

Installation Family Housing Resolution Process

We want to ensure your living experience is exceptional. If you have a concern, follow the steps until you are satisfied.

Step 1

Fort Carson Family Homes
Management Office: 719-579-1606
Maintenance: 719-579-1605
<https://www.FortCarsonFamilyHomes.com>

Step 2

Balfour Beatty Communities
(National Office)
BBC Cares Helpline: 877-253-6988

Step 3

DPW Family Housing Office
719-524-0541
usarmy.carson.imcom-central.list.dpw-housing@mail.mil

Step 4

Commanding General Hotline
<https://www.carson.army.mil/cg-hotline.php>