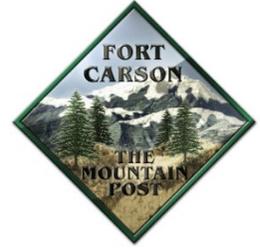




COVID-19 Response Frequently Asked Questions



Date: **March 27, 2020**

Information is subject to change as the situation develops

Facilities

Q: Is the Class VI still open and what are the restrictions on alcohol?

A: Class VI facilities remain open; however, the following restrictions are effective immediately with General Order #2:

Service members whose place of duty is their home of residence (e.g., telework) will not consume alcohol during normal duty hours (6:30 a.m. to 5 p.m., excluding weekends and federal/training holidays).

Service members who are at least 21 years of age and who live in the barracks are authorized to possess no more than 144 oz. of beer (equal to one standard 12-pack), 1,500 ml of wine (equal to two standard bottles), or 750 ml of spirits (equal to one metric fifth of liquor) at any given time. Service members are not permitted to store alcohol for any other person. Service members under 21 years of age are prohibited from possessing any amount of alcohol.

Service members who are at least 21 years of age, whether residing on or off the installation, are only authorized to purchase a maximum of 72 oz. of beer (equal to one standard six-pack) or 750 ml of wine (equal to one standard bottle) per day.

Service members may not purchase any other type of alcoholic beverage. Service members are not permitted to purchase alcohol for any other person. Service members under 21 years of age are prohibited from purchasing any amount of alcohol. [Click here](#) for the most up-to-date information on closures and operational facilities.

Q: What additional social distancing restrictions are implemented with General Order #2?

A: Service members are prohibited from either hosting or attending parties, social events, and other non-duty related gatherings such as conferences, festivals, parades, concerts, garage sales, or sporting events at any time until this order is rescinded. The prohibition applies to conduct on duty and off duty, both on and off the installation.

All non-duty public and private gatherings on the installation of more than 5 people are prohibited. This prohibition does not apply to the gathering of members living in the same residence, or their visiting family members, childcare providers or other care givers. All permissible gatherings will comply with social distancing requirements.

Q: Are child development centers going to be closed? If I need to stay at home and watch my kids will I be charged leave?

A: In an effort to limit the risk of exposure to our children, child development centers and school age centers are open to **readiness critical** families only. Hourly care is only provided for parents who have medical appointments; the parents will be asked to show his or her appointment slip at drop off. The Youth Center and Youth Sports operations are temporarily suspended. Child and Youth Services is not providing any Outreach Services/KOS child care. Parent Central is open to service members who are deemed readiness critical and is registering and enrolling new Families.

These changes dramatically reduce the capacity to provide child care on Fort Carson. Soldiers who are deemed readiness-critical and have the [Child Development Center Readiness Critical Memorandum](#) signed by their battalion-level command may keep their children in child care if they are a current patron. One parent, service member or civilian, must be designated as readiness critical by a battalion commander or equivalent.

Reference the Fort Carson Child and Youth Services on the MWR website for more up-to-date information www.carson.armymwr.com/programs/cys-services.

Q: Other than service members, who has access to the installation?

A: Installation access is limited to DOD official business (which includes AAFES, DECA, DOD contract work, DA civilian and military personnel), DOD-affiliated personnel (which includes veterans, retirees, dependents, DA civilians and Soldiers). Non-DOD visitors will approval from the first O6 in the visited Soldier's chain of command. All off-post food delivery, rideshare, and taxi drivers must arrive through the gate 3 visitor control center (VCC) for screening and access. Rideshare and taxi services are approved to drop off DOD ID card holders only; not permitted access to pick up personnel. Mountain Post Shuttle services will only allow an occupancy of up to two per ride.

Q: Why are Soldiers patrolling neighborhoods and facilities?

A: Courtesy patrols ensure good order and discipline while providing feedback to unit commanders.

Q: Are barber shops open?

A: Yes. [Click here](#) for the most up-to-date information on closures and operational facilities.

Q: Why are the fitness centers closed?

A: COVID-19 spreads rapidly in places that have high levels of interpersonal contact such as gyms, theaters, and restaurants. To help contain the spread and protect our

community, we temporarily shut down the on-post gyms. Soldiers are encouraged to maintain physical conditioning and continue to do PT outdoors.

[Click here](#) for the most up-to-date information on closures and operational facilities.

Q: Are the Ivy Warrior Restaurants going to close?

A: No. The Ivy Warrior Restaurants (IWR) facilities will continue to support our Soldiers. The Fort Carson IWRs have transitioned to “grab-and-go” only.

[Click here](#) for the most up-to-date information on closures and operational facilities.

Q: What about the on-post restaurants? Are they going to close?

A: The on-post restaurants are not closed but are restricted to take out service only.

[Click here](#) for the most up-to-date information on closures and operational facilities.

Q: Do retirees have access to on-post facilities?

A: Yes. All DOD ID card holders have access to post.

Q: Is the CIF open?

A: The Fort Carson CIF is open to transitioning Soldiers with appointments only.

Reference the “[4ID & Fort Carson COVID-19 Information Sheet](#)” for the most up-to-date information.

Q: What gates remain open?

A: The Visitor Control Centers (VCC) at gates 1 and 3 and all gates remain open.

Gates 2, 6 and 19 will be closed through March 29 for Spring Break. Gate 2 is closed until further notice.

Q: Can I bring my child to the commissary?

A: Yes; however, we discourage personnel to bring children during high-risk designated times. [Click here](#) for the most up-to-date information on closures and operational facilities, to include designated times for high-risk patrons.

Q: Will parks and playgrounds on post be closed?

A: All parks remain open until further notice. However, all FCCO Balfour Beatty and Iron Horse Park playgrounds are closed. Pull-up bars and other exercise infrastructure within Iron Horse Park will remain open for use. Individuals using this equipment are encouraged to use preventative sanitation measures.

Q: What services remain available on the installation?

A: [Click here](#) for the most up-to-date information on closures and operational facilities.

Personnel

Q: Am I able to report to Fort Carson?

A: Although in-processing operations are suspended under HPCON-C, Fort Carson Replacement Center Staff Duty remains operational to receive Soldiers reporting to Fort Carson. Upon arrival, Soldiers will be appropriately screened to ensure they do not

meet criteria for exposure for COVID-19. Given that Soldiers do not meet criteria, Soldiers will provide administrative documentation that includes a copy of their orders and DA 31 to complete reporting process. In regards to housing, Replacement Staff Duty will coordinate with gaining brigade to identify barracks space for single Soldiers. Soldiers with Families are encouraged to research housing options on post and off-post prior to arriving to Fort Carson.

Q: What if I am reporting from a high risk location?

A: Soldiers who are traveling from a high-risk location, i.e. Washington, California, New York and/or OCONUS, will be quarantined for 14 days. Soldiers will still be able to report, however they will be screened appropriately and given the 4ID Quarantine Notice memorandum for acknowledgment. Soldiers will either self-quarantine within their residence or be provided a barracks room to quarantine in at their gaining brigade. Soldiers who fail to comply to CG order are subject to punitive actions under UCMJ.

Q: Do I have to wait a month or later to settle my travel vouchers?

A: Defense Military Pay Office (DMPO) is conducting finance briefs for in-processing Soldiers in small groups of 10 each day Monday-Friday at the Replacement Building. By order of arrival, Soldiers will be called by Replacement Staff duty and informed of which day they will be conducting their finance. Soldiers will be able to process travel vouchers and finance documents with civilians conducting the brief.

Q: What happens to me if I am reporting from MEPS?

A: Upon arrival, Soldiers will provide all necessary documentation to Replacement Center in order for process to get started. Fort Carson Replacement Center will provide MEPS documentation to MPD in order for Soldiers under MEPS status get gained within the Army and DMPO will still be conducting accessions for MEPS Soldiers in order to start Soldier's pay.

Q: How does the governor's stay-at-home order affect personnel commuting to and from Fort Carson? Will I encounter law enforcement on my way to work?

A: Readiness-critical personnel residing off-post are authorized to travel to and from their place of duty on Fort Carson. If encountered by state or local civilian law enforcement during such travel, federal employees shall identify themselves using their DOD Common Access Cards or AIE pass and explain the nature of their work and travel. No memorandum is required.

Q: How long will the stay-at-home order last?

A: The governor's stay-at-home order for the state of CO is currently established through April 11.

Q: Are we allowed to PCS? What if I have already signed out?

A: DOD military personnel are placed in a Stop Move status, which includes all

Permanent Change of Station (PCS) before May 11, Temporary Duty (TDY), and Leave/Pass (limited to the local area) to include Emergency Leave – regardless if it was previously approved.

Soldiers who have signed out of the installation, but have not left the local area, are to sign back in to their losing units.

Soldiers who have signed out of the installation and left the local area in-transit for an OCONUS assignment are directed to stay at their current location. Soldiers will not be charged leave past their original leave end date.

Soldiers who have signed out of the installation and left the local area for a CONUS assignment are authorized to continue movement to their final destination.

Soldiers en route who would suffer hardship based on continued movement may request a deferment of assignment through their losing command. If approved, these Soldiers will return to their losing command.

Reference the "[4ID & Fort Carson COVID-19 Information Sheet](#)" for the most up-to-date information.

Q: What about ETS and retirement? Can we begin clearing?

A: Personnel with approved ETS and retirement orders will not be affected by the stop-movement order. They are authorized to pick up clearing papers and begin clearing.

Q: What about TDY and military schools? Are we still authorized to attend school?

A: All military schools are suspended until further notice. Individuals currently scheduled to attend military schools will be rescheduled for a later date. Personnel currently in a TDY status will be returned to Fort Carson when the TDY period is complete.

Q: Am I authorized to take leave? What if I already bought tickets for Spring Break?

A: Soldiers are restricted to a 30-mile radius of Fort Carson. Effective immediately, the Secretary of the Army empowered the division commanding general to approve **emergency leave**.

Requests need to be submitted through the Soldier's chain of command to the CG for consideration and decision. Commanders are authorized to provide supporting documentation to Soldiers affected by the leave policy change to minimize out-of-pocket expenses from travel cancellations. Family members may travel but are encouraged not to in order to help contain the spread of COVID-19 and protect our community.

Soldiers are authorized to take local leave. Local leave (within 30 miles of Fort Carson) has the same approval process as before the COVID-19 outbreak. Soldiers on local leave are still required to check in regularly with their chain of command to ensure they are receiving up-to-date information.

Reference the "[4ID & Fort Carson COVID-19 Information Sheet](#)" for the most up-to-date information.

Q: My Soldier is returning from deployment, will they be quarantined when they return to Fort Carson?

A: Yes, Soldiers returning from overseas locations will be quarantined for 14 days to help minimize exposure and protect our community and families. Location of the quarantine will vary on a case-by-case basis.

Q: If I am returning from overseas, do I need to be screened?

A: Soldiers, DOD civilians, contractors, and dependents returning from OCONUS (including Alaska and Hawaii) will be evaluated in accordance with Centers for Disease Control and Prevention and DHS guidelines.

Q: How can I volunteer to help?

A: Contact the American Red Cross at 719-526-7144.

Training

Q: Why is my Soldier working while my neighbor is at home?

A: Personnel currently working at their place of duty are those who have been designated by their command as “readiness critical.” These persons are designated to support readiness critical activities approved by the 4ID command group. Such personnel are generally required to report to duty on post as directed by unit leadership. Duty days can entail shift work, telework, nights, weekends, and federal/training holidays. Readiness critical personnel include only the following persons: those individuals previously identified as “mission essential” in the case of an extreme weather event; those individuals subject to current prepare-to-deploy orders (PTDO) in support of COVID-19 response; those individuals deemed critical to preparing, supporting, and/or sustaining said COVID-19 PTDO personnel; those individuals deemed critical to their respective units’ COVID-19 response; those contractor employees who are assessed as necessary and critical by their respective contracting officers and contracting officer representatives, consistent with HHQ guidance, the performance work statement, and the statement of work; and those persons who do not fall within one of the above readiness critical sub-categories but whose work on Fort Carson is critical to the continuity of necessary operations (e.g., certain IHG/Army Hotel employees).

Q: Why are we still doing PT?

A: Physical conditioning is a critical part of Soldier readiness and overall health. We have limited PT to buddy-team or individual, maintaining six feet of space between Soldiers. Soldiers will report their physical readiness to their chain of command.

Q: Am I still deploying?

A: If you were scheduled to deploy to support a global mission, the deployment timeline is currently unaffected by the COVID-19 outbreak.

Health

Q: Can we visit our loved ones at Evans hospital?

A: For the Evans Army Community Hospital visitation policy, visit <https://evans.amedd.army.mil/>

Q: What is the notification process for COVID-19 test results?

A: Upon notification of negative results, BDE Surgeon/unit medical designee will notify Soldier of negative results. Upon notification of positive results, BDE Surgeon/unit medical designee will monitor isolation and clear Active Duty Service Members from isolation when they meet the medical requirements. Public Health Nursing will notify all civilians of results directly.

Q: Will I be able to pick up my prescriptions?

A: Yes. Starting March 30, a drive-up pharmacy will be available for prescription pick-up. Visit <https://evans.amedd.army.mil/Services/14/Pharmacy> for more information.

Q: What if units do not have the capacity to isolate symptomatic personnel?

A: Contact Task Force CONTAIN at 719-503-0956 for coordination of available space.

Q: What is the process to assess personnel entering critical facilities?

A: Personnel entering critical facilities (4ID HQs, EACH, SRP site, Commissary and Exchange) will undergo daily medical screening in the form of a questionnaire. We will also incorporate forehead thermometer checks in shopping facilities. Personnel failing the medical screening are forbidden from entering critical facilities without written authorization from EACH medical authority.

Q: Is routine care still available at Evans Army Community Hospital?

A: Yes, most routine medical services are still available at Evans Army Community Hospital – please use the western entrance to the hospital. Please consult your medical provider regarding your specific situation. Elective surgeries have been rescheduled to limit the risk of exposure to our patients and providers. Tele-medicine is emphasized to help us better practice social distancing. All personnel arriving to Evans Army Community Hospital will be treated.

Q: Does Evans Hospital have the supplies needed to treat an outbreak?

A: Evans Hospital personnel and providers are trained and equipped to deal with a COVID-19 outbreak in our community. They are in consistent contact with state and national entities to ensure we have the most up to date information and treatment protocols to better serve our Fort Carson community.

Q: Is the SRP site still open?

A: The SRP site is currently open to ETS and retiring service members only. This document will be updated when the SRP site is open to other units. Soldiers are required to practice social distancing while in the SRP site.

[Click here](#) for the most up-to-date information on closures and operational facilities.

Q: Who is at higher risk of severe illness related to COVID-19?

A: Per the Centers for Disease Control and Prevention, older adults (65 and older) and those with serious underlying medical conditions to include heart disease, diabetes and lung disease may be at high risk of severe illness related to COVID-19. Currently, no evidence suggests pregnant women are at higher risk of contracting COVID-19 or having more severe illness than the general public; however, it is prudent for pregnant women to take extra care to avoid those who are sick and wash their hands regularly.

Q: What is the difference between quarantine and isolation?

A: The term “quarantine” refers to the status of asymptomatic personnel who traveled to a designated Centers for Disease Control and Prevention high-risk area within specified timeframes, or who had contact with someone who tested positive for COVID-19 as verified by Fort Carson Public Health. The term “isolation” refers to the status of symptomatic personnel (fever of greater than 100.4, cough, or shortness of breath) who have either been tested for COVID-19 and are pending results or are a confirmed positive COVID-19 case verified by Fort Carson Public Health. Note that before ordering any individual into isolation, coordination with the Fort Carson Public Health Emergency Officer (PHEO) or the PHEO’s designee is required. Both quarantine and isolation data is consolidated by 4ID G33 for their reporting. Note that terms “quarantine” and “isolation” for the purposes of this order apply to the current COVID-19 environment and applied Centers for Disease Control and Prevention criterion.