monthly FP Work Group and Threat Fusion Cell meetings as well as quarterly Chemical, Biological, Radiological, Nuclear, and high yield Explosive (CBRNE) Work Group and Budget Fusion cell. The work groups facilitate the focus of work for the Local Vulnerability Assessment teams, Access Control Quality Assurance visits, Random Antiterrorism Measures Program Quality Assurance visits, and Red Teams. Level II Certification courses are scheduled to meet the needs of the Installations OPTEMPO to provide necessary training/guidance to ATO customers.

PF4.2 Cyber Defense and Information Security

Methods (“the How”):

Fort Carson operates on a closed network with redundant security measures. POC (719) 526-3410



ANNEXES

Annex A:

Installation Management Campaign Plan (IMCP) Vision 2017: Making the Army's Home Stronger

The IMCP describes my vision as Commanding General, Installation Management Command and Assistant Chief of Staff for Installation Management to bring effective and efficient services, programs and infrastructure to bear on the challenges faced by Commanders, Soldiers, Families and Civilians in a fluid operating environment, and my Campaign Plan for achieving that vision. It lays out my strategy, through Lines of Effort and Keys to Success, and metrics by which we will track progress.

*- Lt. Gen. Rick Lynch, Commander,
U.S. Army Installation Management Command*

- **FY10 IMCP:**
 - Represents the IMCOM CG's overall strategy for IMCOM and ACSIM.
 - Can be found at http://www.imcom.army.mil/hq/initiatives/campaign_plan/
 - Executed along six lines of effort (LOEs):
 - *LOE 1 = Soldier, Family and Civilian Readiness.*
 - *LOE 2 = Soldier, Family and Civilian Well Being.*
 - *LOE 3 = Leader and Workforce Development.*
 - *LOE 4 = Installation Readiness.*
 - *LOE 5 = Safety.*
 - *LOE 6 = Energy Efficiency and Security.*
 - Endstate: A measurable plan executed by each subordinate installation and nested in the goals and priorities set forth by the Secretariat and HQDA.
 - Provides the foundation and road map for each Soldier, Family and Civilian to understand their role in supporting the warrior now and in the future.
 - Strategic Imperatives:
 - *Continue evolving the organization into a customer-focused combat support organization.*
 - *Embrace a performance-based management culture.*
 - *Equip employees with the competencies, skills and enabling capabilities needed to provide extraordinary support to our customers now and in the future.*
 - *Ensure fiscal responsibility.*
 - Three fundamental questions we must always ask:
 - *Are we doing the right things?*
 - *Are we doing things right?*
 - *What are we missing?*

- **Mission:** To provide standardized, effective and efficient services, facilities and infrastructure to Soldiers, Families and Civilians for an Army and Nation engaged in persistent conflict.
- **Vision:** Army installations are the DOD standard for infrastructure quality and are the provider of consistent, quality services that are a force multiplier in supported organizations' mission accomplishment and materially enhance Soldier and Family well-being and readiness.
- **Values:** Loyalty, Duty, Respect, Selfless Service, Honor, Integrity, and Personal Courage.
- **Commander's Intent:**
 - To provide the facilities, programs and services required to support Army readiness, sustain the All-Volunteer Force, and provide the infrastructure for current and future mission requirements.
 - Inculcate sustainable Army Communities of Excellence principles throughout all business processes and procedures, including how to measure progress toward achieving our vision.
- **LOE 1: Soldier, Family and Civilian Readiness**
 - **Objective:** Soldiers, Families and Civilians are able to meet the challenges of deployment and the ARFORGEN process through proper training, responsive services, and communities of excellence.
 - **Keys to Success**
 - **SR1** – A Deployable Mindset Across the Enterprise
 - **SR2** – Resiliency and Balance – Mind, Body, and Spirit
 - **SR3** – Responsive Services that Meet Fluid ARFORGEN Requirements
 - **SR4** – Incorporate Best Value Technology and Education Capabilities to Enable the Transformed Army's Training Requirements
 - **SR5** – Training Support Services in Support of Soldier Readiness
- **LOE 2: Soldier, Family and Civilian Well Being**
 - **Objective:** Soldiers, Families and Civilians are confident that they are being cared for, and their physical, emotional, and spiritual needs are enriched by quality programs, infrastructure, and support.
 - **Keys to Success:**
 - **SW1** – Standardized programs and services for Soldiers, Families and Civilians.
 - **SW2** – Excellence in schools, youth services and child care.
 - **SW3** – Facilities, programs, and services that support recreation, leisure, travel, and single Soldiers.
 - **SW4** – State and community support and relationships.
 - **SW5** – Well-being programs and services to meet Soldier, Family and Civilian needs throughout the entire deployment cycle.
- **LOE 3: Leader and Workforce Development**

- **Objective:** A multi-skilled workforce comprising Military and Civilian leaders and personnel with the knowledge, capabilities, skills, and opportunities to successfully and innovatively accomplish the installation management mission.
- **Keys to Success:**
 - **LW1** – Multi-Skilled and Adaptive Leaders
 - **LW2** – Constant Communication and Continuous Feedback
 - **LW3** – Teamwork, Professionalism and Selfless Service in All Things
 - **LW4** – Empowered Workforce Focused on Collaboration and Innovation
 - **LW5** – Continuing Education and Training Opportunities
 - **LW6** – A Resilient, Sustainable and Healthy Workforce
- **LOE 4: Installation Readiness**
 - **Objective:** Installations are platforms of readiness supporting current and future requirements through regular and modernization and new construction of facilities and infrastructure to maintain efficient and sustainable operations and to enable the provision of effective services to Soldiers, Families and Civilians.
 - **Keys to Success:**
 - **IR1** – Sustainable Infrastructure that Supports Senior Commander Requirements
 - **IR2** – Sustainable Army Communities of Excellence
 - **IR3** – Installation Boot Prints Streamlined and Transformed
 - **IR4** – Enhanced Capabilities through Partnerships
 - **IR5** – The Army’s Infrastructure Modernized and Sustainable
 - **IR6** – Environmental Stewardship
 - **IR7** – Quality Housing and Barracks
 - **IR8** – A Safe and Secure Community for Soldiers, Family Members, Civilians and Installation Assets
- **LOE 5: Safety**
 - **Objective:** All Soldiers, Families, and Civilians consciously employ risk reduction measures to foster a safe working and living environment, instilling a sense of safety both on- and off-duty while promoting leader and individual accountability.
 - **Keys to Success:**
 - **SF1** – Effective Privately Owned Vehicle (POV – motorcycle and auto) safety programs in place
 - **SF2** – Heightened safety awareness across the Command
 - **SF3** – Employ hazard control measures to foster a safe working and living environment
 - **SF4** – Require and promote safe and healthy practices in professional and personal activities
 - **SF5** – Support Senior Commanders’ safety and occupational health programs

- **LOE 6: Energy Efficiency and Security**
 - **Objective:** Maintain energy and water efficient installations by holding users accountable, modernizing facilities, installing new technologies, and leveraging partnerships that will provide an increased level of energy security leading to sustainable and resilient infrastructure and mission assurance.
 - **Keys to Success:**
 - **EN 1** – Reduced energy and water consumption.
 - **EN 2** – Increased energy and water efficiency and modernized infrastructure.
 - **EN 3** – Improved development of renewable and alternative energy, and access to energy and water supplies.
 - **EN 4** – Improved development of renewable and alternative energy for vehicle fleet.
- **EN 5** – Reduced carbon footprint on the environment.



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| Mission | • Soldier, Family and Civilian Readiness | • Soldier, Family and Civilian Readiness | • Soldier, Family and Civilian Readiness | • Soldier, Family and Civilian Readiness | • Safety |
| | | | | | |
| | • Leader and Workforce Development | • Leader and Workforce Development | • Soldier, Family and Civilian Well Being | • Soldier, Family and Civilian Well Being | |
| | | | | | |
| | • Installation Readiness | • Safety | • Leader and Workforce Development | • Leader and Workforce Development | |
| | | | | | |
| | • Safety | | • Installation Readiness | • Installation Readiness | |
| | | | | | |
| | • Energy Efficiency and Security | • Energy Efficiency and Security | • Safety | | |
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| | | • Energy Efficiency and Security | • Energy Efficiency and Security | | |
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Annex B: Sustainability

The Army Strategy for The Environment

**The Army Strategy for the Environment:
*Sustain the Mission – Secure the Future***
A long-range vision for the 4th Infantry Division and Fort Carson in achieving the mission to train and deploy Soldiers while simultaneously developing the relationship of the *Triple Bottom Line Plus* of sustainability: mission, environment, and community.

The Army Strategy for the Environment: Sustain the Mission – Secure the Future establishes a long-range vision that enables the Army to meet its mission today and into the future. It recognizes our obligation to ensure that our Soldiers today – and the Soldiers of the future – have the land, water, and air resources they need to train; a healthy environment in which to live; and the support of local communities and the American people. The strategy supports the triple bottom line plus (TBL+) of sustainability: mission, environment, community and economic benefit. The strategy commits Army leaders at all levels to certain goals and challenges them to develop innovative methods to achieve them. Achieving the vision outlined in the strategy will require a deep and personal commitment from every member of the Army team – every leader, every Soldier, every Civilian and every Family member. For more information contact the Installation Sustainability Resource Office at (719) 526-9777.

Sustainability and Environmental Management System

The Fort Carson Sustainability Plan is integrated into the environmental management system framework to create a Sustainability and Environmental Management System (SEMS). The SEMS provides the structure for planning, implementation, monitoring and measuring progress, and making continual and revolutionary improvements necessary to achieve desired sustainability and environmental goal end states. For more information go to <http://sems.carson.army.mil> or contact the Installation Sustainability Resource Office at (719) 526-9777.

Fort Carson Sustainability Program

The Fort Carson Sustainability Program supports all Lines of Effort (LOE) by improving understanding and use of sustainability concepts and practices in our daily activities; improving our energy security and decreasing reliance on petroleum; reducing unnecessary impacts to training lands and restoring habitat; reducing environmental compliance risk; eliminating waste; enhancing human health, safety and well-being; conserving water for human and ecosystem needs; improving quality of life for Soldiers and Families by providing clean water, air and environment; supporting the local economy and region; enhancing community planning, relationships and partnerships; curtailing crime and imparting a sense of community through land use planning; and avoiding/lowering costs and saving money. For more information go to <http://sems.carson.army.mil> or contact the Installation Sustainability Resource Office at (719) 526-9777.





**SUSTAINABLE
FORT CARSON**
RIGHT ACTIONS. RIGHT NOW!



The Sustainable Fort Carson Program supports the Army Sustainability Campaign Plan, the Army Strategy for the Environment: Sustain the Mission – Secure the Future, the IMCOM Campaign Plan, and the Fort Carson Campaign Plan.

Our vision is powered by the recognition of our obligation to ensure that our Soldiers today – and the Soldiers of the future – have the land, water, and air resources they need to train; a healthy environment in which to live; and the support of local communities and the American people.

To accomplish this vision, Fort Carson adopted long term goals for achieving a sustainable installation in 2027 with input from internal and external stakeholders. The goals are continuously reviewed for progress and resource requirements via 5-year objectives and 2-year work plans adopted by goal proponents. Strategies, projects and initiatives are thus integrated into other installation plans.

Sustainable Fort Carson supports all IMCOM Campaign Plan lines of effort; improves our energy security and decreases reliance on petroleum; reduces unnecessary impacts to training lands and restores habitat; reduces environmental compliance risk; eliminates waste; enhances human health, safety and well-being; conserves water for human and ecosystem needs; imparts a sense of community through land use planning; and saves money.

Our progress is reported in an annual report (available online) and through participation in the annual Southern Colorado Sustainable Communities conference.

Sustainable Fort Carson Goals

| | |
|----------------------------|--|
| Energy & Water Resources | Sustain all facility and mobility systems from renewable sources and reduce total water purchased from outside sources by 75% by 2027 |
| Sustainable Transportation | Reduce automobile dependency and provide balanced land use and transportation systems |
| Air Quality | Reduce installation greenhouse gases (scope 1, 2 and 3) and other air pollutants to the lowest achievable emission rates |
| Sustainable Development | Create a community that encourages social, civic and physical activity while protecting the environment |
| Sustainable Procurement | All DOD and Fort Carson procurement actions support sustainability |
| Zero Waste | Total weight of solid and hazardous waste disposed of is reduced to zero by 2027, and every year thereafter |
| Sustainable Training Lands | Training ranges; maneuver lands; and associated air space capable of supporting current and future military training to standard while maintaining and sustaining training resources |

For more information go to <http://sems.carson.army.mil> or contact Sustainable Fort Carson at 719-526-9777.

Annex C:

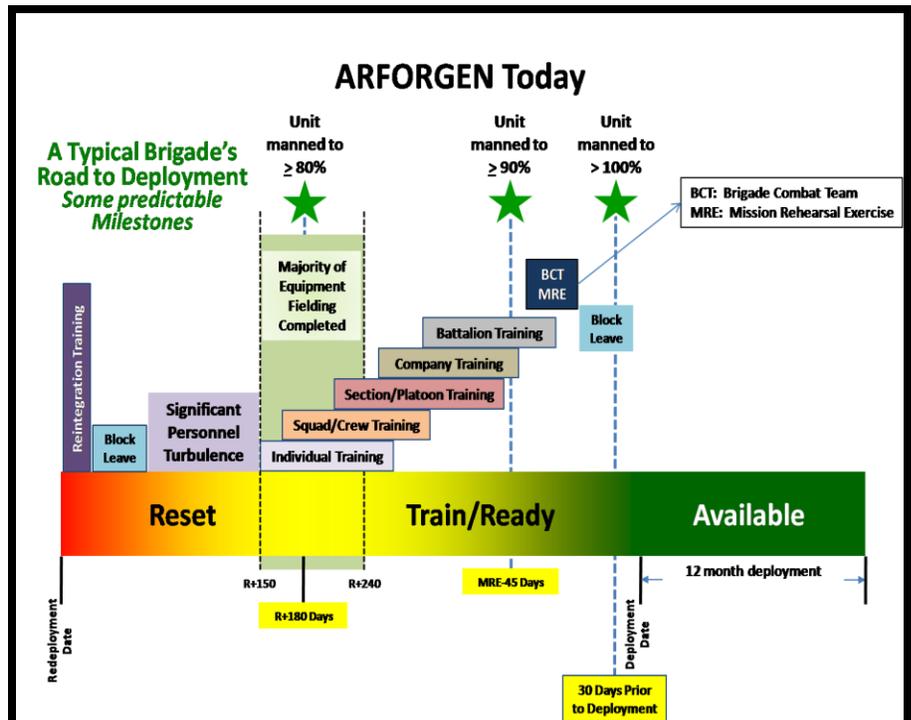
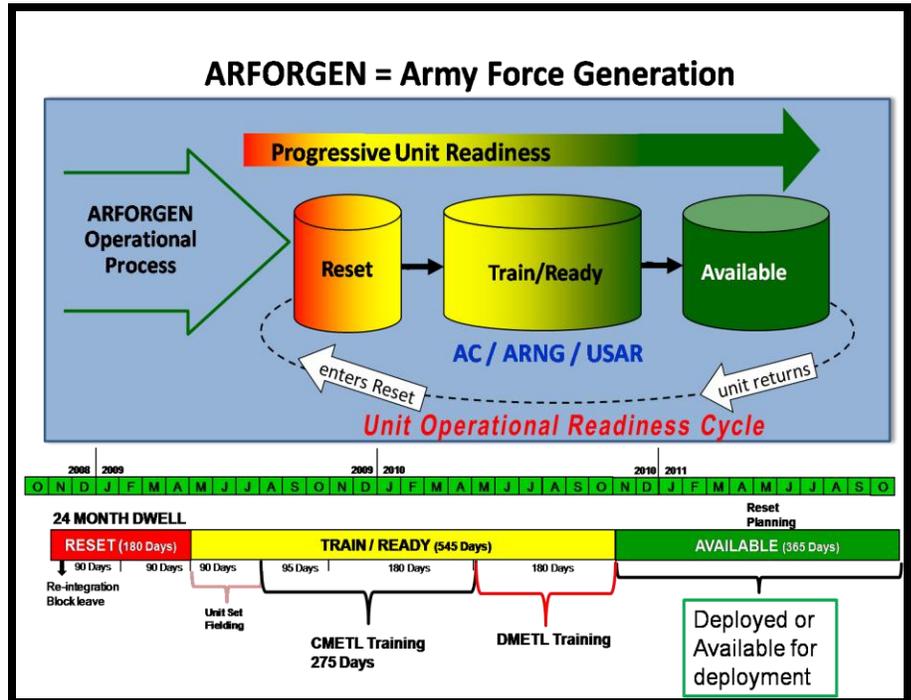
Army Force Generation (ARFORGEN)

ARFORGEN is the structured progression of increased unit readiness over time resulting in recurring periods of availability of trained, ready, and cohesive units. These units are prepared for operational deployment in support of Combatant Commanders' or civil authorities' requirements. Units are task organized in modular expeditionary forces, tailored for mission requirements. ARFORGEN involves a structured progression that builds unit readiness over time, resulting in recurring periods of availability of trained, ready and cohesive modular units to meet both combatant command and Army requirements.

ARFORGEN is a cyclic training and readiness process that synchronizes strategic planning, prioritization and resourcing to generate trained and ready modular expeditionary forces tailored to Joint mission requirements.

The Army must adapt and implement ARFORGEN to meet strategic requirements for continuous full-spectrum operations and preserve the All Volunteer Force in persistent conflict.

With the installation's well-developed infrastructure, ranges and maneuver training areas Fort Carson is well-postured to support ARFORGEN.



Annex D:

Strategic Communications

Strategic communication management is defined as the systematic planning and realization of information flow, communication, media development and image care in a long-term horizon. It conveys deliberate messages through the most suitable media to the designated audiences at the appropriate time, to contribute to, and achieve the desired long-term effect.

Fort Carson Army Garrison Strategic Communications Plan

Consistent, "One-Command-One-Voice" communication, combined with a positive communications climate, not only contributes to the successful implementation of the plan, but also creates other important benefits by enabling us to:

- To focus the Garrison workforce and resources where needed
- To communicate realistic expectations to our customers
- To provide an opportunity to increase the Front Range and Southeastern Colorado active supportive base
- Tell the Fort Carson and Installation Management Community story
- Enhance credibility
- Set the conditions for a positive image
- Focus the workforce on our direction, philosophy and goals

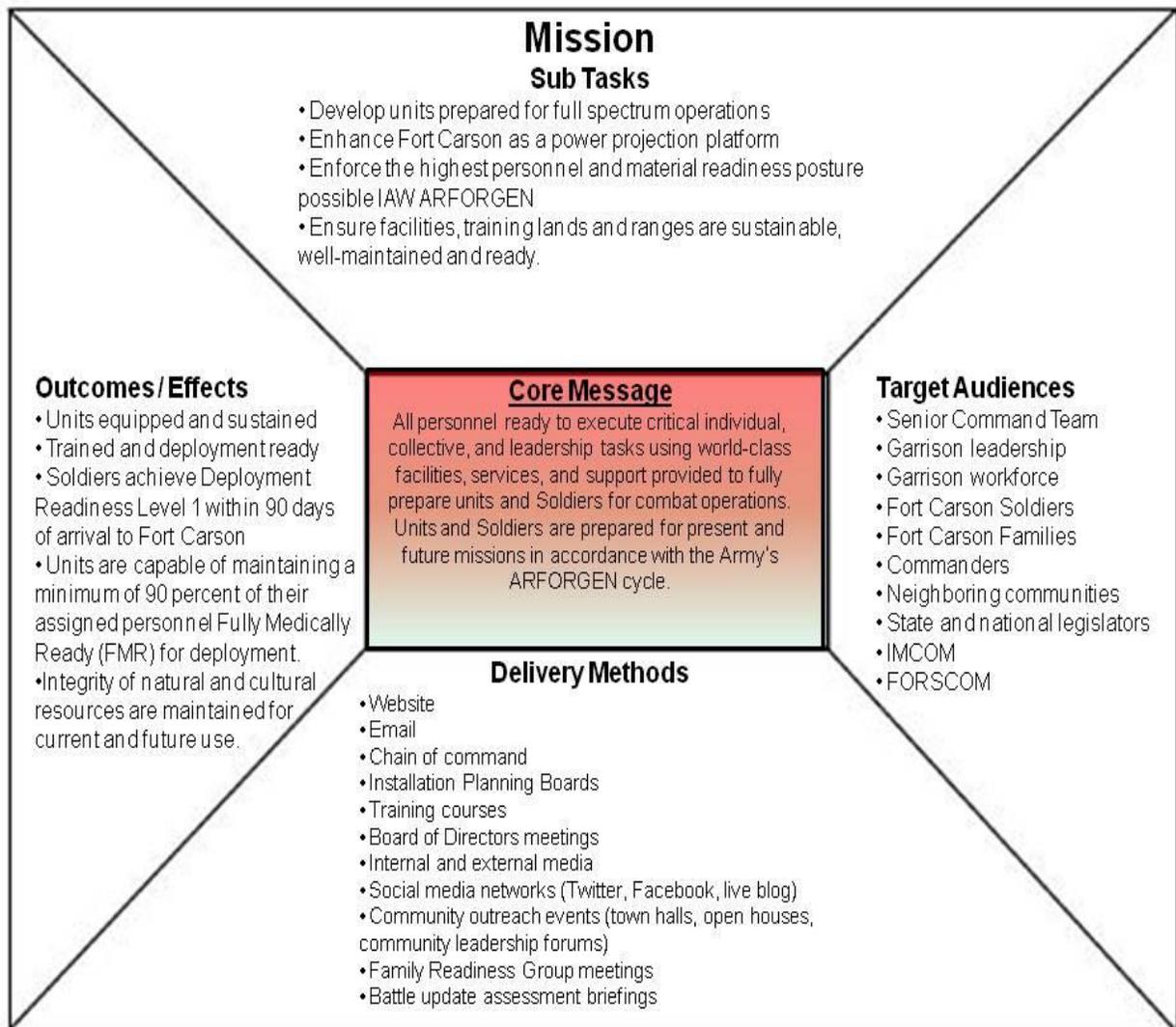
Fort Carson Army Garrison Strategic Communications Routine

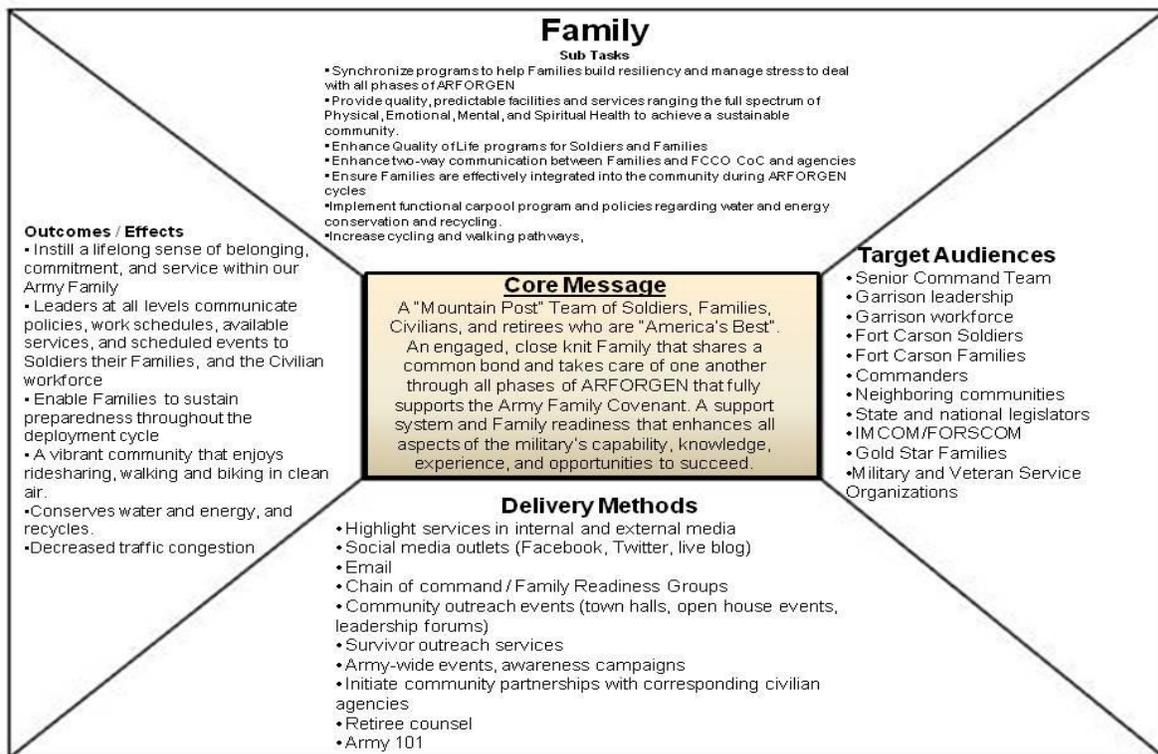
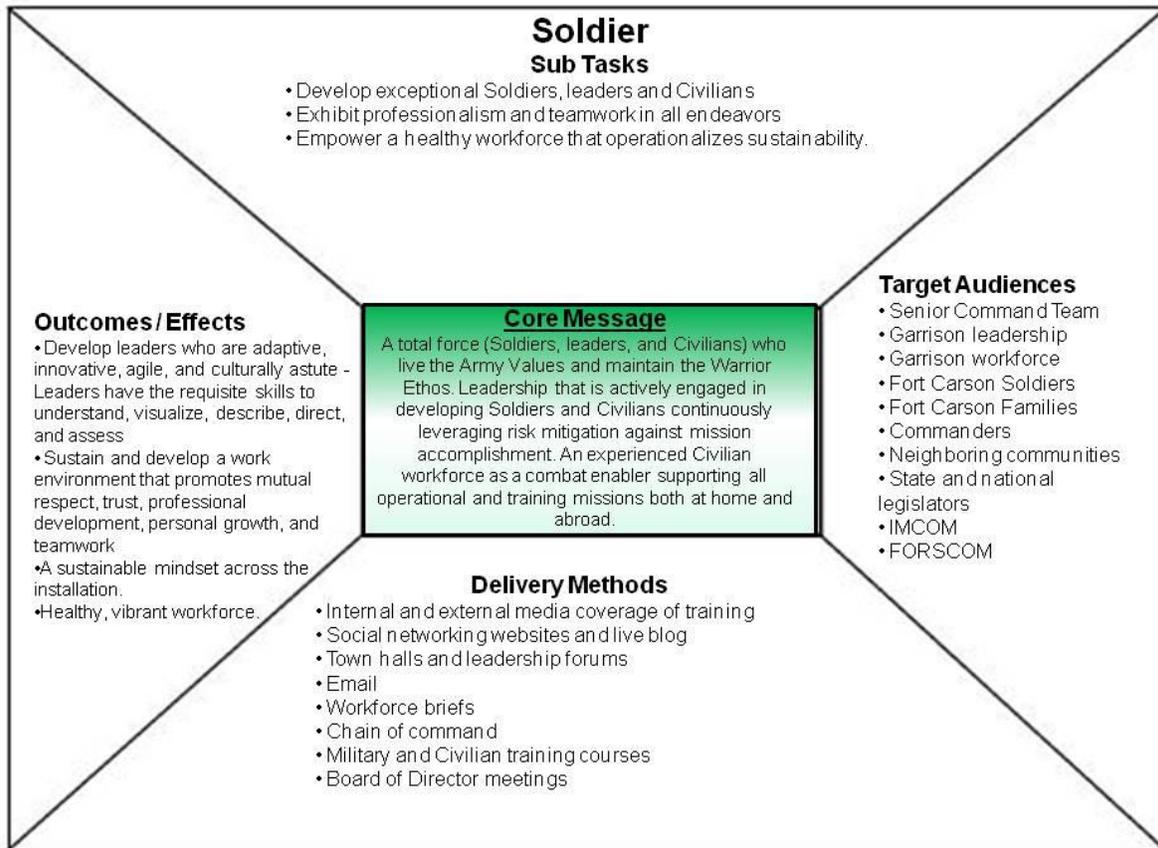
- Mountaineer Newspaper
- CH 10
- Website
- Email
- Community Calendar
- Social media (Blog, Facebook, Twitter)
- Employee, Installation, and Community Town Hall's
- Community Information Exchange
- Garrison Commander Newsletters
- Events, awareness campaigns
- Garrison community relations
- Installation planning boards
- Training Courses
- Family Readiness Groups

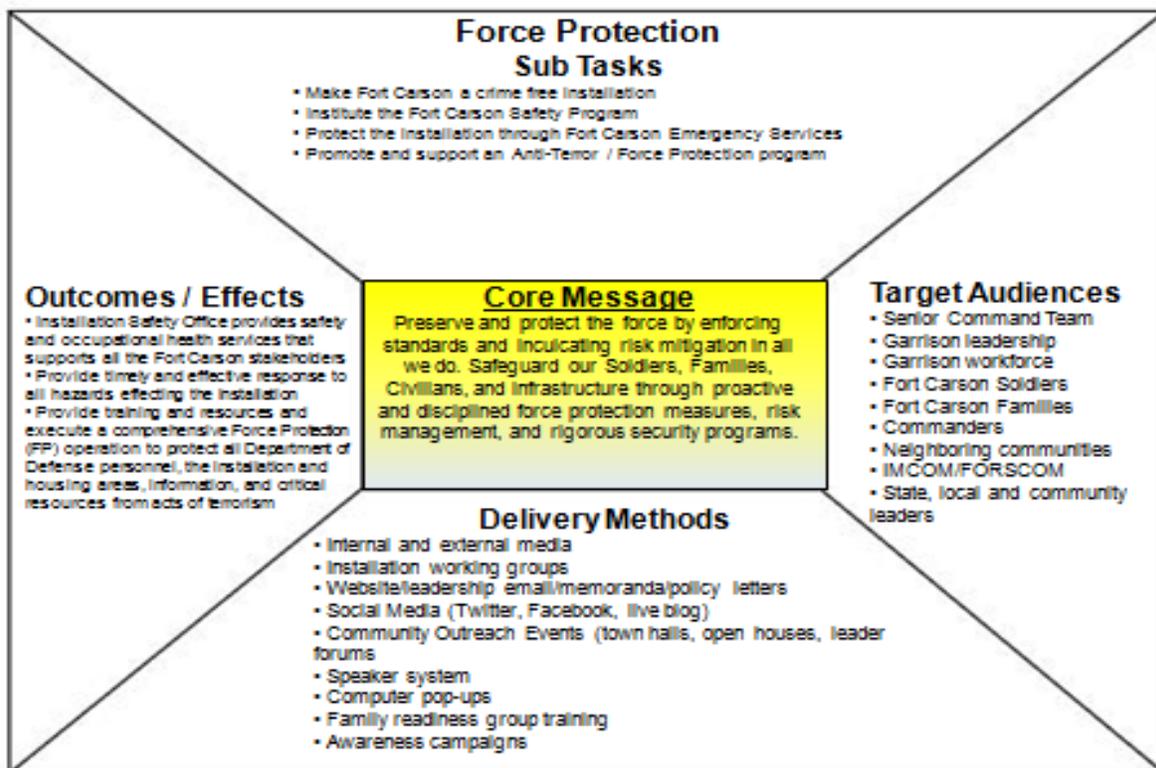
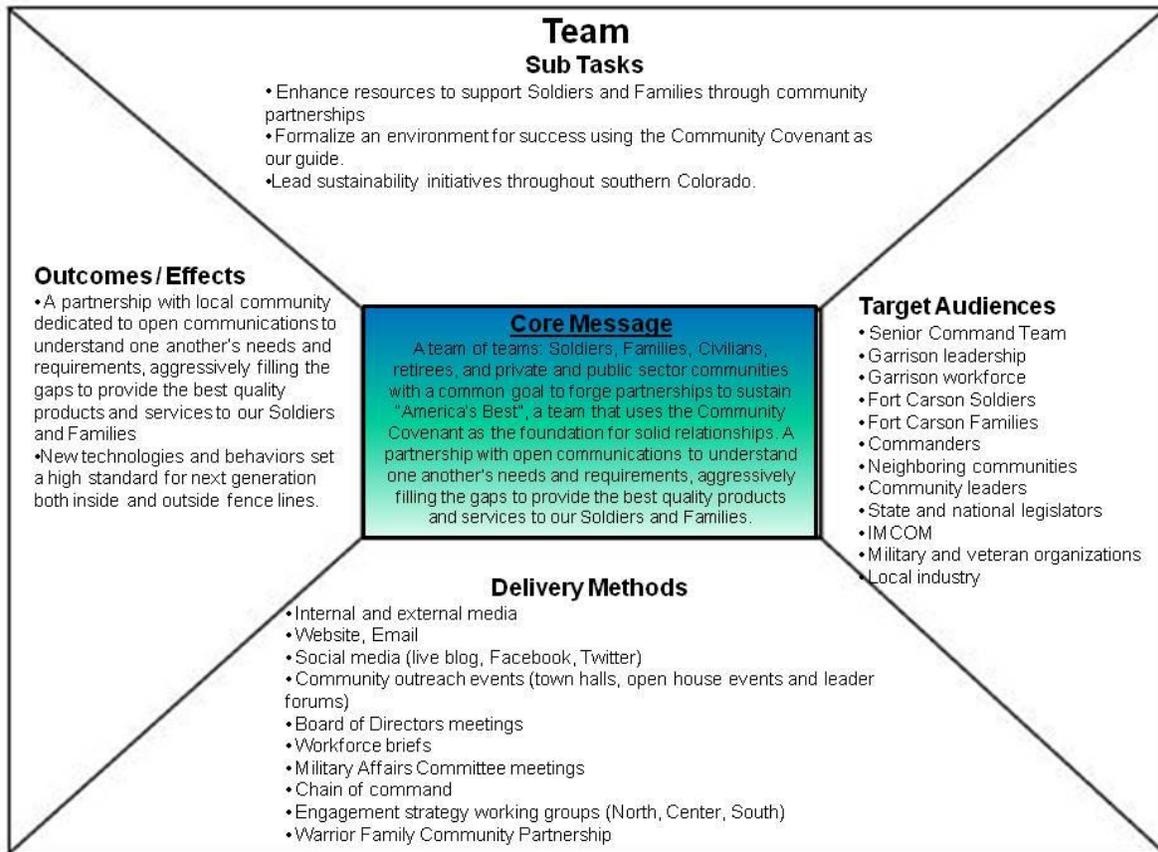
Strategies to Achieve the Goals of the Communication Plan

- Employ a multi-media and multi-level communication approach by developing and using a number of communications activities employing various techniques and tools.
- Use interactive communications tools and techniques wherever and whenever possible to involve target publics in the communications process and increase their commitment to the outcomes.

Strategic Communication Key Messages







Alphabetized Reference of Resources

A

Above Ground Storage Tanks (AST) (DPW)

Bldg. 813, Wetzel St.
Phone (719) 526-0973

Adventure Programs & Education (APE)

Located in the Outdoor Recreation Complex (Bldg. 2429, Specker Ave.)
Information: (719) 526-5198 / 526-5176
Open: Tuesday-Friday from 0800-1800 with extended hours Wednesday and Thursdays to 2100 closed Sundays and Mondays.

Air Program (DPW)

Bldg. 813, Wetzel St.
Phone (719) 526-6601

Alcohol and Drug Abuse Prevention and Control Program

(719) 526-2181

American Red Cross

The American Red Cross at Fort Carson has two offices. The main office is located on the first floor of the DFMWR building, Bldg. 1217, Room 114, the corner of Ellis and Specker Ave. The telephone number is 526-2311. The volunteer office is located at Evans Army Community Hospital, Bldg. 7500, Room 1033. The telephone number is 526-7144. Office hours are Monday-Friday, 0800-1630.

Army Career and Alumni Program (ACAP)

Bldg. 1118, Room 133, (719) 526-1002/0640
Hours: 0730 – 1500 Monday, Tuesday, Wednesday, & Friday
0900 – 1630 Thursday

Army Community Service (ACS)

The ACS Center is a fully accredited facility that contains the following core programs: ACS Volunteer Corps; Family Enrichment Programs including the Army Family Action Plan and Army Family Team Building; Mobilization and Deployment; Employment Readiness; Financial Readiness; Army Emergency Relief; Outreach Program; Mayoral Program; Information and Referral Program; Soldier and Family Readiness Program; Survivor Outreach Services; Exceptional Family Member Program; and Relocation Readiness Program. ACS hosts several special events and classes throughout the year.
Bldg. 1526, Wetzel Ave.
Phone (719) 526-4590; or visit our web site <http://www.carson.army.mil>

Army Continuing Education Services

Bldg. 1117, on the corner of Ellis St. and Specker Ave.
Phone (719) 526-8070

Army Emergency Relief

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Hours: 0730-1615 Monday-Fridays

For emergencies that occur after 1600 hours daily, weekends, and holidays, assistance may be provided by contacting the AER emergency telephone number (719) 331-5271, or by calling the American Red Cross 1-(877)-272-7337.

Phone (719) 526-4590.

Army One Source

Phone (800) 464-8107

<http://www.myarmyonesource.com/About/CommandersPage/default.aspx>

Army Volunteer Corps (AVC)

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590.

ARMY 101

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590.

Asbestos, Lead and Toxics Program (DPW)

Bldg. 813, Wetzel St.

Phone (719) 526-1725

ASP

Bldg. 9418, Directorate of Logistics (DOL)

Phone (719) 526-1892/1795

Aviation Maintenance Branch

Aircraft Maintenance

Aircraft Engine Testing

Aircraft Component Repair/Testing

Bldg. 8000, Directorate of Logistics

Phone (719) 526-2387

B

BBPCT (DOL)

Bldg. 330

Phone (719) 526-3455

Better Opportunities for Single Soldiers (BOSS)

Office: Alternate Escapes (Godfathers Pizza) Bldg. 1532

Monday-Friday 0900-1700 Open all Training Holidays, Closed all Major Holidays

Phone (719) 524-2677(BOSS)

<http://www.mwrfortcarson.com/better-opportunities-for-single-Soldiers.php>

Boot Camp for New Dads

Designed as a discussion group training that covers becoming a new dad, caring for a baby and caring for mom, as well as sharing and learning from parenting experiences.
Bldg. 1526, Wetzel Ave.
Phone (719) 526-4590.

Boys & Girls Clubs of America

Located at the Youth Center
Bldg. 5950 on Ware St.
Hours of operation: Monday – Friday: 0600-2000
Saturday: 1300-2100
Phone (719) 526-1233
<http://www.mwrfortcarson.com/child-and-youth-services.php>

Bowling Center (Thunder Alley)

Bldg. 1511, Chiles Ave.
Open: Tuesday 1000-2300, Wednesday 1100-2300, Thursday 0900-2300, Friday-Saturday 1100-2400, Sunday 1300-2100 closed Mondays.
Phone (719) 526-4102
<http://www.mwrfortcarson.com/thunder-alley-bowling-center.php>

Bulk Fuel (DOL)

Bldg. 8000, Room 244
Phone (719) 526-8565

C

Car Buying Workshop

Designed to inform military Soldiers and their families of the car buying process, interest rates, financing agreements and more.
Bldg. 1526, Wetzel Ave.
Phone (719) 526-4590.

Care Team Training

Prepares volunteer FRG members to assist a Family during a time of tragedy or loss. Topics include casualty notification, grief responses, roles, expectations and self care.
Bldg. 1526, Wetzel Ave., Phone (719) 526-4590.

Carson Cares Family Newcomer Orientation

Fort Carson covers such topics as: Child Youth and Services, Tri-Care, JPPSO, and Education Center. At the end of the orientation attendees have the option to tour Fort Carson on the tour bus ride to help with the familiarization of Fort Carson, and location of key organizations. The Family Connections hosts the orientation at 6070 Barkley Ave., Bldg. 1354, and (719) 526-1070.

Central Issue Facility (DOL)

Bldg. 330
Phone (719) 526-6477

Central Receiving Point (DOL)

Bldg. 330
Phone (719) 526-1654

Certificates of Nonavailability (DPW)

Bldg. 7301, Woodfill Rd.
Phone (719) 526-0570

Checkbook Management Course

Designed to assist military members and their Families in organizing their finances. It teaches them how to write a check, balance their checkbook, and reconcile their bank statements.

Bldg. 1526, Wetzel Ave.
Phone (719) 526-4590

Cheyenne Shadows Golf Club

Bldg. 7800, Titus Boulevard
Phone (719) 526-4102

Open year round-Winter Hours of Operation:
Monday-Friday: 0700-dusk (weather permitting)
Saturday, Sunday & Holidays: 0700-dusk (weather permitting)

Child and Youth Services Parent Central

Bldg. 1518, Prussman Road
Phone (719) 526-1101

Hours of operation: Monday – Friday: 0730 – 1700 (last walk in: 1600)

<http://www.mwrfortcarson.com/child-and-youth-services.php>

Child and Youth Services Clubs and Links

<http://www.mwrfortcarson.com/cyss-clubs-and-links.php>

Child and Youth Services *Sports, Fitness and Nutrition Program*

Located at the Youth Center

Bldg. 5950 on Ware St.

Hours of operation: Monday – Friday: 1100 – 2000

Saturday: 0800 – 1700

Phone (719) 526-1233

<http://www.mwrfortcarson.com/child-and-youth-services.php>

Child Care off Post Referral Agencies:

(Child Care Connections, BGCA, Children First, and other agencies)

Bldg. 1518, Prussman Rd.

Phone (719) 526-1101

Hours of operation: Monday – Friday: 0730 – 1700 (last walk in: 1600)

<http://www.mwrfortcarson.com/child-and-youth-services.php>

Child Liaison Education and Outreach Services (CLEOS)

- The Mobilization and Deployment (MOB) Program.
- FRSA Training
- FRG Leaders Course.
- Reintegration Training
- Parenting After Deployment
- Outreach Services
- Military Family Life Consultants
- Caring Saturdays
- Heroes at Home
- Little Fingers / Helping Hands
- Care Team Training
- Special Openings
- Emergency Homes

Bldg. 1518, Prussman Rd.

Phone (719) 526-1101

Hours of operation: Monday – Friday: 0730 – 1700 (last walk in: 1600)

<http://www.mwrfortcarson.com/child-and-youth-services.php>

CinCHouse.com

A product of Operation Homefront, CinCHouse.com is the largest online magazine and web-based community for military wives, girlfriends and women in uniform.

<http://cinchouse.com/>

Citizenship/Immigration Services

Provides citizenship, and immigration assistance at the Family Connection. Our staff member can provide assistance to Soldiers and Family Members.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-0457/4590

Civilian Personnel Advisory Center (CPAC)

1626 Ellis St.

Bldg. 1118, Room 142

(719) 526-8341

<http://www.carson.army.mil/ConceptSiteV2/Employment.html>

Colorado Inn

Bldg. 7301, Woodfill Rd.

For reservations, call (719) 526-4832 or DSN 312-691-4832.

<http://www.mwrfortcarson.com/colorado-inn.php>



Command Financial Noncommissioned Officer (CFNCO) Training

Offered to NCOs appointed on orders in the rank SSG and above. The CFNCO should be a mature, highly motivated and financially stable NCO who will establish, organize, implement, and supervise the Command Financial NCO Program. The CFNCO serves as the battalion/squadron commander's principal advisor on policies and matters to personal financial readiness and local consumer affairs. The Command Financial NCO Program provides Commanders a mechanism through education, training, counseling, and referral procedures can be established in their units. The CFNCO Program is designed to promote financial education and awareness to Soldiers and Families.

Bldg. 1526, Prussman Road

Phone (719) 526-4592

Commercial Sponsorship

Bldg. 1217, Rm 132, Ellis St, or call (719) 526-3161

Commissary

Bldg. 1525, Commissary is open seven days a week. Hours of operation are Monday-Saturday, 0900-2000; and Sunday, 0900-1800. Early bird shopping is available Monday-Friday, 0700-0900; and Saturday-Sunday, 0800 to 0900. Call (719) 524-9800.

Community Emergency Response Team (C.E.R.T.)

Bldg. 1805

Hours: Mon – Fri 0730-1530 except Federal Holidays

Phone (719) 526-2679

Community Information and Referral Program

Provides information to Soldiers and Military Family members on available resources and services for all Department of Defense identification (ID) card holders. This program links together local, state and federal resources.

Bldg. 1526, Prussman Road

Phone (719) 526-1949/4590.

Community Oriented Policing Section (C.O.P.S.)

Bldg. 5610A

Hours: Mon – Fri 0800-1500 hours during non school days except Federal Holidays

Phone (719) 886-3307

Email: carsonneighborhoodwatch@msn.com

Conservation Law Enforcement Officers (CLEO)

Bldg. 2757 MOD 4

Hours: Mon – Fri 0700-1530 hours except Federal Holidays

Phone (719) 526-2333

Consolidated Installation Property Book Office (DOL)

Bldg. 330, Room 210

Phone (719) 526-9066

Construction Project Meetings/Project Scheduling (DPW)

Bldg. 304, Tevis St.

1st and 3d Thursday at 0900, Phone (719) 526-9214

Contract Administration (DOL)

Bldg. 8000, Room 262

Phone (719) 526-3735

Cooperative Parenting and Divorce

Designed to teach divorcing parents how to co-parent their child/children in a positive environment. It teaches parents the importance of negotiating child friendly agreements, how to remain child focus, and techniques on creating a positive parenting relationship. This course is a mandate course by El Paso County Judicial System for all divorcing couples with children.

Bldg. 1526, Prussman Rd.

Phone (719) 526-4590

Corps of Engineers Major Project Review Meeting (U.S. Army Corps of Engineers)

Bldg. 305, Tevis St.

4th Wednesday of the Month at 1000

Phone: (719) 526-4973

Craft Shops

Auto Craft Center Bldg. 2427 (719) 526-2147

Multi-Craft Center Bldg. 1510 (719) 526-0900

Smith Woodcraft Shop Bldg. 2426 (719) 526-3487

D

Dental Services

Phone (719) 526-2006/2877

<http://www.evans.amedd.army.mil/dentac/>

Dress for Success

Dress for success shows military Family members proper attire for interviewing and employment purpose, and provides those that qualify with clothing for interviewing appointments.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Drug Abuse Resistance Education (D.A.R.E.)

Bldg. 5610A

Hours: Monday – Friday 0800-1500 hours during non school days except Federal Holidays

Phone (719) 886-3307

Domestic Violence Prevention and Response

Provides victim advocacy services, support, training, education, information, resources, and referrals for victims of domestic violence. Coordination of emergency medical care and counseling services as needed or requested. Advocates are available to accompany victims as moral support in legal and court proceedings.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

The 24-hour victim advocate pager number is (719) 577-3171.

E

Education Center

Bldg. 1117, Phone (719) 526-2124/5226

Hours: 0700-1700 Monday, Tuesday, Friday

1100-1700 Thursday

Educational Scholarships/Grants

Application information for those military Family members planning to enroll in a school or program. Information is also available for local colleges and universities.

Bldg. 1526, Wetzel Ave

Phone (719) 526-0453/4590

Elkhorn Conference Catering

Conference room rental, Weddings, Special Events and Parties of all kinds.

Bldg. 7300

Open: Monday-Friday 0800-1630 Saturday-Sunday Closed except for events.

Phone (719) 576-6646

Emergency Food Voucher Program

Assists Soldiers and their Family members in an emergency food situation. The food voucher is in increments of \$25 each. The food assistance is usually for a three day supply prior to payday. Emergency food vouchers are available at Army Community Service. For more information contact your unit/battalion CFNCO.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-0453/4590

Employment Readiness Program

Family Readiness Center

Bldg. 1526, Wetzel Ave

Phone (719) 526-0453/4590

http://community.carson.army.mil/ACS/pdf/er_brochure.html

Energy Conservation and Pollution Prevention (DPW)

Bldg. 813, Wetzel St.
Phone (719) 526-1739

Engineering Design (DPW)

Bldg. 304, Tevis St.
Phone (719) 526-2867

English as a Second Language (ESL)

Designed to teach Family members who are foreign-born the English language. Classes are designed to fit all levels of learners of the English language from beginning speakers to advance speakers.
Bldg. 1526, Wetzel Ave
Phone (719) 526-4590

Environmental Compliance Assessment Team (ECAT) (DPW)

Bldg. 9246, Butts Rd.
Hours: Monday - Friday 0730-1530
Phone: (719) 526-4340

Engineering Management/QA (DPW)

Bldg. 304, Tevis St.
Phone (719) 526-2867

Equipment Rental Center (ERC)

The rental center has skiing equipment, camping equipment, and RV storage.
Bldg. 2429
Office: Tuesday - Friday from 0800-1800 closed Sundays and Mondays.
Phone (719) 526-6535

Exceptional Family Member Program

Bldg. 1526, Wetzel Ave.
Phone (719) 526-0446/4590

Evans Army Community Hospital (EACH)

Phone 526-7000, <http://www.evans.amedd.army.mil/>

- (Complete directory of Evans Army Community Hospital services can be accessed through above link)
- For your convenience a partial listing of services:
- Appointments (medical) – (719) 457-2273 or www.tricareonline.com
- Case Management – (719) 524-4271
- Crisis Hot Line 24/7, (719) 635-7000
- DEERS – (719) 524-3704
- Emergency - 911
- Family Centered Care Resource Center - (719) 526-7733

- Medical Clinics – Call for refills through PCM (allow 3 days)
 - Family Medicine – 524-4068
 - Internal Medicine – 526-7160
 - Pediatrics – 526-7657
 - Di Raimondo – 524-2051
 - Warrior – 526-9277
 - Robinson – 526-7764
 - Evans Primary Care – 526-6769
 - Premier Clinic – 524-7601
 - Disease Management – 526-7022
- OB Care – (719) 457-2273
- Patient Advocate – (719) 526-7225, 526-7532, 526-7256 or 524-5783
- Referral Management – (719) 526-4801
- Tricare – 1-888-874-9378 or <http://www.triwest.com>
- Wellness Center – (719) 526-3887

F

Facility Assignments and Transfers (DPW)

Bldg. 307, Wickersham Blvd.
Phone: (719) 526-9230

Facility/Space Meetings (DPW)

Bldg. 307, Wickersham Blvd.
1st and 3d Tuesday of the month at 1330
Phone: (719) 526-9230

Family Advocacy Program

24-Hour Hotline (719) 577-3171
http://community.carson.army.mil/ACS/programs_SoldierFamReadi.html

Family Child Care (FCC)

Registration: Bldg. 1518 on Prussman Rd.
Information: Bldg. 5510 on Harr Ave.
Phone: 719-526-3338
<http://www.mwrfortcarson.com/child-and-youth-services.php>

Family Connection

A "Welcome Center for Families" a place for families to gather information on Fort Carson and the Colorado Springs community, to meet new friends, borrow household items from the ACS loan closet and to find out how to make the most of the Mountain Post.
Bldg. 1354, 6070 Barkley Ave.
Phone (719) 526-1070.

Hours are Monday through Friday, 0800 - 1630

http://community.carson.army.mil/ACS/programs_relocationReadi.html

Family Enrichment Program

Assists Army Families by identifying, developing, and prioritizing unit/community/installation quality of life issues, and assist in personal and family preparedness to enhance the quality of life in our Community.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-0446/4590

Family Life Chaplain

Phone (719) 526-6917

Family Readiness Group (FRG) Leader Training

Conducted on a regularly scheduled basis, and ensures that the FRG leadership is prepared for the challenges that may arise due to mobilization and deployments.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Family Readiness Group (FRG) Point-of Contact (POC) Training

Designed to assist key callers in the unit's FRG with the basics they need to perform the duties associated with the FRG POC role.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Family Readiness Group (FRG) Treasurer Training

Focuses on how to manage and set up an FRG account, how to do an audit, fundraising and solicitation regulations, and an overview of DA 608-47.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Family Readiness Group Support Assistant (FRSA) Training

Offered to Family Readiness Support Assistants to help prepare them to work with the unit Family Readiness Group as well as familiarize them with community resources.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Financial Readiness Program

Conducted on a regularly scheduled basis, and ensures that the FRG leadership is prepared for the challenges that may arise due to mobilization and deployments. It teaches FRG Leaders how to set up, maintain, and informs of the various leadership roles in an FRG according to AR 608-1.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590 or 1-866-804-8763

http://community.carson.army.mil/ACS/pdf/FR_brochure.html

Fire Safety/Public Education

Bldg. 1805

Hours: Monday – Friday 0730-1530 hours except Federal Holidays

Phone (719) 526-2679

First Sergeant Spouse Seminar

Prepares First Sergeant Spouses with the unique challenges they will face in leadership roles, and provide familiarization with community resources.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

First Term Soldier Briefing

Provided to in-processing Soldiers on a daily basis, focusing on domestic violence and sexual assault prevention. Brief covers Colorado laws, military regulations and resources available for assistance.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Fitness Facilities

Forrest PFC (Bldg. 1843)

Facility Hours: Monday-Friday 0500-2200, Saturday-Sunday 0600-1400, closed holidays

Phone (719) 524.0859

Garcia PFC (Bldg. 1856)

Facility Hours: Monday-Friday 0500-2000, Saturday-Sunday 0900-1800, closed holidays

Phone (719) 526-3162

Waller PFC (Bldg. 2357)

Facility Hours: Monday-Friday 0500-2200, Saturday-Sunday 1400-2200, closed holidays

Phone (719) 526.6222

McKibben PFC (Bldg. 1160)

Facility Hours: Monday-Friday 0500-2000, Saturday-Sunday 0900-1800, Holidays 0600-1400

Phone (719) 526-2137

Five Love Languages

Five Love Languages written by Dr. Gary Chapman, teaches couples how to say “I Love You” in the way that their partner needs to hear it.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Food Program Manager (DOL)

Bldg. 8000, Room 250

Phone (719) 524-1133

Forestry (DPW)

Bldg. 636, Specker Ave.
Phone (719) 526-1692

Fort Carson Education Center

1675 Long St., Bldg. 1117
Phone (719) 536-2124

Fort Carson Facebook

http://www.facebook.com/pages/Fort-Carson-CO/Fort-Carson/110514133617?v=app_56313789486

Fort Carson Policy Letters

http://www.carson.army.mil/IG/policy_letters.html

4-H

Located at the Youth Center
Bldg. 5950, Ware St.
Hours of operation: Monday – Friday: 0600 – 2000
Saturday: 0800 – 1700
Phone: 719-526-1233
Located at School Age Services
Bldg. 5510 on Ellis St.
Hours of Operation: Monday – Friday 0600 – 1800
<http://www.mwrfortcarson.com/child-and-youth-services.php>

Freight (DOL)

Inbound/Outbound
Bldg. 330 Room 204
Phone (719) 526-1400

Furnishings Warehouse, Soldier Barracks and Other Facilities (DPW)

Bldg. 308, Wickersham Blvd.
Phone (719) 526-3732

G

Grant Library

1637 Flint St., Bldg. 1528
Phone (719) 526-2350

Golf Course

Offers State of the Art Club House, Golf Pro, lessons, golf course open to public, rentals and golf carts.
Bldg. 7800
Open: Winter hours Monday-Sunday 0800-Dusk
Phone (719) 526-4102

H

Hazardous Waste Storage Facility (DPW)

Bldg. 9246, Butts Rd.

Hours: Monday-Friday 0730-1530

Phone: (719) 526-8003

Home Buyers Workshop

Designed to inform military Soldiers and their Families of the home buying process and to prepare them for home ownership, choosing a realtor, selecting the right house, obtaining the right mortgage broker and understanding the closing process.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Household Hazardous Waste Disposal (DPW)

Office: 3255 Akers Drive, Colorado Springs, Co

Phone: (719) 520-7878

<http://adm.elpasoco.com/NR/ronlyres/DBDA53C1-A9E5-4749-AF78-146255E5DD44/0/FacilityFlyer.pdf>

Housing Services

Balfour Beatty Communities Management Office

Bldg. 7301, Woodfill Rd.

Phone (719) 526-2323

0700 - 1700, Monday-Friday

<http://www.fortcarsonfamilyhousing.com>

Housing (On Post) (DPW)

Balfour Beatty Communities, Inc.

Bldg. 6800, Prussman Ave.

Phone (719) 579-1606

www.fortcarsonfamilyhousing.com

Housing (Off Post) (DPW)

Housing Services

Bldg. 7301, Woodfill Rd.

Hours: Monday-Friday, 0730-1545 (Thursday 0900-1545)

Phone (719) 526-2323/2322 or 5219

I

ID Cards and DEERS

Bldg. 1042, O'Connell Blvd., Room 326

Phone (719) 526-3704

Incident Briefings

Assist spouses of deployed Soldiers in receiving and processing information and feelings when a unit has experienced a casualty or serious event. Briefs are held at the request of a unit, with a unit Chaplain and Military Family Life Consultant in attendance.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590.

Infant Massage

Teaches parents various infant massage techniques that can increase the bond between baby and parent.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Information, Tour, and Recreation (ITR)

Tickets to attractions, etc.

Bldg. 1510, Phone (719) 526-5366

Installation Chaplain

Phone (719) 526-5279

Installation Restoration Program (DPW)

Bldg. 813, Wetzel St.

Phone: (719) 526-8001

Integrated Commercial Intrusion Detection System (ICIDS)

Bldg. 2757 MOD 1

Hours: Monday – Friday 0800-1600 hours except Federal Holidays

Phone (719) 526-0637

Intramural Office

Offers Seasonal Sports and assistance with special events.

Bldg. 1217, Room 217

Open: Hours will vary during seasonal programs

Phone (719) 526-3972

Interview Skills

Service offered to military Family members. Mock interviews, list of common interview questions, confidence building, and general interviewing tips provided as requested.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

J

Job Fairs

Scheduled event that is offered on Fort Carson routinely. Community partners and Fort Carson's Army Career and Alumni Program (ACAP) have partnered up to provide the best employment information possible to the Fort Carson Community. Community

Partners attend to scout future employees for their organization. Bring your resumes and dress in anticipation of an interview.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Job Opportunities for Spouses

The Fort Carson ACS Employment Readiness Program and the Pikes Peak Work Force Center are now providing a new and innovative employment program for military spouses.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

http://community.carson.army.mil/ACS/pdf/er_brochure.html

K

Keys and Locks (DPW)

Bldg. 302, Tevis St.

Phone: (719) 526-5345

Kids Chat

Course designed as an interactive group discussion for children experiencing parent separation due to deployments.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

L

Laundry Service

Bldg. 803

Phone (719) 526-8803

Legal Assistance

Bldg. 6285, Woodfill Rd.

Administrative Law (719) 526-0618

Library (Grant)

1637 Flint St., Bldg. 1528

Phone (719) 526-2350

Loan Closet

Provides temporary household goods to families that are arriving to or departing from Fort Carson.

Bldg. 1354, 6070 Barkley Ave.

Phone (719) 526-8591

Logistics Plans (DOL)

Plans & Policies Branch
Bldg. 8000, Room 256
Phone (719) 526-9040

M

Maintenance Management (DOL)

Ground / Field
RESET
Left Behind Equipment (L.B.E.)
PDTE
NMP
Bldg. 8000, Room 214
Phone (719) 524-1346

Map Services (DPW)

(Facility, road and utility maps)
Bldg. 304, Tevis St.
Phone (719) 524-1085

Master Planning (DPW)

Bldg. 307, Wickersham St.
Phone: (719) 719-526-4514

Material Managers

Bldg. 330, Room 207
Phone (719) 526-9091

Mayoral Program

Each village has an elected/appointed Mayor and Deputy Mayor who act as community liaisons, representing the village and residents. These positions are filled by volunteers who want to contribute to the quality of life in their communities.

Bldg. 1526, Family Readiness Center, Wetzel Ave.
Phone (719) 526-1082/4590

Military Child Education Coalition (MCEC)

(Partnership with Fort Carson Child, Youth & School Services)

Bldg. 1518 on Prussman Rd.

Phone (719) 526-1101

Hours of operation: Monday – Friday: 0730-1700 (last walk in: 1600)

<http://www.mwrfortcarson.com/child-and-youth-services.php>

Military Adoption Fair Information

Provided as request on approved adoption agencies, and adoption processes for those Soldiers interested in adopting.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-0471/4590

Military and Family Life Consultants (MFLC)

Program provides licensed and experienced Mental Health Professionals that are trained on Military Family Specific topics regarding the Deployment Cycle, Military Culture & Reintegration.

Phone (719) 338-7216, or ACS at (719) 526-4590

Mobilization and Deployment Readiness Program

Designed to provide support to active duty, Reserve and national Guard Soldiers and their families. The program assists, units and families in preparing for mobilization, pre deployment, deployment and resiliency.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-0471/4590

Mom's Support Net

Support group designed for mothers to interact with each other, share ideas, issues, and build relationship.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-0471/4590

Money Trouble Solution

Training offered routinely, also known as "Brown Bag" Training. Courses include debt managing techniques, investing workshops, checkbook management, financial planning tips, and much more.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-0471/4590

Movements Branch (DOL)

Unit

Bldg. 407

Phone (719) 526-1159

Passenger

Bldg. 1012

Phone (719) 526-1141

Group

Bldg. 1012

Phone (719) 526-1173

Mountain Post Wellness Center

Bldg. 1526 Family Readiness Center, Wetzel Ave.

Phone (719) 526-3887

Hours 0600-1800 Monday -Thursday

0600-1630 Friday

Multicultural Support Program

Designed to assist foreign-born Family members. Available services include multicultural support groups for German and Spanish speaking spouses.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-1070/4590

N

National Environmental Policy Act (NEPA) (DPW)

Bldg. 813, Wetzel Ave.

Phone: (719) 526-4666

New Commander and First Sergeant Briefing

Required by regulation informs new Commanders and First Sergeants about the Family Advocacy Program, and all the resources and services available. It also covers the restricted vs. unrestricted reporting options for assault.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-1070/4590

New Parent Support Program

Employs licensed and experienced professionals that are trained on parenting, and military. The program provides home visits, problem solving and parenting skills.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Nurturing Baby

For parents of children 18 months or younger, this course helps parents with the normal parenting questions.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

O

Outreach Program

Identifies family support program requirements within the community. It coordinates and implements various comprehensive outreach initiatives, which are designed to facilitate the delivery of existing services and develop new services based on the results of annual needs assessments.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

P

Parenting and Nurturing Courses (Children Ages 0-5 and Ages 6-12)

Offered to assist Soldiers and families in increasing their knowledge about child development, teaches parents how to nurture their kids and themselves.

Bldg. 1526, Wetzel Ave. Phone (719) 526-4590

Performance Improvement (DOL)

Bldg. 8000, Room 268
Phone (719) 526-3594

Pest Control Management (DPW)

Bldg. 304, Tevis St.
Phone: (719) 524-2124

Play Groups

Designed to assist parents in positive play techniques with their children to help their children reach their full potential for their developmental age group.

Bldg. 1526, Wetzel Ave.
Phone (719) 526-4590

Predeployment Training

Scheduled by units preparing for deployment. The training is designed to help prepare units, families, and Soldiers with the deployment process.

Bldg. 1526, Wetzel Ave.
Phone (719) 526-4590

Prevention and Relationship Enhancement Program (PREP)

Teaches couples how to communicate more effectively, solve problems and enhance the quality of their relationship.

Bldg. 1526, Wetzel Ave.
Phone (719) 526-4590

Privately Owned Vehicle Storage

Bldg. 8000, Room 246
Phone (719) 526-3367

Q

Quality Assurance (DOL)

Bldg. 8000, Room 268
Phone (719) 526-0426

Quality Assurance Support Ammunition Surveillance (DOL)

Bldg. 9418
Phone (719) 526-1892

R

Real Property Planning Board (DPW)

Bldg. 307, Wickersham St.
Meets quarterly
Phone: (719) 719-526-4265

Rear Detachment Training

Designed to give knowledge to Rear Detachment personnel on how to handle challenges that may arise during deployments. Training focuses on the Family Readiness Group, problem solving, and community resources.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Recycling Locations (DPW)

Location: PX and one at Bldg. 155

Hours: Monday through Friday from 0730 to 1500 and Saturday and Sunday from 0800 to 1600

Location: Bldg. 155 near Gate 3

Hours: 24 hours a day, seven days a week

Phone: (719) 526-5898

Reintegration Training

Scheduled by units returning from deployment and is designed to help units, families, and Soldiers with the transitioning process, and challenges that may arise.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Religious Support Office

Bldg. 1118; Room 230

Phone 719-526-5279

<http://www.carson.army.mil/Chaplain/chapels.html>

Relocation Readiness Program

Not sure how to move? Need more information on where you are going? The Army Community Service (ACS) Relocation Readiness Program is here to assist you!

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Repair and Utility (Self-help)/ Troop Construction Projects (DPW)

Bldg. 218, Wickersham Blvd.

Phone: (719) 526-2859

Resume Building

Service is offered to military Family members. Consultations, resume editing, resume formatting tips, and suggestions are offered to assist in Family members organizing their resume. Please schedule an appointment.

Bldg. 1526, Wetzel Ave., Phone (719) 526-4590

Reunion Training

Offered to Spouses and returning military members to inform them of communication techniques, in order to assist them in opening the lines of communication after an extended separation.

Bldg. 1526, Wetzel Ave., Phone (719) 526-4590

S

Safety Office

Bldg. 1550, Room 2120

Phone (719) 526-2123

Hours: 0730-1630

Schools

K-5th

Abrams Elementary School

600 Chiles Ave., Fort Carson, CO 80913

Phone (719) 382-1490

www.ffc8.org

Apache, Comanche, Pawnee, Shoshoni, Sioux

Mountainside Elementary School

5506 Harr Ave., Fort Carson, CO 80913

Phone (719) 382-1430

www.ffc8.org

Arapahoe, Cherokee, Choctaw

Patriot Elementary School

7010 Harr Ave., Fort Carson, CO 80913

Phone (719) 382-1460

www.ffc8.org

Cheyenne Village, Navajo Village, Ute Hill, Kiowa Village, Blackfoot Hills

6th-8th

Carson Middle School

6200 Prussman Blvd, Fort Carson, CO 80913

Phone (719) 382-1610

www.ffc8.org

All Villages

9th-12th

Fountain Fort Carson High School

900 Jimmy Camp Rd., Fountain, CO 80817

Phone (719) 382-1640

www.ffc8.org

All Villages

School Liaison Office

Bldg. 1518, Prussman Rd.

Phone (719) 526-1101

Hours of operation: Monday – Friday: 0730 - 1700 (last walk in: 1600)

<http://www.mwrfortcarson.com/child-and-youth-services.php>

Service Contracts (DPW)

Bldg. 304, Tevis St.

POCs can be found on the DPW SharePoint:

<https://portal.carson.army.mil/sites/carson/usag/dpw/ops/default.aspx>

Service Orders

Bldg. 302, Tevis St.

Hours: 24 hours a day, seven days a week

Phone: (719) 526-5345

Seven Habits of a Healthy Marriage

Marital workshop that follows the teaching of Steven Covey, exploring the Seven Habits of a Healthy Marriage.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Sexual Assault and Prevention Response

Provides victim advocacy services, support, training, education, information, resources, and referrals for adult victims of sexual assault. Coordination of emergency medical care and counseling services as needed or requested. The 24-hour victim advocate pager number is (719) 577-3171.

Signs (DPW)

Bldg. 304, Tevis St.

Phone: (719) 526-6670

Single Parent, "Sole Parent Resource Guide"

Available on request to Soldier's and Commander's. This guide provides local resources to Single Parents, as well as examples and guidance on how to properly fill out a Family Care Plan.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Snow Removal (DPW)

Bldg. 304, Tevis St.

Phone: (719) 526- 9262

Soldier and Family Assistance Center (SFAC)

1839 O'Connell Blvd., Bldg. 1039

Fort Carson, CO 80913-4104

Hours of Operation: 0800 - 1800, Monday, Thursday, & Friday

0900 - 1800, Tuesday & Wednesday

Phone: (719) 524-5511

Soldier and Family Readiness Program

Promotes individual, couple and family wellness by offering a comprehensive program that includes awareness, education and support to prevent family violence. Classes are offered to commanders, troops, professionals, families and the community.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Special Event Support (DPW)

Bldg. 304, Tevis St.

Phone (719) 526-9262

Special Needs and Accommodation Process (SNAP)

Helps allow children to utilize Fort Carson Child Care Services, and ensures that those special needs children are provided the proper care and accommodation that is required to care for them. This process also ensures proper placement according to facility layouts that will benefit the child, and educate providers on the child's unique needs.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Sponsorship Training

ACS offers this mandatory training for all personnel who are appointed as sponsors for incoming personnel to the Fort Carson Community. Training is available on the Fort Carson online Learning Management System at <https://lms.carson.army.mil>.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Sports, Fitness and Nutrition Program

Youth Center

Bldg. 5950, Ware St.

Hours of operation: Monday – Friday: 1100 - 2000

Saturday: 0800 - 1700

Phone (719) 526-1233

<http://www.mwrfortcarson.com/child-and-youth-services.php>

Spouse Battlemind Training

For spouses of Soldiers who are preparing to deploy or that are transitioning back home. It is designed to help spouses recognize and identify some of the changes in their Soldier, due to deployment, as well as community resource information for assistance to help their Soldier transition.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

SpouseBUZZ

Hosted by the Military.com Web site, SpouseBUZZ is a virtual spouse support group where users can instantly connect to thousands of other military spouses.

www.spousebuzz.com/

SSA Accountable Office (DOL)

Bldg. 330
Phone (719) 526-9094

SSA Warehouse - BXN (DOL)

Bldg. 330
Phone (719) 526-6042

SSA WG2 (DOL)

Bldg. 8000
Phone (719) 526-5481

Stormwater Management (DPW)

Bldg. 813, Wetzel St.
Phone (719) 526-1697

Supply Management (DOL)

Bldg. 8000, Room 244
Phone (719) 526-9086

Survivor Outreach Services (SOS)

This program connects those who have lost a loved one with people who can help them move forward and find strength, to include a Financial Counselor and a Support Coordinator. Many times after the loss of a loved one, there are unresolved issues or questions that may surface months or years after the loss. We provide assistance with new issues and questions that surface long after the Casualty Assistance Officer has concluded his/her duty.

Bldg. 1526, Wetzel Ave.
Phone (719) 526-4590

Sustainability Program

For more information go to <http://sems.carson.army.mil>.

T

TISA

Bldg. 350
Phone (719) 526-5195

Traffic Planning and Operations (DPW)

Bldg. 307, Wickersham Blvd.
Phone: (719) 526-9267

Transportation Division

Bldg. 8000, Room 246
Phone (719) 526-1143

Transportation Motor Pool COR

Non-tactical vehicles/Bus

Bldg. 8000

Phone (719) 526-3367

TMP Facility

Bldg. 301

Phone (719) 526-6939

Turkey Creek Ranch (TCR)

Offers camping, parks, picnic areas and some rentals.

Bldg. 1002

Open: Wednesday-Sunday 0900-1700, starting 1 April 2010 closed Monday-Tuesday.

Phone (719) 524-0897

U

Underground Storage Tanks (UST) (DPW)

Bldg. 813, Wetzel St.

Phone: (719) 526-0973

Unit Service Coordinator (USC) Program

Bldg. 1526, Family Readiness Center

Phone (719) 526-4590

Open: Monday-Friday 0730-1615

Utilities (DPW)

(Utility locates, dig permits, electric, power outages, sewer, gas and water use/hydrants)

Bldg. 304, Tevis St.

Phone: (719) 526-9243

Utility Permits (DPW)

(Locates, outages and water use)

Bldg 304, Tevis St.

Phone: (719) 526-9262

V

Vehicle Registration Office (VRO)

Bldg. 6012

Hours: Monday-Friday 0730-1630 hours except Federal Holidays

Phone (719) 524-1896

Victim Advocates

Victim advocates are licensed and experienced professionals that are available to assist victims of Domestic Violence or Sexual Assault in support, counseling, resource, referrals, and information.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

The 24-hour victim advocate pager number is 577-3171.

Volunteer Corps (AVC) Program

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

http://community.carson.army.mil/ACS/programs_install/Volunteer.html

Volunteer Management/VIMS/OPOC Training

Designed to help managers identify issues in the community, share successful programs, address common problems, get familiar with the Volunteer Information Management System (VIMS), and positively interact with other volunteers.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

Volunteer Recognition Program

A commitment to showing our Volunteers our appreciation for the time and services they dedicate to our Community. The Volunteer Recognition Program is staffed with a Volunteer Coordinator who assists in coordinating award ceremonies for our Volunteers.

Bldg. 1526, Wetzel Ave.

Phone (719) 526-4590

W

Warrior Family Community Partnership

Bldg. 1532, Prussman Blvd.

Phone (719) 576-7540

Water Quality (DPW)

Bldg. 813, Wetzel St.

Phone (719) 526-1730

Water Quantity (DPW)

Bldg. 813, Wetzel St.

Phone 526-1730 (wells)

Phone 526-1697 (surface)

Weapons Registration Office

Bldg. 6012

Hours: Monday – Friday 0730-1630 hours except Federal Holidays

Phone (719) 524-1896

Weeds (Noxious) (DPW)

Bldg. 636, Specker Ave.
Phone: (719) 526-1696

Wetlands (DPW)

Bldg. 305, Tevis St.
Phone (719) 526-0861

Wildland Fire Program (DPW)

Bldg. 636, Specker Ave.
Phone (719) 526-1696

Wildlife Program (DPW)

Bldg. 9301, Route 4
Phone (719) 524-5393

Work Orders (Facilities Engineering Work Requests, DA Form 4283) (DPW)

Bldg. 305, Tevis St.
Hours: Monday – Friday 0730-1530
Phone: (719) 526-2900

Y

Youth Sponsorship Program

Located at the Youth Center
Bldg. 5950, Ware St.
Hours: Monday – Friday 0600–2000
Saturday 1300– 2100
Phone (719) 526-1233

<http://www.mwrfortcarson.com/child-and-youth-services.php>

