ADDITIONAL ASSISTANCE FOR SURVIVING FAMILIES

- MyArmyOneSource.com
  - Click on "Family Programs and Services" for the Surviving Families link
- Military OneSource
  - 12 free counseling sessions per issue from a counselor in your area (no cost)
  - 1-800-342-9647
  - www.militaryonesource.com
- Department of Veterans Affairs
  - Free Counseling for all family members including souses, children. Parents and siblings (no cost)
  - http://www.va.gov
- Tricare (Health and Dental Insurance)
  - http://www.tricare.osd.mil
- DEERS (Eligibility verification)
  - www.dmdc.osd.mil/DEERS
- Tragedy Assistance Program for Survivors (TAPS)
  - 1-800-959-TAPS (8277)
  - www.taps.org
- Social Security Administration
  - http//www.ssa.gov
- VA GI Bill
  - www.gibill.va.gov/pamphlets/CH35/CH35_Pamphlet_General.htm
- National Military Families Association (NMFA)
  - http://www.militaryfamiliy.org
- My Pay
  - www.mypay.dfas.mil
- Defense Finance & Accounting Office
  - 1-800-321-1080
  - www.dfas.mil
- Reporting the Death of a Retiree
  - 1-800-626-3317

FORT CARSON, COLORADO
BEST "HOMETOWN" IN THE ARMY
- HOME OF AMERICA'S BEST -

Army Community Service (ACS)
Fallen Heroes Family Center, Building 6215, 6990 Mekong Street
Fort Carson, Colorado 80913-4104
TEL: (719) 526-0442 / TTY: (719) 526-1949
TOLL FREE 1-866-804-8763 / FAX: (719) 526-2637
WEB SITE: www.carson.army.mil (Click on Services)

FORT CARSON
THE MOUNTAIN POST

SURVIVOR
Outreach Services (SOS)

Army Community Service (ACS)
UNITED STATES ARMY
SURVIVOR OUTREACH SERVICES
Fort Carson, CO
Fallen Heroes Family Center

WE VIEW IT AS OUR PRIVILEGE TO SERVE THOSE WHO HAVE SACRIFICED SO MUCH FOR OUR COUNTRY.

SURVIVOR
Outreach Services (SOS)

Fort Carson's Survivor Outreach Services (SOS) Program

Our Charter is To..

- Preserve your connection to the Army Family;
- Provide a caring, committed and compassionate Survivor oriented team who is dedicated to providing synchronized support services;
- Supply timely and useful information to assist in reducing stress;
- Provide consistent and valuable services;
- Strive to be sensitive and discerning to the unique and individual needs of Survivors;
- Ensure that Survivors are well informed of their entitlements;
- Link you to long term services, according to your desires;

Survivor Outreach Services

Fort Carson recognizes that coping with the loss of a loved one proves to be an extremely difficult life experience, and when it is connected with the loss of a Soldier the experience of that loss is magnified. Survivor Outreach Services (SOS) assists in connecting you with the people who can help you minimize your stress.

Many times after you have lost a loved one, there are unresolved issues or question's that may surface months or even years after the loss. The Army is dedicated to fulfilling the Army Family Covenant by providing support to Surviving Families for as long as they desire.

SOS demonstrates the Army's, as well as, Fort Carson's commitment to our Families of the Fallen. SOS is an enhanced, holistic and multi-agency approach to delivering services to Survivors in the state of Colorado, Utah, North and South Dakota and Wyoming.

BENEFITS COORDINATOR
Elisabeth Dokie (719) 526-2360
Provide expertise on local, state and Federal benefits. They also work with Casualty Assistance Officers, providing the Surviving Family with assistance to understand and apply for their benefits.

SOS COORDINATOR
Nannette Byrne-Haupt (719) 526-0905
Function as the long term support personnel for Survivors. Support Coordinators facilitate support groups, provide life skills education, and connect Survivors with counseling resources. These Coordinators work closely with Benefits Coordinators, Causality Assistance officers, and Army Long term Family Case management to ensure Survivors receive their necessary services.

FINANCIAL COUNSELOR
Kimberly Krohn (719) 526-4173
Financial Counselors provide assistance to Surviving Families through investment and estate planning education. Financial counselors work closely with Benefits Coordinators, Army Long Term Family Case Management, and legal assistance to address the needs of Surviving Families.

SOS PROGRAM MANAGER
Angela Gunn (719) 526-0442