COVID-19 Response Frequently Asked Questions

NOTE: Updates are in Red

Date: Dec. 18, 2020

***Information is subject to change as the situation develops***

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Facilities

Q: Are there any updates on the Child Development Centers (CDC) and School Age Centers (SAC)?
A: **CYS facilities closed Dec. 24-25.** CDC and SAC centers will only be providing care to enrolled Families who have been deemed “critical readiness essential” by their commands. CYS capacities have been reduced to HPCON C levels. With these measures in place, CYS will be able to reduce the potential spread of COVID-19, ensure appropriate supervision and safety of children and staff, keep cohorts intact, provide consistent COVID screening, and provide high-quality care to the children of the Fort Carson community.

Q: Is the Fort Carson Veterinary Center open?
A: Yes, the Fort Carson Veterinary Center is open Monday-Friday from 8 a.m. to 4 p.m. Staff is available to register new clients for future appointments and answer questions or concerns by phone at 719-526-3803. Public health visits for rabies vaccination, deworming and monthly preventatives, PCS travel visits, veterinarian advice and telemedicine, prescription medication refills, puppy and kitten vaccinations and case-by-case sick calls are conducted face-to-face. The lobby is closed to all other appointments.

Q: What are the golf course hours?
A: The golf course is open daily from 8 a.m. to 5 p.m. **(Dec. 25 closed)** for 18 holes of golf, driving range, golf club and pull cart rentals, and golf carts are available. Mulligans Grill is open 9 a.m. to 4 p.m. Monday-Friday **(Dec. 25 closed)** and 8 a.m. to 4 p.m. Saturday-Sunday. No outside alcohol is allowed. Call the golf course at 719-526-4122 or follow them on Facebook at https://www.facebook.com/CheyenneShadowsGolfClub/ for weather updates. Visit https://carson.armymwr.com/programs/cheyenne-shadows-golf-club for more information. **Click here** for the most up-to-date information on closures and operational facilities.

Q: What are the bowling alley hours?
Thunder Alley Bowling Center is open Wednesday-Thursday **(Dec. 24 closed)** 11 a.m. to 9 p.m.; Friday-Saturday **(Dec. 25 closed)** 11 a.m. to 9:30 p.m.; Sunday 1-8 p.m.; closed Monday and Tuesday. The Strike Zone Bar and Grill is open for carry out only Wednesday-Saturday from 11 a.m. to 9:30 p.m. and Sunday from 1-9:30 p.m. All customers must wear face masks while in the facility and enter through the northeast doors only. Social group guidelines will be followed and groups will be assigned to lanes prior to entering the facility. Patrons must remain at their assigned lanes. Strike Zone snack bar is open for dine-in and to go orders. Orders can be placed in person or by calling 719-524-1800.

Q: What are the Grant Library hours?
The library is open Monday-Friday **(closed Dec. 24-25)** from 10 a.m. to 4 p.m. to provide curbside service for library materials and computer lab access. Parking spots
will be marked off for curbside services. Patrons can call 719-526-2350 or email usarmy.carson.imcom-fmwrc.mbx.dfmwr-grant-library@mail.mil to reserve video games, DVDs and audio books. Computer lab will be available for restricted use for active-duty Soldiers only with a maximum of 15 users. Patrons will be required to wear masks while in the facility.

Q: Other than service members, who has access to the installation?
A: Installation access is limited to DOD official business (which includes AAFES, DECA, DOD contract work, DA civilian and military personnel) and DOD-affiliated personnel (which includes veterans, retirees, dependents, DA civilians and Soldiers). Effective Nov. 27, Fort Carson visitors require command acknowledgement and approval from the first captain or civilian equivalent, or higher grade, to obtain an Installation Access Visitor Pass. Sponsors of visitors are responsible for obtaining the approval and authorization memorandum signed by their chain of command; click here for an example memorandum. All visitors are screened with the standard COVID questions. Click here for more information.

Service providers and delivery agents may process through the Gate 1 or Gate 3 Visitor Control Center (VCC)/Access Control Point for screening and one-time entry access.

Q: Which gates remain open?
A: All gates and the Visitor Control Centers (VCC) at gates 1 and 3 remain open. Gates 2, 6 and 19 are closed on weekends and federal/training holidays, to include Dec. 24-25, Dec. 31 and Jan. 1. Click here for gate hours.

Q: How do I renew my expired ID card?
A: The ID Card facility located in building 1039 will resume normal operations Dec. 21 (closed Dec. 24-25 and Dec. 31). Monday-Wednesday and Friday 7:30-11:30 a.m. and 12:30-4 p.m., Thursday 8-11:30 a.m. and 12:30-4 p.m. Soldier Center location has three workstations to assist customers; Soldiers should seek ID card support through unit S1s. Dependent ID cards that expire after Jan. 1, 2020, will remain active through June 30, 2021. Reference https://www.cac.mil for more information.

Q: What are the Education Center hours?
A: The Fort Carson Education Center is open Monday-Friday (closed Dec. 24-25 and Dec. 31) 7:30 a.m. to 4:30 p.m. Services provided by appointment only; call 719-526-2124. BSEP/GT prep requires the TABE examination before enrolling in the course. To schedule TABE, SIFT, AFCT, DLPT or DLAB call719-526-8072. The computer lab remains closed. College representatives are located on the second floor of building 1012.

Q: What are the pharmacy hours?
A: Active-duty Soldiers, Family members and retirees can choose from two locations to pick up prescription refills. The Soldier Readiness Processing (SRP) Pharmacy is open at the Mountain Post Soldier Center for prescription refill service at 6351 Wetzel
Avenue, building 1525, from 7:30 a.m. to 4 p.m. Monday-Friday. Beneficiaries may also visit the Soldier Family Care Center (SFCC) Pharmacy located at Evans Army Community Hospital from 8 a.m. to 5 p.m. Monday-Friday. Curbside Pharmacy Service at EACH has transitioned to indoor service at either pharmacy location. To select a pharmacy location for refill pickup, call the automated pharmacy line at 719-524-4081 or visit TRICARE Online at www.tricareonline.com.

Q: Where on post am I required to wear a face covering?
A: The governor of Colorado has extended a statewide mask order through Jan. 8. Any individual on Fort Carson not wearing a mask covering their nose and mouth shall be denied entry to any indoor space located on Fort Carson, unless an exception applies (see below), is less than 5 years old, or entry is in response to an emergency.

Indoors — Service members must wear masks at all times while entering or moving within any indoor space at a public or military facility on and off Fort Carson. Indoor space on Fort Carson includes any building, facility, fitness center or gym, company operations facility, hangar or common room in a barracks. Masks must cover both the nose and mouth, and must remain on at all times, even when briefing. Service members must wear a mask when traveling with others not of the same home in any vehicle, to include personal, non-tactical and tactical vehicles. Department of the Army civilians will wear masks while conducting duties inside military facilities on Fort Carson.

Outdoors — Service members will wear masks outdoors at all times when unable to maintain a physical distance of 6 feet or more from others not of the same household. Service members will wear masks regardless of physical distance when conducting fitness activities with any person not of their household. Service members must carry a mask with them when conducting individual fitness activities and don the mask when coming into close proximity with anyone not of their household.

Exceptions — Masks are not required when eating, drinking, or when working alone in an enclosed personal office space or high cubicle which creates a physical barrier between individuals working in the same space. Individuals living in the same residence are not required to wear masks or socially distance from one another. Masks are not required for any individual who cannot medically tolerate a mask. Service members must have a documented profile issued by a military medical provider. This order does not apply to court-martial proceedings. The military judge will dictate the wearing and removal of masks during court-martial proceedings.

Compliance — Service members violating or failing to obey this order are subject to appropriate administrative, non-judicial and/or judicial action under the Uniform Code of Military Justice (UCMJ). Department of Army Civilians (DAC) shall comply with this order while conducting official duties on Fort Carson. Family members and other civilians are encouraged to comply with this order. Individuals failing to comply with this order may be barred or denied access to the installation.

Q: Will there be religious services offered on Fort Carson?
A: Religious services will be offered for multiple denominations in either virtual or drive-through venues. Contact your unit chaplain or chain of command for more information.
Q: **When will the on-post DMV open?**


All active-duty service members who ride a motorcycle and are assigned to FCCO are required to have a Fort Carson issued motorcycle operator’s license. This license does not require an additional course, but does require that your unit Motorcycle Mentorship Program (MMP) leader verifies and maintains record of all credentialing needed to ride a motorcycle while assigned to Fort Carson. Contact your unit MMP leader for more details.

Q: **When are the gyms open?**

A: Fort Carson gyms are open. Individual unit gyms are also authorized following appropriate social distancing and hygiene practices demonstrated by the main post gyms.

Continuous access applies until facility capacity number is met, then access will be granted on a one-in, one-out concept. Patrons are expected to wipe down equipment after use with provided supplies. Indoor group classes and cardio equipment are no longer authorized at this time.

**Ivy Fitness Center**
Monday-Friday 5 a.m. to 10 p.m. **(Dec. 24 5 a.m. to 1 p.m., Dec. 25 closed)** — 9 a.m. active duty priority, 9:15 a.m. to 10 p.m. first-come, first-served for DOD ID card holders; and Saturday-Sunday 6 a.m. to 8 p.m. first-come, first-served for DOD ID card holders. Indoor group classes and cardio equipment not authorized at this time.

**McKibben Fitness Center**
Monday-Friday 5 a.m. to 8 p.m. **(Dec. 24-25 closed)** — 5-9 a.m. active duty priority; 9:15 a.m. to 8 p.m. first-come, first-serve for all DOD ID card holders; Saturday-Sunday 6 a.m. to 2 p.m. first-come, first-serve for all DOD ID card holders. Cardio equipment not authorized at this time.

**Waller Fitness Center**
Monday-Friday 4 a.m. to 9 p.m. **(Dec. 24-25 closed)** — 4-9 a.m. active duty priority; 9:15 a.m. to 9 p.m. first-come, first-serve for all DOD ID card holders. Saturday-Sunday, noon to 8 p.m. first-come, first-serve for all DOD ID card holders. Cardio equipment not authorized at this time.

**Garcia Fitness Center**
Monday-Friday 5 a.m. to 8 p.m. **(Dec. 24-25 closed)** — 5-9 a.m. active duty priority; 9:15 a.m. to 8 p.m. first-come, first-serve for all DOD ID card holders; Saturday 6 a.m. to 2 p.m. first-come, first-serve for all DOD ID card holders; Sunday, closed. Cardio equipment not authorized at this time.
Q: What are the hours for the post pools?
A: Ivy Pool is open Monday-Friday 5 a.m. to 9 p.m. — active duty 5-9 a.m., lap swim a.m. to 9 p.m.; Saturday-Sunday 6 a.m. to 7:30 p.m., lap swim 6 a.m. to 7:30 p.m.; no recreational swim.

**Nelson Indoor Pool** is closed for maintenance.

**Ellis Outdoor Pool** closed for season Sept. 8.
Face coverings required upon entering and throughout the facility until entering the water. Recommended swimmers wear footwear on the pool deck at all times. Ivy pool will follow gym guidance for locker room use.

Q: Is the CIF open?
A: The Fort Carson CIF is open to transitioning Soldiers with appointments only; call 719-526-3321.

Q: Is the SRP site still open?
A: The SRP site is fully operational. Contact Randy Hart at randy.l.hart4.civ@mail.mil to schedule your requirements. Retirement packets are virtually submitted to a centralized e-mail: usarmy.carson.imcom.central-mbx.dhr-mpd-transitions@mail.mil. SBP/retirement pay start pay start submitted virtually to the RSO at carolyn.d.hill9.civ@mail.mil. Click here for the most up-to-date information on closures and operational facilities.

Q: What services remain available on the installation?
A: Click here for the most up-to-date information on closures and operational facilities.

**Personnel**

Q: Was the stop move policy for DOD extended?
A: Yes. Travel restrictions for all government travel of personnel and their Families have been extended until military installations meet certain criteria. Guidelines require removal of local shelter-in-place orders, a 14-day downward trajectory in virus symptoms and a 14-day downward trajectory in new cases or positive tests. DOD and installation officials will also adhere to guidance from the Department of Health and Human Services and the Centers for Disease Control and Prevention. Other factors include the evaluation of installation-level conditions, such as local travel restrictions; sufficient capacity of medical treatment facilities or local hospitals; testing capability and capacity; and the availability of essential services such as schools and child care. PCS travel from an unrestricted location to another unrestricted location with a PCS leave location that is also unrestricted does not require an ETP. Local leave/travel within Colorado requires O-3 commander approval. Battalion commanders (O-5) are the approval authority for leave and travel outside of the state of Colorado to all locations defined as high risk; see Travel Business Rules for specifics on high-risk locations. Brigade commanders (O-6) are the approval authority for travel to U.S. states and territories outside of the Continental United States (CONUS).
International leave is not authorized, however, exceptions may be granted based off extreme hardships or circumstances involving immediate Family members or other situation, endorsed by the chain of command. The approval authority for any Exceptions to Policy for international leave is the DCG-S (O-7).

Stopping in a high-risk area overnight requires 14-day restriction of movement (ROM). Passing through a high-risk area without stopping does not require ROM.

Q: Does my service member have the option to stay at Fort Carson if we PCS during the stop move window?
A: Soldiers on assignment orders during the stop movement window may request stabilization by submitting an assignment deletion or deferment request to their leadership. Reference ALARACT 054/2020 for more information.

Q: I am currently in the middle of a PCS move. As a result of the stop movement order, I am separated from my dependents and expect to be separated from them for an extended period of time. Am I eligible for Family Separation Allowance?
A: Yes. Members who are separated during the PCS process, where a member is at the original or new duty location, but the dependents are at the other, should receive Family Separation Allowance – Restricted (FSA-R) if the directed separation lasts longer than 30 days. If the separation lasts longer than 30 days, FSA-R will start and will apply retroactively.

Q: How do I contact the Army Military Pay Office (AMPO)?
A: Central Processing: S1 Turn-In will begin in-person Dec. 7 with the following schedule: Monday 1st SBCT/Outlying Units (outside of Fort Carson); Tuesday 2nd SBCT/Separates (Separate from 4th Infantry Division); Wednesday 3rd ABCT/4th SB; and Friday: 4th CAB/4th SFAB/4th Inf. Div. HHBN. It is imperative that all units adhere to the above schedule so the staff can get everyone serviced. If you miss your unit’s date for turn-in do not show up on a day that’s designated for other units. Contact the AMPO at 719-526-3443 and reschedule your turn-in for another date.

Debt Management: If you receive a debt letter, reply to the email you received from the AMPO Debt Management section.

Permanent Change of Station/Travel: PCS out-processing can email a copy of their orders, DA Form 31 and ETP to usarmy.carson.dmpos.1pt@mail.mil
Supplemental Travel information can be found at https://www.carson.army.mil/organizations/amppo.html.

In-/Out-Processing: Questions can be sent to usarmy.carson.dmpos.1pt@mail.mil. New in-processing Soldiers should report to building 1456 to sign into post and schedule a finance brief.

Separations: Debt Avoidance memos, Statement of Charges for Separating Service members can be sent to usarmy.carson.dmpos.1pt@mail.mil. If separating, email copy of separation orders, any amendments and approved DA 31, if applicable, to usarmy.carson.dmpos.1pt@separations@mail.mil.
Military Pay: Soldiers who have military pay questions or may be experiencing financial hardship due to nonreceipt of pay can contact the AMPO Finance Hotline at 719-526-9233 from 9 a.m. to 3 p.m. Monday-Friday for assistance. Allow 72 hours for a reply; if you receive a call back from an unknown number please accept the call. Additionally you can review the FAQs at: https://www.carson.army.mil/organizations/ampo.html.

Q: What about TDY and military schools? Are we still authorized to attend school?
A: Professional Military Courses have resumed and are exempt from travel restrictions; however, some are doing distance learning; check with schoolhouse.

Q: If I am told to stay at home due to a Family member testing positive for COVID-19, will I be given leave to care for him or her?
A: You should discuss this issue with your chain of command, who may be able to provide you with options based upon your specific circumstances. Potential options you may wish to discuss with them include: leave, designation of an alternate place of duty, and telework.

Q: Am I able to report to Fort Carson?
A: Fort Carson Replacement Center Staff Duty remains operational to receive Soldiers reporting to Fort Carson. Upon arrival, Soldiers will be appropriately screened to ensure they do not meet criteria for exposure for COVID-19. Given that Soldiers do not meet criteria, Soldiers will provide administrative documentation that includes a copy of their orders and DA 31 to complete reporting process. In regards to housing, Replacement Staff Duty will coordinate with gaining brigade to identify barracks space for single Soldiers. Soldiers with Families are encouraged to research housing options on post and off-post prior to arriving to Fort Carson. Call Replacement Staff Duty at 719-526-6961 for more information.

Q: What if I am reporting from a restricted location?
A: Soldiers who are traveling from a high-risk location annotated on the Travel Business Rules and/or OCONUS will be quarantined for 14 days. Soldiers will still be able to report; however, they will be screened appropriately and given the 4ID Quarantine Notice memorandum for acknowledgment. Soldiers will either self-quarantine within their residence or be provided with a barracks room to quarantine in, at their gaining brigade. Soldiers who fail to comply with CG’s order are subject to punitive actions under UCMJ.

Q: What happens to me if I am reporting from MEPS?
A: Upon arrival, Soldiers will provide all necessary documentation to Replacement Center in order for process to get started. Fort Carson Replacement Center will provide MEPS documentation to MPD in order for Soldiers under MEPS status to in-process. DMPO is responsible for conducting accessions for MEPS Soldiers in order to start Soldier’s pay. Call Replacement Staff Duty at 719-526-6961 for more information.
Q: Do I have to wait a month or later to settle my travel vouchers?
A: Army Military Pay Office (DMPO) is conducting finance briefs for in-processing Soldiers in small groups of 10 each day Monday-Friday at the Replacement Building. By order of arrival, Soldiers will be called by Replacement Staff duty and informed of which day they will be conducting their finance. Soldiers will be able to process travel vouchers and finance documents with civilians conducting the brief.

Q: Are we allowed to PCS?
A: Yes. But only following these guidelines: O-7 approval and an ETP is required when PCSing to/from a restricted installation. PCS travel from an unrestricted location to another unrestricted location with a PCS leave location that is also unrestricted does not require an ETP. Soldiers can coordinate with MPD to pick up clearing papers 30 days prior to departure date. Soldiers will need a copy of PCS orders and an approved leave form. Soldiers can clear all areas except for final out. Reference the “4ID & Fort Carson COVID-19 Information Sheet” for the most up-to-date information.

Q: What supporting documents do I need when I travel overseas on official orders?
A: Soldiers traveling on official orders via the Patriot Express will arrive at the terminal with a hard-copy proof of a negative COVID-19 test conducted within three days (72 hours) of flight departure (or, if previously diagnosed with COVID within 90 days of travel, medical clearance documentation).

Q: Can transitioning service members begin clearing?
A: Personnel with approved ETS and retirement orders will not be affected by the stop-movement order. They are authorized to pick up clearing papers and begin clearing. SFL-TAP stamp on clearing papers no longer required. Soldiers can print finalized eForm and submit to Transitions Office during final out-processing; call 719-526-1001/1002. All mandatory classes (as determined by initial assessment) can be done via the Virtual Center or on JKO. Currently offering two virtual classes every Monday through Microsoft Teams: (My Transitions; MOS Crosswalk; Financial Planning).

Q: Am I authorized to take leave?
A: All Soldiers are authorized to travel as planned over the holiday leave period in accordance with the 4ID Winter Block Leave order. Soldiers traveling outside the state of Colorado must abide by specific state requirements. To mitigate risk associated with the spread of COVID following leave, all personnel not deemed mission essential will execute ROM the week following Christmas leave (Jan. 4-8) to provide time to assess any symptoms prior to returning to work. Mission-essential personnel is defined as those personnel required at the workplace to ensure good order and discipline of the unit, the execution of maintenance activities,
personnel readiness, and to program and oversee unit training management at the squad level and below.
All Soldiers, whether mission essential or not, will be screened when signing back in from block leave.
Commanders at all echelons will develop clear tasks for subordinates to accomplish during each of these two ROM periods to ensure both accountability and progress towards training and readiness objectives. Tasks include, but are not limited to, counseling, leader development sessions, online training requirements, and readiness tasks.
See the Travel Business Rules for specific guidance on all leave scenarios and their approval authorities.
Local leave/travel within Colorado requires O-3 commander approval. Battalion commanders (O-5) are the approval authority for leave and travel outside of the state of Colorado to all locations defined as high risk; see Travel Business Rules for specifics on high-risk locations. Brigade commanders (O-6) are the approval authority for travel to U.S. states and territories outside of the Continental United States (CONUS).
International leave is not authorized, however, exceptions may be granted based off extreme hardships or circumstances involving immediate Family members or other situation, endorsed by the chain of command. The approval authority for any Exceptions to Policy for international leave is the DCG-S (O-7).
Stopping in a high-risk area overnight requires 14-day restriction of movement (ROM). Passing through a high-risk area without stopping does not require ROM.

Q: My Soldier is returning from deployment; will they be quarantined when they return to Fort Carson?
A: Yes. Soldiers returning from overseas locations will be quarantined for 14 days to help minimize exposure and protect our community and families. Location of the quarantine will vary on a case-by-case basis.

Q: If I am returning from overseas, do I need to be screened?
A: Soldiers, DOD civilians, contractors, and dependents returning from OCONUS (including Alaska and Hawaii) will be evaluated in accordance with Centers for Disease Control and Prevention and DHS guidelines.

Training

Q: Am I still deploying?
A: If you were scheduled to deploy to support a global mission, the deployment timeline is currently unaffected by the COVID-19 outbreak.

Q: How will I maintain my Casualty Assistance Officer (CAO) and/or Casualty Notification Officer (CNO) qualification?
A: Call 719-526-5613/5614 for more information.
**Health**

**Q: What should I do if I or a member of my immediate Family feel ill or are showing early symptoms of becoming sick?**

A: Service members who are sick or showing early symptoms of becoming sick should telephonically report to their chain of command and seek guidance for medical treatment through the COVID Hotline at 719-524-2684. Soldiers and DOD civilians with dependents who are sick do not return to work until dependents receive a negative COVID test or are cleared by a medical provider.

**Q: Are Soldiers still being processed through Medical Evaluation Boards (MEB) during the COVID-19 pandemic?**

A: The conduct of the MEB process has had minimal change during the COVID-19 pandemic at Fort Carson. The temporary profile management process and e-Profile application that leads to identifying Soldiers with potentially unfit medical conditions and their Medical Retention Determination Point (MRDP) to start an MEB (Phase I of the Integrated Disability Evaluation System (IDES)) continues; as does the collection and processing of all required information on medical conditions of the Soldier in order to determine retention qualification. IDES is operational from 7:30 a.m. to 4:30 p.m. Monday to Friday. All appointments are scheduled by the VA or the PEBLOs, as there are no walk-ins. Call the front desk at 719-526-7600.

The only delay surrounding Soldiers who have not completed or still require their Veterans Tracking Application (VTA) Compensation and Pension (C&P) exam that must be returned to the Physical Evaluation Board Liaison Officer (PEBLO) to begin the PEB process. Due to the pandemic, the VA has shifted C&P exam physician resources to help other patients during this critical time. C&P exams will resume when personnel return to their primary roles. We appreciate your understanding, and like you, want to resume these services as soon as possible.

**Q: What is the notification process for COVID-19 test results?**

A: Upon notification of negative results, BDE Surgeon/unit medical designee will notify Soldier of negative results. Upon notification of positive results, primary care managers will monitor isolation and release from isolation when they meet the medical requirements. EACH will notify dependents, retirees and DOD civilians/contractors of results directly.

**Q: What is the difference between isolation, quarantine and restriction of movement?**

A: **Isolation** applies to personnel who are presenting COVID-19 symptoms and are pending a COVID-19 test and those who have been tested for COVID-19 and are awaiting test results. The Authority to Direct & Release personnel from isolation are medical personnel within the unit chain of command or Public Health. The time period for isolation is at least 10 days from the date of symptom onset, or from the date of testing if asymptomatic.

**Quarantine** applies to personnel who have been identified as being exposed to COVID-19 (close contact) but are not presenting symptoms. Quarantine is 14 days in duration.
and begins from the date of last contact or when directed. The authority to direct a Soldier into quarantine are commanders at all echelons, medical authorities and Public Health. All Soldiers will self-release from quarantine after 14 days unless specifically directed otherwise by the authority directing the quarantine. The Authority to Release Soldiers from quarantine prior to 14 days is the 4ID commanding general. Quarantine will be employed solely based off close contact. **Close contact** is defined as being within 6 feet of an infected person for a cumulative total of 15 minutes or more over a 24-hour period within two days prior their test or the time the patient is isolated. Mask wear does not affect this status. Personnel identified as being within in “close contact” as defined above will execute quarantine procedures. **Restriction of movement (ROM)** is the limited movement of an individual or group for a specified period of time to prevent or diminish the transmission of a communicable disease, including limiting ingress and egress to, from or on a military installation. ROM is a commander’s tool to limit risk to the formation following high-risk travel, in preparation for or following training events, or other circumstances deemed appropriate by the unit commander. The authority to direct ROM are commanders at all echelons. There is no specified time period for ROM and is based solely on the commander’s discretion.

Q: Can I be quarantined due to travel?
A: **Only if you come in contact with someone who is COVID positive.**

Q: What are the restrictions I have to follow if I travel?
A: **Commanders determine if a service member requires restriction of movement (ROM).** Restriction of movement is the limited movement of an individual or group for a specified period of time to prevent or diminish the transmission of a communicable disease, including limiting ingress and egress to, from, or on a military installation. ROM is a commander’s tool to limit risk to the formation following high-risk travel, in preparation for or following training events, or other circumstances deemed appropriate by the unit commander. The authority to direct ROM are commanders at all echelons. There is no specified time period for ROM and is based solely on the commander’s discretion.

Q: Can we visit our loved ones at Evans hospital?

Q: Is routine care still available at Evans Army Community Hospital?
A: Yes, most routine medical services are still available at Evans Army Community Hospital – please use the western entrance to the hospital. Please consult your medical provider regarding your specific situation. Elective surgeries have been rescheduled to limit the risk of exposure to our patients and providers. Tele-medicine is emphasized to help us better practice social distancing. All personnel arriving to Evans Army Community Hospital will be treated.